Controlling officer: the Director of Legal Aid will account for expenditure under this Head.

Estimate 2002–03	\$791.4m
Establishment ceiling 2002–03 (notional annual mid-point salary value) representing an estimated 574 non-directorate posts at 31 March 2002 reducing by 14 posts to 560 posts at 31 March 2003	\$177.8m
In addition there will be an estimated 16 directorate posts at 31 March 2002 reducing by one post to 15 posts at 31 March 2003.	

Controlling Officer's Report

Programmes

Programme (1) Processing of Legal Aid	These programmes contribute to Policy Area 20: Legal Aid
Applications	(Director of Administration, Chief Secretary for
Programme (2) Litigation Services	Administration's Office, Government Secretariat).
Programme (3) Support Services	
Programme (4) Official Solicitor's Office	

2 Targets highlighted in this Report reflect the quantitative standards of service formulated for the department's Performance Pledge on processing time launched in November 1997 and the Performance Pledge on payments launched in November 1999.

Detail

Programme (1): Processing of Legal Aid Applications

	2000–01	2001–02	2001–02	2002–03
	(Actual)	(Approved)	(Revised)	(Estimate)
Financial provision (\$m)	73.1	78.7 (+7.7%)	79.4 (+0.9%)	79.0 (-0.5%)

Aim

3 The aim is to ensure that legal aid service is provided only to eligible applicants.

Brief Description

4 The Application and Processing Division and the Crime Section and Insolvency Unit of the Litigation Division assess applicants' eligibility for legal aid and the amount of required contribution.

5 The current ceiling of an applicant's financial resources for both civil and criminal legal aid is \$169,700. A self-financing Supplementary Legal Aid Scheme provides civil legal aid to those whose financial resources exceed the current ceiling but are not over \$471,600. The scheme is limited to personal injury claims, including claims for employees' compensation, claims for damages arising from medical and dental negligence and professional negligence of lawyers.

6 Under Rule 15(2) of the Legal Aid in Criminal Cases Rules, the Director may grant legal aid in criminal cases even if an applicant's financial resources exceed \$169,700 if he is satisfied that it is desirable in the interests of justice to do so.

7 A merits test will be carried out to ensure that an applicant has reasonable grounds for litigation in civil cases; or in criminal cases, that he has reasonable grounds of appeal (a merits test is applied mainly in criminal appeals).

8 There are provisions for appeal against the Director's refusal to grant legal aid in civil cases, on means or on merits. There are no provisions for appeal against the Director's refusal to grant legal aid in criminal cases, on means or on merits except in respect of appeals to the Court of Final Appeal. However, legal aid may be granted to an accused or appellant by a Judge in certain circumstances notwithstanding that legal aid has been refused by the Director.

