# **Controlling Officer's Report**

# **Programmes**

Programme (1) Processing of Legal Aid Applications

These programmes contribute to Policy Area 20: Legal Aid (Director of Administration).

Programme (2) Litigation Services Programme (3) Support Services

**Programme (4) Official Solicitor's Office** 

#### **Detail**

# **Programme (1): Processing of Legal Aid Applications**

	2002–03	2003–04	2003–04	2004–05
	(Actual)	(Original)	(Revised)	(Estimate)
Financial provision (\$m)	78.5	79.4	78.8 (-0.8%)	<b>77.6</b> (-1.5%)

(or -2.3% on 2003–04 Original)

#### Aim

2 The aim is to ensure that legal aid service is provided only to eligible applicants.

# **Brief Description**

- 3 The Application and Processing Division and the Crime Section and Insolvency Unit of the Litigation Division assess applicants' eligibility for legal aid and the financial contribution required of them towards the relevant legal costs.
  - 4 To qualify for legal aid, an applicant has to pass both the means test and merits test.
- 5 Although an applicant's financial resources may exceed the prescribed financial eligibility limit, the Director may grant legal aid if a breach of Hong Kong Bill of Rights Ordinance or an inconsistency with the International Covenant on Civil and Political Rights is an issue, or in a criminal case if the Director is satisfied that it is desirable in the interests of justice to do so.
- **6** In respect of civil cases, unsuccessful applicants may appeal against the Director's refusal to grant legal aid, whether based on means or merits. In respect of criminal cases, unsuccessful applicants may appeal against the Director's refusal to grant legal aid only where appeals to the Court of Final Appeal are involved. Legal aid may also be granted to an accused or appellant by a Judge in certain circumstances even though such has been refused by the Director.
  - 7 The department generally met the aim of the programme in 2003.
  - **8** The key performance measures in respect of processing legal aid applications are:

# **Targets**

	Target	2002 (Actual)	2003 (Actual)	2004 (Plan)
Civil legal aid % of applications processed within three months from the date of				
application	85%	90%	91%	85%

	Target	2002 (Actual)	2003 (Actual)	2004 (Plan)
Criminal local aid	ranger	(Tietaal)	(Fietaar)	(1 1411)
Criminal legal aid Appeals against sentence				
% of applications processed within				
two months from the date of				
application	85%	95%	92%	90%
Appeals against conviction	0370	7570	7270	2070
% of applications processed within				
three months from the date of				
application	85%	92%	91%	90%
Court of First Instance of the High	35,0	>=/0	7170	, , ,
Court/District Court				
% of applications processed within				
ten working days from the date of				
application	90%	90%	91%	90%
Committal proceedings				
% of applications processed within				
eight working days from the date				
of application	90%	92%	92%	90%
Indicators				
		2002	2002	2004
		2002	2003	2004
		(Actual)	(Actual)	(Estimate)
Civil				
enquiries received		40 237	39 729	41 620
appointments made		15 949	14 318	14 900
applications received		21 961#	21 749	22 600
applications processed		21 788	21 381	22 500
applications pending decision as at end of year		2 014	2 382	2 482
legal aid certificates granted		10 036	10 773	11 200
applications refused				
on means		1 082	929	960
on merits		7 850§	7 490	7 690
appeals against Director's decisions				
appeals heard		1 141†	1 182	1 210
appeals allowed	•••••	81	97	100
Criminal				
applications received		4 691	4 411	4 590
applications processed		4 640	4 486	4 560
applications pending decision as at end of year		343	268	298
legal aid certificates granted		2 892	2 803	2 900
applications refused				
on means		115	55	58
on merits		1 446	1 502	1 550

<sup>#</sup> Excluding 3 661 applications by right of abode claimants to sue the HKSAR Government for damages and to have their removal order quashed.

# Matters Requiring Special Attention in 2004-05

- **9** During 2004–05, the department will continue to:
- monitor the number of legal aid applications and the processing times;
- improve the quality of its services; and
- monitor the effectiveness of the means-testing processes.

<sup>§</sup> Excluding 3 661 and 931 applications by right of abode claimants lodged in 2002 and previous years respectively.

<sup>†</sup> Excluding 2 007 appeals by right of abode claimants.

## **Programme (2): Litigation Services**

	2002–03	2003–04	2003–04	2004–05
	(Actual)	(Original)	(Revised)	(Estimate)
Financial provision (\$m)	601.8	711.0	654.9 (-7.9%)	<b>672.4</b> (+2.7%)

(or -5.4% on 2003–04 Original)

#### Aim

10 The aim is to discharge the department's statutory duties relating to assignment and conduct of legal aid cases.

## **Brief Description**

Assigning out and monitoring of cases

11 The Application and Processing Division and the Crime Section of the Litigation Division systematically monitor cases assigned to private practitioners.

