Controlling officer: the Director of Social Welfare will account for expenditure under this Head.

| Estimate 2011–12 | \$41,265.7m |
|---|-------------|
| Establishment ceiling 2011–12 (notional annual mid-point salary value) representing an estimated 5 289 non-directorate posts as at 31 March 2011 rising by 54 posts to 5 343 posts as at 31 March 2012 | \$1,837.5m |
| In addition, there will be an estimated 25 directorate posts as at 31 March 2011 and as at 31 March 2012. | |
| Commitment balance | \$611.0m |

Controlling Officer's Report

Programmes

| Programme (1) Family and Child Welfare Programme (2) Social Security Programme (3) Services for Elders | These programmes contribute to Policy Area 14: Social Welfare (Secretary for Labour and Welfare). |
|--|--|
| Programme (4) Rehabilitation and Medical Social Services | This programme contributes to Policy Area 9: Internal Security (Secretary for Security) and Policy Area 14: Social Welfare (Secretary for Labour and Welfare). |
| Programme (5) Services for Offenders | This programme contributes to Policy Area 14: Social Welfare (Secretary for Labour and Welfare). |
| Programme (6) Community Development | This programme contributes to Policy Area 19: District and Community Relations (Secretary for Home Affairs). |
| Programme (7) Young People | This programme contributes to Policy Area 14: Social Welfare (Secretary for Labour and Welfare). |

Detail

2 Subsidised social welfare services are provided by the Government, by non-governmental organisations (NGOs) through government subventions, and to a lesser extent, by the subvented and private sectors through contract service. The cost figures for the government sector reflect the full cost of services rendered by the Social Welfare Department. In addition to the expenditure reflected in this head, the cost figures also cover the cost of fringe benefits or rent, which are charged to different expenditure heads, and other non-cash expenditure such as depreciation. On the other hand, the cost figures for the subvented and private sectors are the net total provision required after taking fee income into account. No direct comparison of costs between the two sectors should therefore be drawn.

3 The Lump Sum Grant (LSG) subvention, which has been implemented since 2001 and is now the mainstream subvention mode, allows NGOs to deploy subventions in a flexible manner so that services to be delivered can best meet changing community needs. In 2010–11, 164 NGOs are operating under the LSG. The Department continues to assess service units based on a set of well defined Service Quality Standards and Funding and Service Agreements specific to their individual service types. The present service performance assessment methods encourage service operators to take greater accountability for the performance of their service units, enable early detection and intervention of problem performance, and achieve cost-effectiveness in service performance monitoring. Separately, the Department continues to involve the private sector in the provision of subsidised residential care service for elders through the Enhanced Bought Place Scheme (EBPS) and bidding of purpose-built contract homes for the elderly, open to both NGOs and private operators.

Programme (1): Family and Child Welfare

| | 2009–10 (Actual) | 2010–11 (Original) | 2010–11 (Revised) | 2011–12 (Estimate) |
|---------------------------|---------------------|-----------------------|----------------------|------------------------------|
| Financial provision (\$m) | | | | |
| Government sector | 784.3 | 813.0 | 791.2 (-2.7%) | 836.0 (+5.7%) |

(or +2.8% on 2010–11 Original)

| | 2009–10 (Actual) | 2010–11 (Original) | 2010–11 (Revised) | 2011–12 (Estimate) |
|------------------|---------------------|-----------------------|----------------------|-----------------------------------|
| Subvented sector | 931.8 | 979.0 | 953.8 (-2.6%) | 1,016.6 (+6.6%) |
| | | | | (or +3.8% on 2010–11 Original) |
| Total | 1,716.1 | 1,792.0 | 1,745.0 (-2.6%) | 1,852.6 (+6.2%) |
| | | | | (or +3.4% on 2010–11 Original) |

Aim

4 The aim is to preserve, strengthen and support the family.

Brief Description

5 The Department provides a comprehensive network of family and child welfare services such as integrated family service, family and child protection service (including services for child abuse, spouse battering and child custody dispute cases), family support networking teams, clinical psychological service, residential care service for children (including foster care, small group homes and other residential homes for children), child care centre service for children aged under three, adoption service, hotline service and service for street sleepers, etc., to:

- preserve and strengthen the family;
- support families which are unable to fulfil their functions;
- help families in trouble; and
- carry out other statutory and non-statutory responsibilities.
- 6 In 2010, the Department:
- implemented a Victim Support Programme for Victims of Family Violence to enhance support for victims of domestic violence;
- continued the operation of the Multi-purpose Crisis Intervention and Support Centre and enhanced support to the Suicide Crisis Intervention Centre;
- continued to implement the anti-violence programme for abusers;
- continued to implement and develop the Batterer Intervention Programme (BIP);
- continued to implement the pilot project on Child Fatality Review and completed evaluation of the project;
- continued to monitor the operation of the pilot Neighbourhood Support Child Care Project (NSCCP) and conducted evaluation of the project;
- continued to provide training for child care staff working in child care centres;
- provided short-term food assistance for individuals and families in need;
- · continued to launch publicity and public education programmes on prevention of domestic violence; and
- provided training for social workers and professionals on a wide range of topics on handling child abuse, spouse battering, elder abuse, suicide and sexual violence with special focus on risk assessment, prevention, as well as post-trauma care in violence cases.
- 7 The key performance measures in respect of family and child welfare services are:

Targets

| Unit | 2009–10 (Actual) | | 2010–11 (Revised Estimate) | | 2011–12 (Plan) | |
|---|---------------------|------------------|-------------------------------|------------------|-------------------|------------------|
| | Government sector | Subvented sector | Government sector | Subvented sector | Government sector | Subvented sector |
| standalone child care centresplace occasional child | _ | 690 | _ | 690 | _ | 690 |
| careunit foster careplace | | 217 970 | _ | 217 970 | | 217 1 020 |

| | | (R | | | | |
|----------------------|--|---|---|---|--|---|
| | | | rnment sector | Subvented sector | Government sector | Subvented sector |
| | 1 | 08 | _ | 108 | | 108 |
| | — 16 | 67 | — | 1 667 | _ | 1 667 |
| 1 | 68 | | 168 | | 168 | — |
| | 58 | 21 | 58 | 21 | 58 | 21 |
| | 34 | 10 | 34 | 10 | 34 | 10 |
| | | 22 | | 22 | _ | 22 |
| | | 7 | | 7 | | - |
| | | 1 | _ | 1 | _ | 7 |
| | 40 | 21 | 40 | 21 | 40 | 22 |
| | | | | | | |
| | | (Rev | | | | |
| Government sector | Subvented sector | | | Subvented C sector | Government sector | Subvented sector |
| | | | | | | |
| | | | _ | | — | 93 |
| | | | _ | | _ | 9,045 |
| | | | _ | | _ | 94 |
| — | 13,642 | | | 13,739 | | 13,757 |
| 9 996 | | 9 | 0 112 | — | 9 161 | _ |
| 37 | | | 33 | — | 31 | _ |
| 1,412 | — | 1 | ,647 | — | 1,739 | — |
| | | | | | | |
| 87 | | | 94 | — | 94 | _ |
| | | | | | | |
| 61 939 | 27 729 | 62 | 2 907 | 28 149 | 62 698 | 28 362 |
| 5 971 | 2 647 | 5 | 5 772 | 2 740 | 4 941 | 2 036 |
| | | | | | | |
| | | | | | | |
| _ | 207 | | _ | 207 | _ | 207 |
| | (A Governme sec 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | sector sec $-$ 1 $-$ 168 168 58 34 $-$ 40 2009–10 (Actual) Covernment Subvented sector $-$ 93 $-$ 93 $-$ 93 $-$ 93 $-$ 93 $-$ 93 $-$ 93 $-$ 93 $-$ 93 $-$ 93 $-$ 93 $-$ 93 $-$ 93 $-$ 94 $-$ 13,642 9 996 $ 37$ $ 1,412$ $ 87$ $ 61$ 939 27 729 5 971 2 647 | (Actual) (R Government sector Subvented sector Government sector — 108 — 1667 168 — 168 — 34 10 — 22 — 7 40 21 2009–10 (Rev (Actual) (Rev Government sector Subvented Govern Solo — 93 — 93 — 94 — 13,642 9996 — 9 97 — 13,642 9 9 87 — 1 1 87 — 1 1 87 — 5 971 2 647 5 | (Actual) (Revised I Government sector Subvented Government sector – 108 – – 1667 – 168 – 168 58 21 58 34 10 34 – 22 – – 7 – 40 21 40 2009–10 2010–1 (Revised Estended Solution) Government sector Subvented Government sector – 9 93 – – 93 – – 93 – – 93 – – 93 – – 93 – – 93 – – 94 – – 94 – – 94 – – 94 – – 94 – – 94 – – 94 – – 94 – <t< td=""><td>(Actual) (Revised Estimate) Government sector Subvented sector Government sector Subvented sector – 108 – 108 – 1667 – 1667 168 – 1667 – 168 – 168 – st 58 21 58 21 34 10 34 10 – 7 – 7 40 21 40 21 2009–10 2010–11 (Revised Estimate) Subvented Government Government Subvented Government Subvented Government S</td><td>(Actual) (Revised Estimate) (Pla Government sector Subvented sector Government sector Subvented sector Government sector Subvented sector Government sector Subvented sector Government sector 108 — — 1667 — 1667 — 168 — 168 … 168 — 168 — 168 … 168 st 58 21 58 21 58 34 10 34 … 22 … … 7 … … … 40 21 40 21 40 21 40 2009-10 2010-11 (Actual) 2011-1 (Revised Estimate) 2011-1 (Estim 2011-1 (Estim 2011-1 (Estim 2011-1 (Estim Government sector Subvented Government sector Subvented Subvented</td></t<> | (Actual) (Revised Estimate) Government sector Subvented sector Government sector Subvented sector – 108 – 108 – 1667 – 1667 168 – 1667 – 168 – 168 – st 58 21 58 21 34 10 34 10 – 7 – 7 40 21 40 21 2009–10 2010–11 (Revised Estimate) Subvented Government Government Subvented Government Subvented Government S | (Actual) (Revised Estimate) (Pla Government sector Subvented sector Government sector Subvented sector Government sector Subvented sector Government sector Subvented sector Government sector 108 — — 1667 — 1667 — 168 — 168 … 168 — 168 — 168 … 168 st 58 21 58 21 58 34 10 34 … 22 … … 7 … … … 40 21 40 21 40 21 40 2009-10 2010-11 (Actual) 2011-1 (Revised Estimate) 2011-1 (Estim 2011-1 (Estim 2011-1 (Estim 2011-1 (Estim Government sector Subvented Government sector Subvented Subvented |