9 The department generally met the aim of the programme in 2001.

10 The key performance measures in respect of processing legal aid applications are:

Targets

	_	2000	2001	2002
	Target	(Actual)	(Actual)	(Plan)
Civil legal aid				
% of applications processed within 3				
months from the date of application	85%	93%	92%	85%
Criminal legal aid Appeals against sentence				
% of applications processed within 2				
months from the date of				
application	85%	97%	97%	85%
Appeals against conviction				
% of applications processed within 3				
months from the date of				
application	85%	94%	95%	85%
Court of First Instance of the High				
Court/District Court				
% of applications processed within				
10 working days from the date of	90%	94%	92%	90%
application Committal proceedings	90%	94%	92%	9070
% of applications processed within 8				
working days from the date of				
application	90%	94%	94%	90%
-FF	, . , .	2	, .,.	
Indicators				
		2000	2001	2002
		(Actual)		(Estimate)
		(Actual)	(Actual)	(Estimate)
Civil				
enquiries received				
appointments made		41 784	36 113	37 200
appointments made		14 011	14 748	15 200
applications received		14 011 21 736†	14 748 20 840	15 200 21 460
applications received legal aid certificates granted		14 011	14 748	15 200
applications received legal aid certificates granted applications refused		14 011 21 736† 9 003	14 748 20 840 9 220	15 200 21 460 9 500
applications received legal aid certificates granted applications refused on means		14 011 21 736† 9 003 1 979	14 748 20 840 9 220 1 330	15 200 21 460 9 500 1 370
applications received legal aid certificates granted applications refused on means on merits		14 011 21 736† 9 003 1 979 6 220	14 748 20 840 9 220 1 330 6 760	15 200 21 460 9 500 1 370 6 960
applications received legal aid certificates granted applications refused on means on merits legal aid certificates concluded/discharged		14 011 21 736† 9 003 1 979	14 748 20 840 9 220 1 330	15 200 21 460 9 500 1 370
applications received legal aid certificates granted applications refused on means on merits legal aid certificates concluded/discharged appeals against Director's decisions		14 011 21 736† 9 003 1 979 6 220	14 748 20 840 9 220 1 330 6 760	15 200 21 460 9 500 1 370 6 960
applications received legal aid certificates granted applications refused on means on merits legal aid certificates concluded/discharged appeals against Director's decisions appeals heard		14 011 21 736† 9 003 1 979 6 220 9 085	14 748 20 840 9 220 1 330 6 760 8 994	15 200 21 460 9 500 1 370 6 960 9 260
applications received legal aid certificates granted applications refused on means on merits legal aid certificates concluded/discharged appeals against Director's decisions appeals heard appeals allowed		14 011 21 736† 9 003 1 979 6 220 9 085 1 228#	14 748 20 840 9 220 1 330 6 760 8 994 1 081	15 200 21 460 9 500 1 370 6 960 9 260 1 110
applications received legal aid certificates granted applications refused on means on merits legal aid certificates concluded/discharged appeals against Director's decisions appeals heard appeals allowed <i>Criminal</i>		14 011 21 736† 9 003 1 979 6 220 9 085 1 228# 101	14 748 20 840 9 220 1 330 6 760 8 994 1 081 98	15 200 21 460 9 500 1 370 6 960 9 260 1 110 100
applications received legal aid certificates grantedapplications refused on meanson merits legal aid certificates concluded/dischargedappeals against Director's decisions appeals heardappeals allowed <i>Criminal</i> applications received		14 011 21 736† 9 003 1 979 6 220 9 085 1 228# 101 4 338	14 748 20 840 9 220 1 330 6 760 8 994 1 081 98 4 423	15 200 21 460 9 500 1 370 6 960 9 260 1 110 100 4 560
applications received legal aid certificates granted applications refused on means on merits legal aid certificates concluded/discharged appeals against Director's decisions appeals heard appeals allowed <i>Criminal</i> applications received legal aid certificates granted		14 011 21 736† 9 003 1 979 6 220 9 085 1 228# 101	14 748 20 840 9 220 1 330 6 760 8 994 1 081 98	15 200 21 460 9 500 1 370 6 960 9 260 1 110 100
applications received legal aid certificates granted applications refused on means on merits legal aid certificates concluded/discharged appeals against Director's decisions appeals heard appeals allowed <i>Criminal</i> applications received legal aid certificates granted applications refused		14 011 21 736† 9 003 1 979 6 220 9 085 1 228# 101 4 338	14 748 20 840 9 220 1 330 6 760 8 994 1 081 98 4 423 2 748	15 200 21 460 9 500 1 370 6 960 9 260 1 110 100 4 560
applications received legal aid certificates granted applications refused on means on merits legal aid certificates concluded/discharged appeals against Director's decisions appeals heard appeals allowed <i>Criminal</i> applications received legal aid certificates granted		14 011 21 736† 9 003 1 979 6 220 9 085 1 228# 101 4 338 2 545	14 748 20 840 9 220 1 330 6 760 8 994 1 081 98 4 423	15 200 21 460 9 500 1 370 6 960 9 260 1 110 100 4 560 2 830
applications received legal aid certificates grantedapplications refused on meanson merits legal aid certificates concluded/dischargedappeals against Director's decisions appeals heardappeals allowed <i>Criminal</i> applications received legal aid certificates grantedapplications refused on means		14 011 21 736† 9 003 1 979 6 220 9 085 1 228# 101 4 338 2 545 86	14 748 20 840 9 220 1 330 6 760 8 994 1 081 98 4 423 2 748 80	15 200 21 460 9 500 1 370 6 960 9 260 1 110 100 4 560 2 830 80

† Includes 1 560 applications by right of abode claimants in 2000.