In-house litigation

12 The Litigation Division conducts litigation on behalf of legally-aided persons. The work involves:

#### Civil litigation

- Personal injury—taking proceedings for legally-aided persons in respect of claims for common law damages for personal injuries and death, and compensation under the Employees' Compensation Ordinance, claims for seamen's wages, and claims for damages due to professional negligence;
- Matrimonial—taking or defending proceedings for legally-aided persons in respect of separation, dissolution/annulment of marriage/ancillary and other relief and wardship;
- Insolvency—taking winding up and bankruptcy proceedings for legally-aided persons to recover employment entitlements and judgment debts;

#### Criminal litigation

- representing legally-aided persons in committal proceedings in Magistrates' Court, plea day proceedings in the District Court, and Listing and bail applications in the Court of First Instance; and
- acting as instructing solicitor for legally-aided persons in Court of First Instance (Fixture/Running List) cases, as well as in appeals before the Court of First Instance, the Court of Appeal and the Court of Final Appeal.
- 13 The department generally met the aim of the programme in 2003.
- 14 The key performance measures in respect of assignment and conduct of legal aid cases are:

#### **Indicators**

	2002	2003	2004
	(Actual)	(Actual)	(Estimate)
Assigning out and monitoring of cases			
Civil			
new cases assigned	7 621	7 080	7 460
cases concluded	6 685	7 696	7 200
active cases as at end of year	16 696	18 468	18 728
Criminal			
new cases assigned	1 865	1 842	2 000
cases concluded	1 765	1 720	1 960
active cases as at end of year	350	472	512
In-house Litigation			
Civil			
Personal injury			
new cases assigned	502	524	480
cases concluded	512	498	550
active cases as at end of year	890	940	870
Matrimonial			
new cases assigned	1 120	2 464	2 600
cases concluded	980	1 100	1 800
active cases as at end of year	1 140	2 780	3 580

	2002 (Actual)	2003 (Actual)	2004 (Estimate)
Insolvency			
new cases assigned	648	806	830
cases concluded	703	979	1 100
active cases as at end of year	2 555	2 382	2 112
Criminal			
new cases assigned	1 070	760	730
cases concluded	1 065	947	750
active cases as at end of year	525	338	318
Damages/costs recovered from all civil cases			
amount of damages recovered (\$'000)	961,090	768,824	830,000
amount of costs recovered (\$'000)	185,864	197,341	210,000

*Note*: The total number of cases concluded and cases remaining active at the end of a year does not tally with the number of new cases assigned during the same year as the former two categories include cases already assigned before the beginning of the relevant year.

# Matters Requiring Special Attention in 2004-05

- 15 During 2004–05, the department will continue to:
- monitor the progress and expenditure of legal aid cases;
- monitor the performance of assigned private practitioners and consider new measures to strengthen the monitoring of assigned-out cases; and
- monitor the cost effectiveness of litigation services.

## **Programme (3): Support Services**

	2002–03 (Actual)	2003–04 (Original)	2003–04 (Revised)	2004–05 (Estimate)
Financial provision (\$m)	33.2	31.9	30.8 (-3.4%)	<b>30.3</b> (-1.6%)
				(or -5.0% on 2003-04 Original)

# Aim

16 The aims are to provide effective support services for processing applications and conducting legal aid cases and for increasing public understanding and awareness of legal aid services, and to review/make recommendations on legal aid policy to meet areas of perceived needs.

## **Brief Description**

- 17 Support services include:
- Insolvency—dealing with cases to be referred to the Protection of Wages on Insolvency Fund Board for ex-gratia
  payments without the need for bankruptcy and winding-up proceedings;
- Costing—assessing costs and preparing bills of costs, as well as attending taxation hearings;
- · Enforcement—taking actions to enforce unsatisfied judgments and orders; and
- Public education—organising or participating in activities to enhance the public's knowledge and awareness of legal aid services provided by the department.
- 18 The department assesses and makes payments to assigned solicitors and counsel, and pays damages recovered to clients.
- 19 In the area of policy and legislation, constant effort is made to improve the practical working of the legal aid scheme; to increase the department's efficiency and productivity; to make recommendations on any change in legal aid legislation; and to comment on other legislation which may have an impact on the provision of legal aid services.
- 20 It is not possible to specify quantitative measures and indicators for work on policy and legislation, as performance in such areas must be judged in qualitative terms.
  - 21 The department generally met the aims of the programme in 2003.

