Controlling officer: the Director of Accounting Services will account for expenditure under this Head.

Estimate 2003–04	\$343.9m
<b>Establishment ceiling 2003–04</b> (notional annual mid-point salary value) representing an estimated 601 non-directorate posts as at 31 March 2003 reducing by one post to 600 posts as at 31 March 2004	\$174.0m
In addition there will be an estimated ten directorate posts as at 31 March 2003 and as at 31 March 2004.	

#### **Controlling Officer's Report**

# Programmes

Programme (1) Central Accounting,	These programmes contribute to Policy Area 25: Revenue
Collections and Payments	Collection and Financial Control (Secretary for Financial
Programme (2) Payment of Salaries,	Services and the Treasury).
<b>Pensions and Benefits</b>	
Programme (3) Accounting and Financial	
Information Systems	
Programme (4) Management of Funds	

## Detail

### **Programme (1): Central Accounting, Collections and Payments**

	2001–02	2002–03	2002–03	2003–04
	(Actual)	(Approved)	(Revised)	(Estimate)
Financial provision (\$m)	108.0	120.8 (+11.9%)	103.1 (-14.7%)	122.2 (+18.5%)

#### Aim

2 The aim is to produce the accounts of the Government and to arrange for the provision of centralised collection and payment services.

## **Brief Description**

**3** The Treasury compiles and supervises the accounts of the Government. It serves as the Government's central paymaster in respect of goods and services supplied and subventions. It also arranges for the provision of a centralised collection service in respect of rates, water and sewage charges, government rents, land premiums and other types of revenue. It examines the receipting and payment records of departments to ensure that all public moneys received and paid are promptly and properly brought to account.

4 The Treasury achieved all its targets in 2002 and expects to maintain this level of performance for services provided in 2003.

5 The key performance measures in respect of central accounting, collections and payments are:

## Targets

	Target	2001 (Actual)	2002 (Actual)	2003 (Plan)
to produce annual statutory statements of accounts after the end of each financial year				
time required (months) to effect payments to creditors within 30	2.8	2.7	2.7	2.7
calendar days after receipts of goods/services or invoices (%) to complete processing postal remittances within	96.0	98.0	98.0	98.0
seven working days during peak periods (%)	99.0	100.0	100.0	99.0
four working days during non-peak periods (%)	99.0	100.0	100.0	99.0

Targe	2001	2002	2003
	et (Actual)	(Actual)	(Plan)
to reply to written enquiries within nine working days (%)	0 100.0	100.0	99.5
Indicators			
	2001	2002	2003
	(Actual)	(Actual)	(Estimate)
no. of payments to creditors no. of revenue collections through the Treasury or the Treasury's agents:	1 027 372	970 486	970 000
counter collections	2 183 657            2 150 101	@ 5 949 6478	8 000 000
postal remittances		854 151†	1 100 000
collections by autopay		1 309 482†	2 200 000
collections by other electronic means		3 180 624†	5 100 000

@ This figure included the collections by the Treasury Collection Offices before they ceased operation in November 2001 and the collections by the Post Office which started to take over the collection function of the Treasury Collection Offices and the New Territories District Offices (NTDOs) in October 2001.

§ The increase compared to the actual figure of 2001 was mainly due to the full-year effect of the transfer of collection functions from the NTDOs to the Post Office since October 2001, partly offset by reduction in collections arising from concession on rates and water charges respectively from January 2002 and April 2002 for one year.

<sup>†</sup> The overall reduction in the number of revenue collections in 2002 was mainly due to concession on rates and water charges.

#### Matters Requiring Special Attention in 2003–04

- 6 During 2003–04, the Treasury will:
- · co-ordinate the preparation of a second set of Government's annual accounts on accrual basis; and
- continue to explore ways and means to achieve higher efficiency with lower costs for revenue collection activities, including promotion of e-payments.

## **Programme (2): Payment of Salaries, Pensions and Benefits**

	2001–02	2002–03	2002–03	2003–04
	(Actual)	(Approved)	(Revised)	(Estimate)
Financial provision (\$m)	96.2	98.6 (+2.5%)	97.5 (-1.1%)	95.3 (-2.3%)

#### Aim

7 The aim is to pay salaries, pensions, allowances, and housing and certain other benefits to civil servants.

#### **Brief** Description

**8** The Treasury is responsible for ensuring that all civil servants are paid, on the prescribed day of each month, the salaries and allowances to which they are entitled. The Treasury also ensures that all pensions, contract gratuities and retirement gratuities are paid on the due date.