| | 2009– (Actu | | 2010- (Revised E | | 2011- (Estim | |
|--|-------------------|------------------|---------------------|------------------|-------------------|------------------|
| | Government sector | Subvented sector | Government sector | Subvented sector | Government sector | Subvented sector |
| vulnerable households newly and successfully referred to welfare or | | | | | | |
| mainstream services per worker | — | 127 | | 127 | — | 127 |

Matters Requiring Special Attention in 2011–12

- 8 During 2011–12, the Department will:
- continue to implement the Victim Support Programme for Victims of Family Violence to enhance support for victims of domestic violence;
- continue to implement and further develop the BIP;
- continue to launch publicity and public education programmes on prevention of domestic violence;
- continue to provide training for social workers and professionals on handling child abuse, spouse battering, elder abuse, suicide and sexual violence;
- provide an additional 50 foster care places;
- · continue to provide short-term food assistance for individuals and families in need and monitor the service usage;
- · regularise the pilot NSCCP and extend it to 18 districts; and
- · set up a new IFSC.

Programme (2): Social Security

| | 2009–10 (Actual) | 2010–11 (Original) | 2010–11 (Revised) | 2011–12 (Estimate) |
|---------------------------|---------------------|-----------------------|----------------------|-----------------------------------|
| Financial provision (\$m) | | | | |
| Government sector | 28,685.5 | 28,266.1 | 28,681.5 (+1.5%) | 29,363.0 (+2.4%) |
| | | | | (or +3.9% on 2010–11 Original) |
| Subvented sector | 0.5 | 0.5 | 0.5 (—) | 0.5 (—) |
| | | | | (or same as 2010–11 Original) |
| Total | 28,686.0 | 28,266.6 | 28,682.0 (+1.5%) | 29,363.5 (+2.4%) |
| | | | | (or +3.9% on |

2010–11 Original)

Aim

9 The aim is to provide a non-contributory social security system to meet the basic and essential needs of the financially vulnerable, and the special needs of the severely disabled and elders.