22 The key performance measures in respect of support services are:

#### **Targets**

	Target	2002 (Actual)	2003 (Actual)	2004 (Plan)
Payment to aided persons				
Interim payment				
% of payments processed within one month	90%	99%	99%	95%
Final payment	90%	99%	99%	95%
% of payments processed within				
six weeks	90%	99%	96%	95%
Payment to lawyers/experts/other parties				
Advance payment				
% of payments processed within				
six weeks	90%	99%	99%	95%
Balance payment % of payments processed within				
six weeks	90%	99%	96%	95%
	, , , ,		, , , ,	
Indicators				
		2002	2003	2004
		(Actual)	(Actual)	(Estimate)
Insolvency				
cases for ex-gratia payment from Protection	of Wages			
on Insolvency Fund		1 469	1 405	1 400
Costing		1.041	020	010
taxation and call-over attendanceassessment made		1 041 5 505	928 5 725	810 5 700
Enforcement Hade	•••••	5 505	3 123	3 700
cases assigned		906	631	600
enforcement action taken		912	870	734
active cases as at end of year		2 911	854	720
amount of debts and costs recovered (\$'000)		32,812	39,144	30,000

# Matters Requiring Special Attention in 2004-05

- 23 During 2004–05, the department will continue to:
- publish and update departmental pamphlets and its homepage on the Internet and to promote public understanding of legal aid services;
- provide support to the Legal Aid Services Council and implement recommendations of the Council to improve the quality and efficiency of legal aid services;
- monitor the performance pledge on payments related to legal aid cases; and
- provide customer service training to staff of the department.

# Programme (4): Official Solicitor's Office

	2002–03	2003–04	2003–04	2004–05
	(Actual)	(Original)	(Revised)	(Estimate)
Financial provision (\$m)	4.5	4.6	5.5 (+19.6%)	<b>5.4</b> (-1.8%)

(or +17.4% on 2003–04 Original)

# Aim

**24** The aim is to provide representation to those persons who are under a legal disability and to discharge the Official Solicitor's duties as prescribed by the Official Solicitor Ordinance, Cap. 416 and by the other enactments.

## **Brief Description**

- 25 Under the Official Solicitor Ordinance, the Director of Legal Aid has been appointed the Official Solicitor. He may also act as the Judicial or Official Trustee if so required and appointed by the Court.
- **26** Under Common Law, the Official Solicitor plays an important role in safeguarding the rights of those under a disability (i.e. mental patients and minors).
- 27 Cases falling within the scope of the Official Solicitor's duties include general litigation, wardship, adoptions, contempt, matrimonial causes, paternity issues, Judicial Trustee cases, Official Trustee cases, grants of administration, investigation, enquiries and reports. A large proportion of the cases involving the work of the Official Solicitor includes the representation of persons under a legal disability, representation of deceased's estates in litigation and the maintenance of a number of trust funds. Where so directed by the Court, the Official Solicitor undertakes investigations and reports on such matters as paternity issues, the mental condition of a party and complex custody cases.
- 28 The Official Solicitor also provides advice to other government departments on matters relating to guardianship, custody and adoption of children and comments on legislation which may have an impact on the provision of services by the Official Solicitor's Office (OSO).
  - 29 The department generally met the aim of the programme in 2003.
  - **30** The key performance measures in respect of OSO are:

#### **Indicators**

	2002	2003	2004
	(Actual)	(Actual)	(Estimate)
new cases received	127	184	190
	130	137	160
active cases as at end of year	227	274	304

*Note*: The total number of cases concluded and cases remaining active at the end of a year does not tally with the number of new cases received during the same year as the former two categories include cases already received before the beginning of the relevant year.

## Matters Requiring Special Attention in 2004-05

- **31** During 2004–05, the OSO will:
- · continue to enhance the efficiency and cost-effectiveness of its services; and
- promote communication with other government departments and non-government organisations interested in or connected with the work of the Office and provide relevant information about the work via the OSO website.

## ANALYSIS OF FINANCIAL PROVISION

Pro	gramme	2002–03 (Actual) (\$m)	2003–04 (Original) (\$m)	2003–04 (Revised) (\$m)	2004–05 (Estimate) (\$m)
(1)	Processing of Legal Aid				
` /	Applications	78.5	79.4	78.8	77.6
(2)	Litigation Services	601.8	711.0	654.9	672.4
(3)	Support Services	33.2	31.9	30.8	30.3
(4)	Official Solicitor's Office	4.5	4.6	5.5	5.4
		718.0	826.9	770.0 (-6.9%)	785.7 (+2.0%)

(or -5.0% on 2003–04 Original)

# **Analysis of Financial and Staffing Provision**

## Programme (1)

Provision for 2004–05 is \$1.2 million (1.5%) lower than the revised estimate for 2003–04. This is mainly due to the deletion of six posts and effect of the 2004 and 2005 civil service pay cut.