Excludes 3 036 appeals by right of abode claimants which are pending the decision of the Registrar of the High Court.

Note: The total number of applications received during the year does not tally with the total number of certificates granted, applications refused and certificates concluded/discharged during the same year as these results may be related to applications received in preceding years.

Matters Requiring Special Attention in 2002–03

11 During 2002–03, the department will:

- continue to monitor the level of applications received following the implementation of the proposals arising from the last Legal Aid Policy Review;
- continue to monitor the processing time and improve the quality of its services; and
- review legal aid application and means-testing processes and the related resource deployment.

Programme (2): Litigation Services

	2000–01	2001–02	2001–02	2002–03
	(Actual)	(Approved)	(Revised)	(Estimate)
Financial provision (\$m)	599.0	767.2 (+28.1%)	660.9 (-13.9%)	673.1 (+1.8%)

Aim

12 The aim is to discharge the department's statutory duties relating to assignment and conduct of legal aid cases.

Brief Description

Assigning out and monitoring of cases

13 The Application and Processing Division and the Crime Section of the Litigation Division systematically monitor cases assigned to private practitioners.

In-house litigation

- 1. Civil litigation
 - (a) Personal injury

Litigates cases for common law damages for personal injuries and death involving negligence of others and for compensation under the Employees' Compensation Ordinance for legally-aided injured persons and dependants/relatives of the fatally-injured, seamen's wages claims and professional negligence.

(b) Matrimonial

Litigates cases for legally-aided persons by taking or defending proceedings for separation, dissolution/ annulment of marriage/ancillary and other relief and wardship.

(c) Insolvency

Litigates cases for legally-aided persons for recovery of employment entitlements and judgment debts by taking winding-up and bankruptcy proceedings.

- 2. Criminal litigation
 - (a) Provides in-house representation in committal proceedings in Magistrates' Court, plea day proceedings in the District Court, and Listing and bail applications in the Court of First Instance.
 - (b) Acts as instructing solicitor in Court of First Instance (Fixture/Running List) cases, and in appeals before the Court of First Instance, the Court of Appeal and the Court of Final Appeal.
- 14 The department generally met the aim of the programme in 2001.
- 15 The key performance measures in respect of assignment and conduct of legal aid cases are:

Indicators

	2000 (Actual)	2001 (Actual)	2002 (Estimate)
Assigning out and monitoring of cases Civil			
new cases assigned cases closed active cases as at end of year <i>Criminal</i>	6 285 7 630 15 830	6 910 6 980 15 760	7 120 7 190 15 690
new cases assigned cases closed active cases as at end of year	1 463 1 468 150	1 530 1 430 250	1 570 1 480 340
In-house Litigation Civil Personal Injury Litigation Section			
new cases assigned cases closed active cases as at end of year	486 710 1 055	540 695 900	555 715 740
Family Litigation Section new cases assigned cases closed active cases as at end of year	1 283 1 323 1 174	917 1 091 1 000	945 1 120 825

Head 94 – LEGAL AID DEPARTMENT

	2000 (Actual)	2001 (Actual)	2002 (Estimate)
Insolvency			
new cases assigned	580	608	625
cases closed	287	228	235
active cases as at end of year	2 2 3 0	2 610	3 000
Criminal			
new cases assigned	1 079	1 240	1 275
cases closed	982	1 270	1 305
active cases as at end of year	550	520	490
Damages/costs recovered from all civil cases			
amount of damages recovered (\$'000)	1,091,627	918,800	946,000
amount of costs recovered (\$'000)	266,856	223,000	230,000

Note: The total number of new cases assigned during the year does not tally with the total number of cases closed and active cases during the same year as these results may be related to cases assigned in preceding years.