Brief Description

10 The Department:

• administers the Comprehensive Social Security Assistance (CSSA) Scheme which provides cash assistance for those in need on a means-tested basis, and the Social Security Allowance (SSA) Scheme which provides largely non-means-tested allowances for the severely disabled and elders;

- operates the Criminal and Law Enforcement Injuries Compensation Scheme which provides cash assistance for persons who are injured as a result of violent crimes or acts of law enforcement or their dependants as appropriate; and the Traffic Accident Victims Assistance Scheme which provides cash assistance for victims of road traffic accidents or their dependants as appropriate;
- provides material assistance in the form of food and other essential articles for victims of natural and other disasters; and
- provides financial assistance from the Emergency Relief Fund for victims of natural disasters or their dependants as appropriate.
- **11** In 2010, the Department:
- implemented the initiatives of providing one-off additional payments for CSSA and SSA recipients, including one
 additional month of the standard rate for CSSA recipients and one additional month of allowance for SSA
 recipients;
- implemented the SSA Scheme with its permissible limit of absence from Hong Kong relaxed to 305 days and the minimum residence requirement correspondingly reduced to 60 days in a payment year;
- made preparation for the replacement of the Computerised Social Security System;
- continued to commission NGOs to operate employment assistance projects including the Integrated Employment Assistance Scheme and the Special Training and Enhancement Programme to assist and encourage unemployed able-bodied CSSA recipients to become self-reliant;
- continued to commission NGOs to operate the new phase of the New Dawn Project to help single parents and child carers on CSSA move towards self-reliance; and
- provided a wide range of training programmes for social security staff in investigation and verification techniques, customer service skills as well as management and legal knowledge.

2010 11

12 The key performance measures in respect of social security are:

Target

| Unit | 2009–10 (Actual) | 2010–11 (Revised Estimate) | 2011–12 (Plan) |
|--|---------------------|----------------------------------|---------------------------|
| effecting payment for successful new CSSA applications within seven working days after completion of investigation and authorisation# % | _ | 95 | 95 |
| # New target introduced in 2010–11. | | | |
| Indicators | | | |
| | 2009–10 (Actual) | 2010–11 (Revised Estimate) | 2011–12 (Estimate) |
| CSSA Scheme | | 335 000 | 334 000 |
| cases servedaverage time for processing a new case by field | | | |
| units (working days) waiting time before a client is attended to in field | | 28 | 28 |
| units (minutes) | | 10 | 10 |
| average time for completing the screening and prioritising of reported fraud cases (working da | ys) 7 | 7 | 7 |
| SSA Scheme cases served | | 692 700 | 721 900 |
| average time for processing a new case by field units (working days) | | 28 | 28 |
| waiting time before a client is attended to in field units (minutes) | | 10 | 10 |
| average time for completing the screening and prioritising of reported fraud cases (working da | ys) 7 | 7 | 7 |
| | | | |

Matters Requiring Special Attention in 2011–12

13 During 2011–12, the Department will:

- increase the flat-rate grant for selected items of school-related expenses for full-time students at primary and secondary levels who are on CSSA;
- continue to commission NGOs to operate employment assistance projects, and to monitor the progress and effectiveness of these projects;
- proceed to develop a new computer system to replace the existing Computerised Social Security System;
- continue to maintain the efficient and effective delivery of the social security schemes, and combat fraud and abuse; and
- continue to provide training for social security staff to strengthen their knowledge and skills in providing social security services.

Programme (3): Services for Elders

| | 2009–10 (Actual) | 2010–11 (Original) | 2010–11 (Revised) | 2011–12 (Estimate) |
|---------------------------|---------------------|-----------------------|----------------------|-----------------------------------|
| Financial provision (\$m) | | | | |
| Government sector | 153.5 | 154.4 | 150.5 (-2.5%) | 166.1 (+10.4%) |
| | | | | (or +7.6% on 2010–11 Original) |
| Subvented/private sectors | 3,754.4 | 3,913.4 | 3,828.3 (-2.2%) | 4,165.2 (+8.8%) |
| | | | | (or +6.4% on 2010–11 Original) |
| Total | 3,907.9 | 4,067.8 | 3,978.8 (-2.2%) | 4,331.3 (+8.9%) |
| | | | | (or +6.5% on 2010–11 Original) |

Aim

14 The aim is to promote the well-being of elders through the provision of services that will enable them to remain as active members of the community for as long as possible, and where necessary, provide community or residential care to suit the varying long-term care (LTC) needs of frail elders.