**9** The Treasury is also responsible for the day-to-day administration of the civil service housing benefit schemes.

10 The other main activities under this programme include the administration of the Widows and Orphans Pension Scheme, the Surviving Spouses' and Children's Pensions Scheme, the Overseas Education Allowance and Local Education Allowance Schemes and passages.

11 The Treasury achieved all its targets in 2002 and expects to maintain this level of performance in 2003.

**12** The key performance measures in respect of payment of salaries, pensions and benefits are:

### Targets

	Target	2001 (Actual)	2002 (Actual)	2003 (Plan)
to pay salaries and allowances on the due date (%)	99.9	99.9	99.9	99.9

# Head 188 — TREASURY

	Target	2001 (Actual)	2002 (Actual)	2003 (Plan)
<ul> <li>to pay pension and contract gratuities on the due date (%)</li> <li>to pay recurrent pensions on the due date</li> <li>or two works of the magnitude of alloin</li> </ul>	99.0	98.0	99.0	99.0
or two weeks after receipt of claim forms (%) to pay passage allowances within 30	99.9	99.9	99.9	99.9
calendar days (%)	99.9	99.9	99.9	99.9
to ensure that payments/deductions are correct (%) to answer enquiries from pensioners	99.9	99.9	99.9	99.9
within nine working days of receipt of letter (%) to process applications for various civil	99.0	99.0	99.5	99.5
service housing benefits within the target time (%)	99.0	99.9	99.9	99.9
Indicators				
		2001 (Actual)	2002 (Actual)	2003 (Estimate)
no. of civil servants paid no. of participants in various housing benefit sche no. of pensioners paid no. of passage applications processed	emes	180 204 40 073 72 619 25 987	173 513 38 106 78 500 30 275	171 000 37 270 81 400 35 900

#### Matters Requiring Special Attention in 2003–04

13 The Treasury Payroll System is undergoing a comprehensive review aimed at providing greater flexibility in response to changes of business requirement.

#### **Programme (3): Accounting and Financial Information Systems**

	2001–02	2002–03	2002–03	2003–04
	(Actual)	(Approved)	(Revised)	(Estimate)
Financial provision (\$m)	108.1	114.1 (+5.6%)	107.8 (-5.5%)	121.2 (+12.4%)

#### Aim

14 The aim is to provide secure and effective accounting and financial information systems and procedures throughout the Government.

#### **Brief Description**

15 The Treasury maintains the Government Financial Management and Information System (GFMIS) which includes the central general ledger providing financial information for the budgetary control of expenditure and revenue and for the production of Government accounts, and other systems to assist departments to determine the cost of their operations and to better manage the resources at their disposal. The Treasury also operates other government-wide systems such as the Payroll System and the web-based Payment of Creditors System and supports departmental financial systems.

16 A feasibility study on GFMIS was completed in early 2002 with a recommendation to replace the existing GFMIS by a new system to be rolled out to all bureaux and departments during 2005 and 2006. The new system will be procured through open tender and the replacement project is targeted to be completed by 2007.

17 All the targets of Programme (3) were met in 2002.

**18** The key performance measures in respect of accounting and financial information systems are:

#### Targets

	Target	2001 (Actual)	2002 (Actual)	2003 (Plan)
to ensure that computer services are provided to users according to an agreed service level	00.5	00.5	00.2	00 <b>7</b>
system availability (%)	98.5	99.5	99.3	98.5

# Head 188 — TREASURY

	Target	2001 (Actual)	2002 (Actual)	2003 (Plan)
to satisfy the requirement of users on the response time of on-line computer services				
users satisfied with response time (%)	93.0	95.0	95.0	#

# As our computer applications are moving to web-based operations, the existing method for measuring user satisfaction is no longer appropriate. A new indicator will be introduced under the GFMIS to be rolled out in 2005–06.

## **Indicators**

	2001	2002	2003
	(Actual)	(Actual)	(Estimate)
provision of support to departments/bureaux on Ledger Accounting and Financial Information System, accounting, costing and security matters			
no. of departments/bureaux served	91	86	85
no. of computer applications	84	80	79

## Matters Requiring Special Attention in 2003–04

**19** The Treasury will procure the recommended new GFMIS system and work on the detailed design with the system contractor.