Matters Requiring Special Attention in 2002-03

16 During 2002–03, the department will:

- continue to monitor progress and expenditure in legal aid cases and performance of assigned private practitioners;
- implement measures to strengthen the monitoring of assigned-out cases;
- meet the additional demands following the implementation of the proposals arising from the last Legal Aid Policy Review; and
- implement measures to enhance efficiency of the Litigation Division.

Programme (3): Support Services

	2000–01	2001–02	2001–02	2002–03
	(Actual)	(Approved)	(Revised)	(Estimate)
Financial provision (\$m)	30.8	34.2 (+11.0%)	35.3 (+3.2%)	34.9 (-1.1%)

Aim

17 The aims are to provide effective support services for processing applications and conducting legal aid cases; to review/make recommendations to the Government on legal aid policy to meet areas of perceived needs; and to organise or participate in activities for increasing the public's knowledge and awareness of legal aid services provided by the department.

Brief Description

18 Support services include:

- Insolvency—dealing with cases to be referred to the Protection of Wages on Insolvency Fund Board for ex-gratia
 payments without the need for bankruptcy and winding-up proceedings;
- Costing-dealing with assessment and preparation of bills of costs, and attendance at taxation hearings;
- Enforcement—dealing with the enforcement of unsatisfied judgments and orders; and
- Probate—dealing with the obtaining of grants of representation for fatal cases litigated in-house and entering caveats in contentious probate matters.

19 The department assesses and makes payments to assigned solicitors and counsel, and pays damages recovered to clients.

20 In the area of policy and legislation, constant effort is made to improve the practical working of the legal aid scheme; to increase the department's efficiency and productivity; to make recommendations on any change in legal aid legislation; and to comment on other legislation which may have an impact on the provision of legal aid services.

21 It is not possible to specify quantitative measures and indicators for work on policy and legislation, as performance in such areas must be judged in qualitative terms.

- 22 The department generally met the aims of the programme in 2001.
- 23 The key performance measures in respect of support services are:

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Targets				
	Target	2000 (Actual)	2001 (Actual)	2002 (Plan)
Payment to aided persons				
Interim payment % of payments processed within 1 month Final payment	90%	99%	99%	90%
% of payments processed within 6 weeks	90%	97%	99%	90%
Payment to lawyers/experts/other parties				
Advance payment % of payments processed within 6 weeks	90%	99%	99%	90%
Balance payment % of payments processed within 6 weeks	90%	98%	99%	90%
Indicators				
		2000 (Actual)	2001 (Actual)	2002 (Estimate)
Insolvency	f W			
cases for ex-gratia payment from Protection on Insolvency Fund		1 060	1 046	1 075
Costing taxation and call-over attendance		2 468	1 261	1 200
assessment made		2 408 8 105	6 445	6 300
Enforcement				
cases requiring enforcement	•••••	1 180	874	900

14,000 amount of debts and costs recovered (\$'000)..... 15,942 13,584 Probate grants received..... 24 21 47 caveats lodged 43 Matters Requiring Special Attention in 2002–03

1 0 3 3

2 876

24 During 2002–03, the department will:

enforcement action taken.....

active cases as at end of year.....

- continue to publish and update departmental pamphlets and its homepage on the Internet and to promote public understanding of legal aid services;
- provide support to the Legal Aid Services Council and implement recommendations of the Council to improve the productivity and efficiency of the department;
- continue to monitor the performance pledge on payments related to legal aid cases launched in November 1999 ٠ and to streamline the payment procedures; and
- implement the Information Systems Strategy with a view to improving processing time and strengthening case management and cost control.

Programme (4): Official Solicitor's Office

	2000–01	2001–02	2001–02	2002–03
	(Actual)	(Approved)	(Revised)	(Estimate)
Financial provision (\$m)	3.1	3.5 (+12.9%)	4.4 (+25.7%)	4.4 (0.0%)

Aim

25 The aim is to provide legal representation to those who are under legal disability, act as committee, represent deceased's estates in litigation and maintain a number of trust funds.