#### Programme (2)

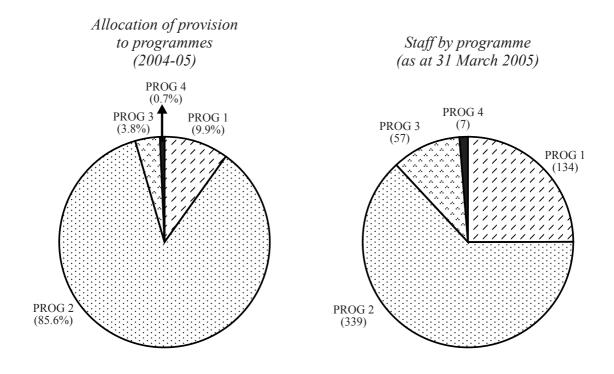
Provision for 2004–05 is \$17.5 million (2.7%) higher than the revised estimate for 2003–04. This is mainly due to an increase in legal aid costs arising from an actual and anticipated increase in the number of legal aid cases, partly offset by the deletion of 15 posts and effect of the 2004 and 2005 civil service pay cut.

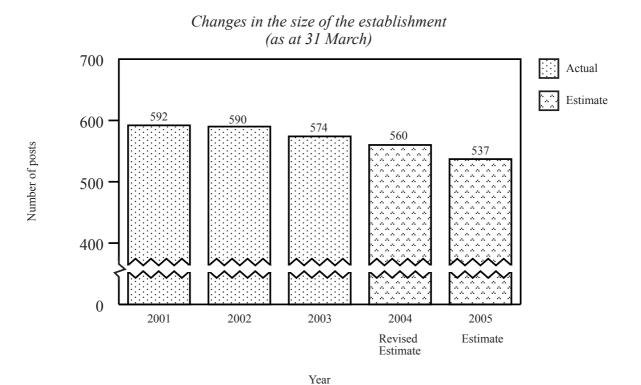
# Programme (3)

Provision for 2004–05 is \$0.5 million (1.6%) lower than the revised estimate for 2003–04. This is mainly due to the deletion of two posts and effect of the 2004 and 2005 civil service pay cut.

# Programme (4)

Provision for 2004-05 is \$0.1 million (1.8%) lower than the revised estimate for 2003-04. This is mainly due to the effect of the 2004 and 2005 civil service pay cut.





Sub- head (Code)		Actual expenditure 2002–03	Approved estimate 2003–04	Revised estimate 2003–04	Estimate 2004–05
		\$'000	\$'000	\$'000	\$'000
	Operating Account				
	Recurrent				
000 208	Operational expenses  Legal aid costs Salaries Allowances Job-related allowances General departmental expenses	476,981 221,929 2,050 25 16,964	244,017 582,928 — — —	239,626 530,083 — — —	234,548 551,188* ———————————————————————————————————
	Total, Recurrent	717,949	826,945	769,709	785,736
	Total, Operating Account	717,949	826,945	769,709	785,736
	Capital Account				
	Plant, Equipment and Works				
	Minor plant, vehicles and equipment (block vote)	23	_	259	_
	Total, Plant, Equipment and Works	23		259	
	Total, Capital Account	23		259	
	Total Expenditure	717,972	826,945	769,968	785,736

## **Details of Expenditure by Subhead**

The estimate of the amount required in 2004–05 for the salaries and expenses of the Legal Aid Department is \$785,736,000. This represents an increase of \$15,768,000 over the revised estimate for 2003–04 and of \$67,764,000 over actual expenditure in 2002–03.

## Operating Account

## Recurrent

- **2** Provision of \$234,548,000 under *Subhead 000 Operational expenses* is for the salaries, allowances and other operating expenses of the Legal Aid Department.
- **3** The establishment as at 31 March 2004 will be 560 permanent posts. It is expected that 23 posts will be deleted in 2004–05. Subject to certain conditions, the controlling officer may under delegated power create or delete non-directorate posts during 2004–05, but the notional annual mid-point salary value of all such posts must not exceed \$164,665,000.
  - 4 An analysis of the financial provision under Subhead 000 Operational expenses is as follows:

	2002–03 (Actual) (\$'000)	2003–04 (Original) (\$'000)	2003–04 (Revised) (\$'000)	2004–05 (Estimate) (\$'000)
Personal Emoluments				
- Salaries	221,929	225,912	221,998	217,786
- Allowances	2,050	2,186	1,969	1,810
- Job-related allowances	25	28	9	· —
Personnel Related Expenses				
- Mandatory Provident Fund				
contribution	_	71	89	95
Departmental Expenses				
- General departmental expenses	16,964	15,820	15,561	14,857
	240,968	244,017	239,626	234,548

<sup>5</sup> Provision of \$551,188,000 under *Subhead 208 Legal aid costs* is for expenses related to legal aid cases and cases handled by the Official Solicitor.