## Head 121 — INDEPENDENT POLICE COMPLAINTS COUNCIL

Controlling officer: the Secretary, Independent Police Complaints Council will account for expenditure under this Head.

Estimate 2000–01	\$14.5m
<b>Establishment ceiling 2000–01</b> (notional annual mid-point salary value) representing an estimated 25 non-directorate posts at 31 March 2000 and at 31 March 2001	\$10.4m
In addition there will be one directorate post at 31 March 2000 and at 31 March 2001.	
Capital Account commitment balance	\$3.0m

## **Controlling Officer's Report**

## **Programme**

**Police Complaints Administration**This programme contributes to Policy Area 9: Internal Security (Secretary for Security).

#### **Detail**

	1998–99	1999–2000	1999–2000	2000–01
	(Actual)	(Approved)	(Revised)	(Estimate)
Financial provision (\$m)	13.3	15.4 (+15.8%)	15.4 (0.0%)	14.5 (-5.8%)

#### Aim

2 The aim of the Secretariat of the Independent Police Complaints Council (IPCC) is to assist the Council to ensure that investigations by the Complaints Against Police Office (CAPO) of the Hong Kong Police Force are carried out in a thorough, impartial and efficient manner.

## **Brief Description**

- **3** The main function of the IPCC Secretariat is to provide administrative and professional support to the Council in discharging its role. The terms of reference of IPCC are:
  - to monitor and, where it considers appropriate, review the handling by the Police of complaints by the public;
  - to keep under review statistics of the types of conduct by police officers which lead to complaints by members of the public;
  - · to identify any faults in Police procedures which lead or might lead to complaints; and
  - where and when it considers appropriate, to make recommendations to the Commissioner of Police or, if necessary, to the Chief Executive.
- **4** The number and complexity of complaints received and processed are the main indicators of the IPCC Secretariat's work. Performance is assessed having regard to the thoroughness with which investigation reports received from CAPO are examined and the quality of the comments given to IPCC and the Police on these reports.
- **5** The aim of the programme has been broadly achieved. The overall performance of the programme as reflected by the number and thoroughness of investigation reports reviewed and processed by the IPCC Secretariat has been maintained at a satisfactory level.
- **6** In 1999–2000, IPCC implemented the following recommendations arising from the review of CAPO investigation procedures:
  - · co-opting Lay Observers to attend observation sessions under the IPCC Observers Scheme; and
  - extending the IPCC Observers Scheme to cover observation of Informal Resolution sessions.
- 7 In addition, as a continuation of the three-year publicity programme commencing 1997–98 to enhance public awareness and understanding of the police complaints system in general and of the IPCC in particular, the Council successfully completed a number of publicity programmes in 1999–2000, including broadcast of TV and radio Announcements in Public Interest, placing of advertisement on public transport facilities, and organisation of talks for secondary school students.
  - **8** The key performance measures are:

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## **Targets**

	Target	1998† (Actual)	1999 (Actual) % within target	2000 (Plan)
Standard response time for enquiries by telephone or in person in writing Standard response time for monitoring of complaints	immediately within ten days	93.6 94.4	99.5 98.3	100 100
normal cases	less than three months	92.6	95.1	100
complicated cases	less than six months	87.4	93.7	100
appeal cases	less than six months	88.9	79.8	100

<sup>†</sup> The performance achieved for the period from April to December 1998 as the data have only been kept since 1 April 1998.

## **Indicators**

	1998 (Actual)	1999 (Actual)	2000 (Estimate)
complaint cases registered by CAPO	2 908 2 655 2 586	3 101 3 195	3 300 3 400
complaint cases endorsed by IPCC and returned to CAPO	2 586 (including 315 cases received in 1997)	3 195 (including 398 cases received in 1998)	3 400

## Matters Requiring Special Attention in 2000-01

- **9** In 2000–01, the IPCC will:
- maintain its efforts to examine all investigation reports submitted by CAPO in detail to ensure that each and every complaint against the Police is investigated in a thorough, impartial and efficient manner;
- · continue to implement the recommendations arising from the review of CAPO investigation procedures; and
- implement the second three-year publicity programme commencing 2000–01 to enhance public awareness and understanding of the work of the IPCC.