Brief Description

26 Under the Official Solicitor Ordinance, the Director of Legal Aid has been appointed the Official Solicitor. He may also act as the Judicial or Official Trustee if so required and appointed by the Court.

27 At Common Law, the Official Solicitor plays an important role in safeguarding the rights of those under a disability (i.e. mental patients and minors).

28 Cases falling within the scope of the Official Solicitor's duties include general litigation, wardship, adoptions, contempt, matrimonial causes, paternity issues, Judicial Trustee cases, Official Trustee cases, grants of administration, investigation, enquiries and reports. A large proportion of the cases involving the work of the Official Solicitor includes the representation of persons under a legal disability, representation of deceased's estates in litigation and the maintenance of a number of trust funds. Where so directed by the Court, the Official Solicitor undertakes investigations and reports on such matters as paternity issues, the mental condition of a party and complex custody cases.

29 The Official Solicitor also provides advice to other government departments on matters relating to guardianship, custody and adoption of children and comments on legislation which may have an impact on the provision of services of the Official Solicitor's Office.

- **30** The department generally met the aim of the programme in 2001.
- 31 The key performance measures in respect of Official Solicitor's Office are:

Indicators

	2000	2001	2002
	(Actual)	(Actual)	(Estimate)
new cases received	120	114	115
cases closed	84	98	100
active cases as at end of year	214	230	245

Note: The total number of new cases received during the year does not tally with the total number of cases closed and active cases during the same year as these results may be related to cases in preceding years.

Matters Requiring Special Attention in 2002–03

32 During 2002–03, the Official Solicitor's Office will:

- · continue to provide service to persons under legal disability and assist the court in proceedings; and
- step up the publicity of the role and the work of the Official Solicitor.

ANALYSIS OF FINANCIAL PROVISION

Programme	2000–01	2001–02	2001–02	2002–03
	(Actual)	(Approved)	(Revised)	(Estimate)
	(\$m)	(\$m)	(\$m)	(\$m)
 Processing of Legal Aid Applications Litigation Services	73.1	78.7	79.4	79.0
	599.0	767.2	660.9	673.1
	30.8	34.2	35.3	34.9
	3.1	3.5	4.4	4.4
	706.0	883.6 (+25.2%)	780.0 (-11.7%)	791.4 (+1.5%)

Analysis of Financial and Staffing Provision

Programme (1)

Provision for 2002–03 is \$0.4 million (0.5%) lower than the revised estimate for 2001–02. This is mainly due to reduced operating expenditure and the deletion of one post under the Enhanced Productivity Programme, as well as the deletion of three posts upon implementation of the Information Systems Strategy.

Programme (2)

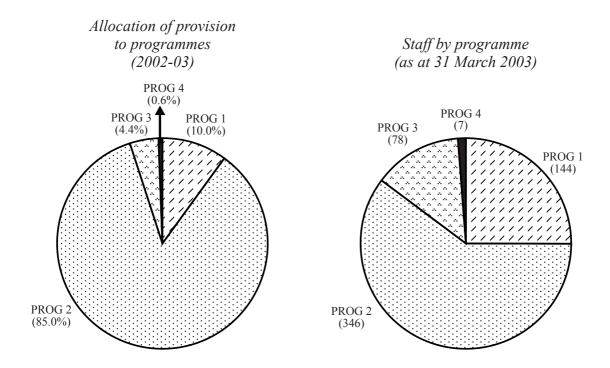
Provision for 2002–03 is \$12.2 million (1.8%) higher than the revised estimate for 2001–02. This is mainly due to an increase in legal aid costs arising from an increase in the number of legal aid certificates granted in previous years and an anticipated increase in the number of legal aid certificates to be granted in 2002–03. The increase in expenditure is partly offset by reduced operating expenditure and the deletion of two posts under the Enhanced Productivity Programme, as well as the deletion of six permanent posts and one supernumerary post upon implementation of the Information Systems Strategy.