Brief Description

15 This programme involves the provision of:

- subsidised community care and support services for elders, which include day care centres for the elderly (DEs), day care units for the elderly (DCUs), enhanced home and community care services (EHCCS), integrated home care services (IHCS), home help services, district elderly community centres (DECCs), neighbourhood elderly centres (NECs), social centres for the elderly (SEs), support teams for the elderly, a holiday centre and the Senior Citizen Card Scheme;
- subsidised residential care services for elders, which include subsidised residential care places in self-care (S/C) hostels, homes for the aged (H/A), care-and-attention (C&A) homes, nursing homes (NHs), contract homes, homes participating in the conversion of S/C and H/A places, self-financing NHs participating in the Nursing Home Place Purchase Scheme (NHPPS) and private residential care homes for the elderly (RCHEs) participating in the EBPS;
- a computerised central allocation system for subsidised LTC services which provides a single-entry point for elders who have gone through standardised care need assessments for admission to subsidised community and residential care services; and
- a licensing system for RCHEs.

16 In 2010, the Department:

- promoted active ageing with the Elderly Commission;
- continued with the Home Environment Improvement Scheme for the Elderly (HEISE) to help needy elders who lived in dilapidated homes improve their home conditions;
- provided additional day care places for the elderly;
- provided additional subsidised and non-subsidised residential care places for the elderly by setting up two new contract homes;
- provided additional subsidised NH places by purchasing vacant places in self-financing NHs under NHPPS;
- commenced the seventh and eighth classes of the Enrolled Nurse Training Programme for the Welfare Sector;
- continued to convert S/C and H/A places into C&A places to provide a continuum of care;
- provided additional LTC places with a continuum of care through making full use of the space in existing subvented RCHEs under the conversion programme;
- provided training workshops for staff of RCHEs on a quarterly basis to enhance their capacity in providing quality service to elderly residents;
- · offered further training courses for non-professional and professional staff serving demented elders;
- offered further training courses for care staff serving persons with disabilities in the IHCS teams;
- implemented the Pilot Scheme on Home Care Services for Frail Elders in Kowloon to better serve elders who were staying at home and waiting for subsidised NH places; and
- helped implement the Pilot Scheme on Visiting Pharmacist Services for RCHEs.
- 17 The key performance measures in respect of services for elders are:

Targets

| Un | nit | 2009–10 (Actual) | 2010–11 (Revised Estimate) | 2011–12 (Plan) |
|--|------|----------------------------|----------------------------------|-------------------------------|
| | - | Subvented/ vate sectors | Subvented/ | Subvented/ private sectors |
| | pirv | ale sectors | private sectors | private sectors |
| DECCs cei | ntre | 41 | 41 | 41 |
| NECs cei | ntre | 117 | 117 | 117 |
| SEs cei | ntre | 53 | 53 | 53 |
| DEs/DCUs pla | ace | 2 314 | 2 390 | 2 600 |
| S/C hostels / H/A@ pla | ace | 542 | 454 | 354 |
| C&A homes@ pla | | 8 692 | 8 586 | 8 536 |
| NHs^pla | | 1 574 | 1 654 | 1 954 |
| private homes participating in the EBPS pla | | 6 923 | 7 200 | 7 593 |
| contract homes | | 1 218 | 1 355 | 1 470 |
| homes participating in the conversion of S/C hostel and H/A places@ pla | | 5 189 | 5 599 | 5 913 |

@ S/C and H/A places are being converted by phases into C&A places to provide a continuum of care as from 2005–06.

^ Including subsidised NH places purchased under NHPPS.