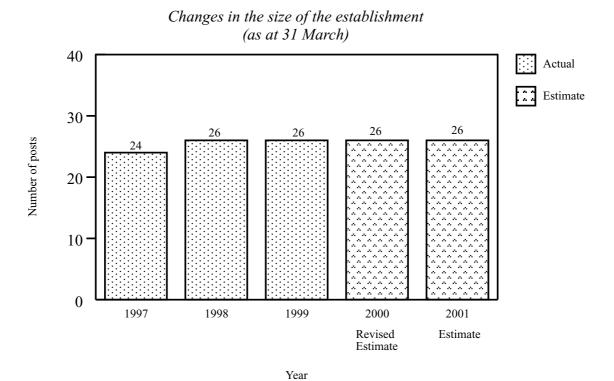
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## ANALYSIS OF FINANCIAL PROVISION

Programme	1998–99	1999–2000	1999–2000	2000-01
	(Actual)	(Approved)	(Revised)	(Estimate)
	(\$m)	(\$m)	(\$m)	(\$m)
Police Complaints Administration	13.3	15.4 (+15.8%)	15.4 (0.0%)	14.5 (-5.8%)

## **Analysis of Financial and Staffing Provision**

Provision for 2000–01 is \$0.9 million (5.8%) lower than the revised estimate for 1999–2000. This is mainly due to reduction in cashflow for publicity programmes and reduced requirement for acting allowance and departmental expenses arising from streamlining of work processes under the Enhanced Productivity Programme, partly offset by salary increments for existing staff.



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Sub- head (Code)	Recurrent Account	Actual expenditure 1998–99 ** 3000	Approved estimate 1999–2000 ** '000	Revised estimate 1999–2000 ** '000	Estimate 2000–01 **000
	I — Personal Emoluments				
001 002	Salaries	10,822 819	11,167 967	11,398 652	11,697 419
	Total, Personal Emoluments	11,641	12,134	12,050	12,116
	III — Departmental Expenses				
149	General departmental expenses	761	1,481	1,481	1,397
	Total, Departmental Expenses	761	1,481	1,481	1,397
	Total, Recurrent Account	12,402	13,615	13,531	13,513
	Capital Account				
700	II — Other Non-Recurrent	012	1.760	1.040	1 000
700	General other non-recurrent	913	1,762	1,849	1,000
	Total, Other Non-Recurrent	913	1,762	1,849	1,000
	Total, Capital Account	913	1,762	1,849	1,000
	Total Expenditure	13,315	15,377	15,380	14,513

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## **Details of Expenditure by Subhead**

The estimate of the amount required in 2000–01 for the salaries and expenses of the Secretariat of the Independent Police Complaints Council (IPCC) is \$14,513,000. This represents a decrease of \$867,000 against the revised estimate for 1999–2000 and an increase of \$1,198,000 on actual expenditure in 1998–99.

#### Recurrent Account

#### Personal Emoluments

- **2** Provision of \$12,116,000 for personal emoluments represents an increase of \$66,000 over the revised estimate for 1999–2000.
- **3** The establishment at 31 March 2000 will be 26 permanent posts. No change in establishment is expected by 31 March 2001.
- **4** Subject to certain conditions, the controlling officer may under delegated powers create or delete non-directorate posts during 2000–01, but the notional annual mid-point salary value of all such posts must not exceed \$10,373,000.
- **5** Provision of \$419,000 under *Subhead 002 Allowances* is for standard allowances. The decrease of \$233,000 (35.7%) against the revised estimate for 1999–2000 is mainly due to reduced requirement for acting allowance in 2000–01.

## Departmental Expenses

**6** Provision of \$1,397,000 under *Subhead 149 General departmental expenses* represents a decrease of \$84,000 (5.7%) against the revised estimate for 1999–2000. This is mainly due to the reduced requirement for departmental expenses arising from streamlining of work processes under the Enhanced Productivity Programme.

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# **Capital Account**

## Commitments

Sub- head (Code)	Item (Code)	Ambit	Approved commitment	Accumulated expenditure to 31.3.99	Revised estimated expenditure for 1999–2000	Balance
			\$'000	\$'000	\$'000	\$'000
700	002	General other non-recurrent Publicity programmes	6,000	1,151	1,849	3,000
		Total	6,000	1,151	1,849	3,000