## **Programme (4): Management of Funds**

	2001–02	2002–03	2002–03	2003–04
	(Actual)	(Approved)	(Revised)	(Estimate)
Financial provision (\$m)	5.4	5.5 (+1.9%)	5.3 (-3.6%)	5.2 (-1.9%)

# Aim

20 The aim is to invest funds in accordance with approved guidelines and to achieve a reasonable return.

# **Brief Description**

**21** The Treasury manages the investment portfolios of the Grant and Subsidized Schools Provident Funds, the Quality Education Fund, the Sir David Trench Fund for Recreation and the Beat Drugs Fund with a view to achieving a reasonable investment return through prudent investment. It also aims to administer the Funds in a cost-effective manner by promptly and correctly refunding outgoing contributions as well as paying grants to sponsor activities of the Funds.

22 Under a stagnating global economy, the actual investment returns for the two Schools Provident Funds in 2002 were below the target.

23 The key performance measures are:

Target

	Target	2001 (Actual)	2002 (Actual)	2003 (Plan)
to achieve the strategic target investment return of 4% above the Consumer Price Index B (CPI) (subject to a minimum overall return of 5%) for the two Schools Provident Funds in each				
school year	CPI +4%	CPI -7%	CPI +0.6%	CPI +4%

# Head 188 — TREASURY

## Indicators

	2001 (Actual)	2002 (Actual)	2003 (Estimate)
Funds managed (\$m)			
invested in-house			
Schools Provident Funds	21,718	14,229	14,304
Quality Education Fund	2,889	1,564	1,505
Sir David Trench Fund for Recreation	401	355	265
Beat Drugs Fund	23	14	17
invested by portfolio managers			
Schools Provident Funds	11,695	19,230	21,456
Quality Education Fund	1,556	2,175	2,258
Sir David Trench Fund for Recreation	·		35
Beat Drugs Fund	354	338	324
number of portfolio managers			
Schools Provident Funds	4	7	7
Quality Education Fund	2	3	3
Sir David Trench Fund for Recreation			1
Beat Drugs Fund	2	2	2
dividend declared for Schools Provident Funds (%)	5.0	5.0	5.0

# Matters Requiring Special Attention in 2003–04

**24** During 2003–04, the Treasury will seek consultancy advice on the asset allocation strategy of the Schools Provident Funds and the Quality Education Fund. Hiring additional portfolio managers to carry out investment activities for these Funds will be considered.

## ANALYSIS OF FINANCIAL PROVISION

Programme	2001–02 (Actual) (\$m)	2002–03 (Approved) (\$m)	2002–03 (Revised) (\$m)	2003–04 (Estimate) (\$m)
<ol> <li>Central Accounting, Co Payments</li> <li>Payment of Salaries, Pe</li> </ol>	 108.0	120.8	103.1	122.2
<ul> <li>(2) Fuguine of Saturdes, Fe Benefits</li></ul>	 96.2	98.6	97.5	95.3
Systems	108.1	114.1	107.8	121.2
(4) Management of Funds	 5.4	5.5	5.3	5.2
	317.7	339.0 (+6.7%)	313.7 (-7.5%)	343.9 (+9.6%)

## Analysis of Financial and Staffing Provision

## Programme (1)

Provision for 2003–04 is \$19.1 million (18.5%) higher than the revised estimate for 2002–03. This is mainly due to the lower than expected expenditure on payment to collection agents in 2002–03 as a result of rates and water charges concession, and additional provision for the implementation of accrual accounting, procurement of office automation facilities, full-year effect of vacancies filled in 2002–03 and salary increments, partly offset by the full-year effect of the civil service pay reduction in 2002 and of posts deleted in 2002–03, the deletion of one post in 2003–04 and efficiency savings in operating expenses.

## Programme (2)

Provision for 2003–04 is \$2.2 million (2.3%) lower than the revised estimate for 2002–03. This is mainly due to the full-year effect of posts deleted in 2002–03 and of the civil service pay reduction in 2002, and efficiency savings in operating expenses, partly offset by additional provision for the redevelopment of the Payroll System, salary increments, employment of additional contract staff and procurement of office automation facilities.

### Programme (3)

Provision for 2003–04 is \$13.4 million (12.4%) higher than the revised estimate for 2002–03. This is mainly due to the additional provision for replacing the Government Financial Management Information System, procurement of office automation facilities, creation of supernumerary posts to accommodate officers on pre-retirement leave, full-year effect of vacancies filled in 2002–03, employment of additional contract staff, and salary increments, partly offset by the full-year effect of the civil service pay reduction in 2002 and efficiency savings in operating expenses.