Indicators

| | 2009–10 (Actual) | 2010–11 (Revised Estimate) | 2011–12 (Estimate) |
|---|-------------------------------|----------------------------------|-------------------------------|
| | Subvented/ private sectors | Subvented/ private sectors | Subvented/ private sectors |
| Community care and support services SEs/NECs | | | |
| attendance per session per centre | 80 | 80 | 80 |
| DECCs attendance per session per centre | 185 | 185 | 185 |

| | 2009–10 (Actual) | 2010–11 (Revised Estimate) | 2011–12 (Estimate) |
|--|-------------------------------|----------------------------------|-------------------------------|
| | Subvented/ private sectors | Subvented/ private sectors | Subvented/ private sectors |
| DEs/DCUs | | | |
| enrolment rate (%)# | 110 | 110 | 110 |
| cost per place per month (\$) | 6,128 | 6.078 | 6,073 |
| IHCS | - , - | - , | -) |
| cases served | 29 334 | 29 334 | 29 334 |
| cost per case served per month (\$) | 1,295 | 1,296 | 1,295 |
| EHCCS | | | |
| cases served | 4 628 | 4 800 | 5 600 |
| cost per case served per month (\$) | 3,218 | 3,227 | 3,243 |
| Residential care services | | | |
| H/A | | | |
| enrolment rate (%) | 72 | 72 | 72 |
| cost per place per month (\$) | 5,690 | 5,777 | 5,797 |
| C&A homes | 07 | 07 | 07 |
| enrolment rate (%) | 97 | 97 | 97 |
| cost per place per month (\$) | 8,981 | 8,976 | 8,977 |
| NHs | 07 | 07 | 07 |
| enrolment rate (%) | 97 | 97 | 97 |
| cost per place per month (\$) | 12,704 | 12,760 | 12,762 |
| private homes participating in the EBPS | 05 | 06 | 07 |
| enrolment rate (%) | 95 | 96 | 96 |
| cost per place per month (\$) | 6,258 | 6,265 | 6,669 |
| enrolment rate (%) | 98 | 97 | 97 |
| | 7,193 | 7,198 | |
| cost per place per month (\$) C&A places to provide a continuum of care arising | 7,195 | 7,198 | 8,682 |
| from conversion of S/C and H/A places | | | |
| enrolment rate (%) | 97 | 97 | 97 |
| cost per place per month (\$) | 9,826 | 10,145 | 10,179 |
| | 9,820 | 10,145 | 10,179 |

The enrolment rate exceeds 100 per cent as it includes both full-time and part-time users.

Matters Requiring Special Attention in 2011–12

18 During 2011–12, the Department will:

- continue to promote active ageing with the Elderly Commission;
- continue to provide additional day care places for the elderly;
- continue to improve the home environment of needy elders through the HEISE;
- continue to provide additional subsidised and non-subsidised residential care places for the elderly by setting up new contract homes;
- continue to provide additional subsidised residential care places for the elderly through EBPS and NHPPS;
- provide additional EHCCS places;
- continue to convert S/C and H/A places into C&A places to provide a continuum of care;
- continue to make full use of the space in existing subvented RCHEs to provide more LTC places with a continuum
 of care under the conversion programme;
- · continue to organise the Enrolled Nurse Training Programme for the Welfare Sector;
- continue to provide training workshops for staff of RCHEs on a quarterly basis for the purpose of capacity building;
- continue to provide training for non-professional and professional staff serving demented elders;
- continue to offer training courses for care staff serving persons with disabilities in the IHCS teams;
- continue to implement the Pilot Scheme on Home Care Services for Frail Elders;
- continue to help implement the Pilot Scheme on Visiting Pharmacist Services for RCHEs;

- increase the proportion of NH places in existing contract homes;
- strengthen the care for the infirm and demented elders in RCHEs; and
- strengthen the care for demented elders in day care centres/units for the elderly.

Programme (4): Rehabilitation and Medical Social Services

| | 2009–10 (Actual) | 2010–11 (Original) | 2010-11 (Revised) | 2011–12 (Estimate) |
|---------------------------|---------------------|-----------------------|----------------------|-----------------------------------|
| Financial provision (\$m) | | | | |
| Government sector | 432.5 | 437.9 | 429.5 (-1.9%) | 471.9 (+9.9%) |
| | | | | (or +7.8% on 2010–11 Original) |
| Subvented sector | 2,807.3 | 3,075.4 | 2,894.5 (-5.9%) | 3,204.5 (+10.7%) |
| | | | | (or +4.2% on 2010–11 Original) |
| Total | 3,239.8 | 3,513.3 | 3,324.0 (-5.4%) | 3,676.4 (+10.6%) |
| | | | | (or +4.6% on 2010–11 Original) |

Aim

19 The aim is to acknowledge the equal rights of persons with disabilities to be full members of the community by assisting them to develop their physical, mental and social capabilities to the fullest possible extent and by promoting their integration into the community; to provide medical social services; and to provide preventive and rehabilitative services for drug abusers.