Programme (3)

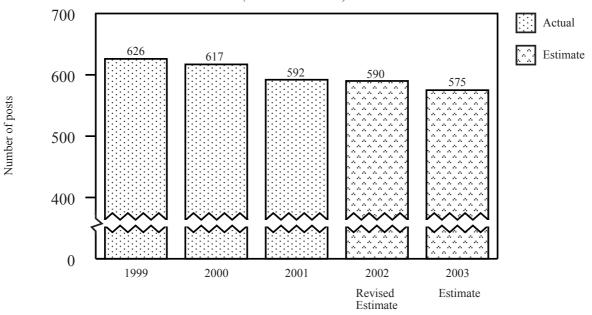
Provision for 2002–03 is \$0.4 million (1.1%) lower than the revised estimate for 2001–02. This is mainly due to the deletion of two posts upon implementation of the Information Systems Strategy and reduced operating expenditure under the Enhanced Productivity Programme.

Programme (4)

Provision for 2002–03 is the same as the revised estimate for 2001–02.



Changes in the size of the establishment (as at 31 March)



Year

Head 94 – LEGAL AID DEPARTMENT

Sub- head (Code)		Actual expenditure 2000–01	Approved estimate 2001–02	Revised estimate 2001–02	Estimate 2002–03
		\$'000	\$'000	\$'000	\$'000
	Recurrent Account				
	I — Personal Emoluments				
001 002 007	Salaries Allowances Job-related allowances	214,564 1,884 48	217,142 3,206 60	222,869 2,850 50	222,014 2,949 50
	Total, Personal Emoluments	216,496	220,408	225,769	225,013
	III — Departmental Expenses				
149	General departmental expenses	14,816	18,477	18,477	16,143
	Total, Departmental Expenses	14,816	18,477	18,477	16,143
	IV — Other Charges				
208	Legal aid costs	473,168	644,586	535,654	550,117*
	Total, Other Charges	473,168	644,586	535,654	550,117
	Total, Recurrent Account	704,480	883,471	779,900	791,273
	Capital Account I — Plant, Equipment and Works				
661	Minor plant, vehicles and equipment (block	15	100	100	120
	vote)	45		100	130
	Total, Plant, Equipment and Works	45			130
	II — Other Non-Recurrent				
	General other non-recurrent	1,487	_	_	_
	Total, Other Non-Recurrent	1,487			
	Total, Capital Account	1,532	100	100	130
	Total Expenditure	706,012	883,571	780,000	791,403

Details of Expenditure by Subhead

The estimate of the amount required in 2002–03 for the salaries and expenses of the Legal Aid Department is \$791,403,000. This represents an increase of \$11,403,000 over the revised estimate for 2001–02 and of \$85,391,000 over actual expenditure in 2000–01.

Recurrent Account

Personal Emoluments

2 Provision of \$225,013,000 for personal emoluments represents a decrease of \$756,000 against the revised estimate for 2001–02.

3 The establishment at 31 March 2002 will be 589 permanent posts and one supernumerary post. It is expected that 14 permanent posts will be deleted and one supernumerary post will lapse in 2002–03.

4 Subject to certain conditions, the controlling officer may under delegated powers create or delete non-directorate posts during 2002–03, but the notional annual mid-point salary value of all such posts must not exceed \$177,796,000.

- 5 Provision of \$2,949,000 under Subhead 002 Allowances is for standard allowances.
- 6 Provision of \$50,000 under Subhead 007 Job-related allowances is for standard job-related allowances.

Departmental Expenses

7 Provision of \$16,143,000 under *Subhead 149 General departmental expenses* represents a decrease of \$2,334,000 (12.6%) against the revised estimate for 2001–02. This is mainly due to reduced operating expenditure under the Enhanced Productivity Programme.

Other Charges

8 Provision of \$550,117,000 under *Subhead 208 Legal aid costs* is for expenses related to legal aid and Official Solicitor cases.

Capital Account

Plant, Equipment and Works

9 Provision of \$130,000 under *Subhead 661 Minor plant, vehicles and equipment (block vote)* represents an increase of \$30,000 (30.0%) over the revised estimate for 2001–02. This is mainly due to an increase in the cashflow requirement for the replacement of a minor equipment.