#### Programme (4)

Provision for 2003–04 is \$0.1 million (1.9%) lower than the revised estimate for 2002–03. This is mainly due to the full-year effect of the civil service pay reduction in 2002 and efficiency savings in operating expenses, partly offset by salary increments and additional provision for procurement of office automation facilities.





	Actual expenditure 2001–02	Approved estimate 2002–03	Revised estimate 2002–03	Estimate 2003–04
\$'000	\$'000	\$'000	\$'000	\$'000
<b>Recurrent Account</b>				
Operational expenses Recoverable salaries and allowances (General)	310,321	334,515	309,047	339,519
<i>Deduct</i> reimbursements <u><i>Cr.8,410</i></u> Agents' commission and expenses	3,607	4,484	4,231	4,384*
Total, Recurrent Account	313,928	338,999	313,278	343,903
Capital Account				
I — Plant, Equipment and Works				
Plant, vehicles and equipment	3,775	—	412	—
Total, Plant, Equipment and Works	3,775		412	
Total, Capital Account	3,775		412	
Total Expenditure	317,703	338,999	313,690	343,903
	Recurrent Account         Operational expenses.       Recoverable salaries and allowances         Recoverable salaries and allowances       8,410         Deduct reimbursements       Cr.8,410         Agents' commission and expenses       Total, Recurrent Account         Total, Recurrent Account       Capital Account         I — Plant, Equipment and Works       Plant, vehicles and equipment         Total, Plant, Equipment and Works       Total, Plant, Equipment and Works	expenditure 2001-02\$'000\$'000Recurrent AccountOperational expenses310,321Recoverable salaries and allowances (General)	expenditure $2001-02$ estimate $2002-03$ \$'000\$'000Recurrent AccountOperational expenses310,321334,515Recoverable salaries and allowances (General)	$\begin{array}{c ccccc} & expenditure & estimate & estimate \\ 2001-02 & 2002-03 & 2002-03 \\ \hline & & & & & \\ \hline & & & & \\ \hline & & & & \\ \hline & & & &$

#### **Details of Expenditure by Subhead**

The estimate of the amount required in 2003–04 for the salaries and expenses of the Treasury is \$343,903,000. This represents an increase of \$30,213,000 over the revised estimate for 2002–03 and of \$26,200,000 over actual expenditure in 2001–02.

#### Recurrent Account

**2** Provision of \$339,519,000 under *Subhead 000 Operational expenses* is for the salaries and allowances of staff of the Treasury and its other operating expenses. The increase of \$30,472,000 (9.9%) over the revised estimate for 2002–03 is mainly due to lower than expected expenditure on payment to collection agents in 2002–03 as a result of rates and water charges concession and additional provision for various activities including replacement of the Government Financial Management Information System, redevelopment of the Payroll System, implementation of accrual accounting, procurement of office automation facilities, creation of supernumerary posts to accommodate officers on pre-retirement leave, full-year provision for filling vacant posts, employment of additional contract staff in 2003–04 and salary increments, partly offset by the full-year effect of the civil service pay reduction in 2002 and of posts deleted in 2002–03, deletion of one post in 2003–04 and efficiency savings in operating expenses.

**3** The establishment as at 31 March 2003 will be 611 permanent posts. It is expected that one permanent post will be deleted in 2003–04. Subject to certain conditions, the controlling officer may under delegated powers create or delete non-directorate posts during 2003–04, but the notional annual mid-point salary value of all such posts must not exceed \$174,018,000.

4 An analysis of financial provision under Subhead 000 Operational expenses is as follows:

	-	-		
	2001–02 (Actual)	2002–03 (Original Estimate)	2002–03 (Revised Estimate)	2003–04 (Estimate)
	(\$'000)	(\$'000)	(\$'000)	(\$'000)
Personal Emoluments				
- Salaries	217,117	219,530	207,721	210,162
- Allowances	2,339	4,601	3,610	3,865
- Job-related allowances	315	125	125	15
Personnel Related Expenses				
- Mandatory Provident Fund				
contribution	—	—	—	53
Departmental Expenses				
- General departmental expenses	90,550	110,259	97,591	125,424
	310,321	334,515	309,047	339,519

**5** Provision of \$8,410,000 under *Subhead 003 Recoverable salaries and allowances* is for salaries and allowances of civil servants working for the Schools Provident Funds. The gross provision must not be exceeded without the prior approval of the Secretary for Financial Services and the Treasury. Expenditure under this subhead is reimbursed by the Funds.

6 Provision of \$4,384,000 under *Subhead 187 Agents' commission and expenses* is for commission and other expenses in respect of payments made through banks and other agencies.