Brief Description

20 The Department provides a comprehensive network of rehabilitation services for persons with disabilities, medical social services in clinics and hospitals, assistance for Severe Acute Respiratory Syndrome (SARS) patients and their families, and preventive and rehabilitative services for drug abusers, including:

- pre-school services for children with disabilities through early education and training centres, special child care centres, integrated programmes in ordinary kindergarten-cum-child care centres and occasional child care service;
- services for children with disabilities through small group homes for mildly mentally handicapped children/integrated small group homes;
- training and vocational rehabilitation services for adults with disabilities through day activity centres, sheltered workshops, supported employment, integrated vocational rehabilitation services centres, integrated vocational training centres, On the Job Training Programme for People with Disabilities, Sunnyway – On the Job Training Programme for Young People with Disabilities and the Enhancing Employment of People with Disabilities through Small Enterprise Project;
- residential services for adults with mental handicap through hostels for severely and moderately mentally handicapped persons, C&A homes for severely disabled persons and supported hostels;
- residential services for aged blind through C&A homes for the aged blind;
- residential services for adults with physical handicap through hostels for severely physically handicapped persons, C&A homes for severely disabled persons and supported hostels;
- residential services for discharged mental patients through long stay care homes, halfway houses and supported hostels;
- community support services such as integrated community centres for mental wellness (ICCMWs), parents/relatives resource centres, district support centres for persons with disabilities, community rehabilitation day centres, social and recreational centres, community rehabilitation network, community-based support projects, respite service, place of refuge for children with disabilities and emergency placement service for adults with disabilities;

- direct financial assistance to athletes with disabilities in their pursuit of sporting excellence through the Hong Kong Paralympians Fund;
- compassionate financial assistance from the Trust Fund for SARS to families of deceased SARS patients, and recovered and suspected SARS patients;
- · voluntary registration of private residential care homes for persons with disabilities; and
- preventive and rehabilitative services for drug abusers through non-medical voluntary drug treatment and rehabilitation centres (DTRCs), counselling centres for psychotropic substance abusers (CCPSAs), social clubs and halfway houses for dischargees from DTRCs.
- **21** In 2010, the Department:
- launched a pilot scheme on Home Care Services for Persons with Severe Disabilities to provide home-based support services to meet their care, nursing and rehabilitation training needs, with a view to relieving the stress of their family members/carers and to improving their quality of life while continuously living in the community;
- set up district support centres for persons with disabilities to provide one-stop district-based community support services to meet their varying needs and strengthen support to their families/carers;
- set up ICCMWs throughout the territory to provide one-stop district-based community mental health support services for ex-mentally ill persons, persons with suspected mental health problems, their families/carers and local residents;
- monitored private residential care homes for persons with disabilities through the Voluntary Registration Scheme (VRS);
- introduced the Residential Care Homes (Persons with Disabilities) Bill into the Legislative Council to regulate all residential care homes for persons with disabilities through a statutory licensing scheme so as to ensure their service quality;
- launched a pilot Bought Place Scheme to encourage operators of private residential care homes for persons with disabilities to upgrade their service standards, help the market develop more service options for persons with disabilities and increase the supply of subsidised residential care places;
- continued to improve social rehabilitation services for persons with disabilities by providing additional places in early education and training centres, special child care centres, day activity centres, integrated vocational rehabilitation services centres, supported hostels, hostels for moderately and severely mentally handicapped persons, hostels for severely physically handicapped persons and C&A homes for severely disabled persons;
- strengthened physiotherapy and health care services for ageing residents in hostels for severely and moderately mentally handicapped persons respectively;
- continued to monitor the Visiting Medical Practitioner Scheme which provided primary medical care and support for persons with disabilities living in residential rehabilitation homes;
- continued to support projects funded under the Enhancing Employment of People with Disabilities through Small Enterprise Project to create employment for persons with disabilities;
- continued to implement a licensing scheme for voluntary DTRCs;
- set up four new CCPSAs;
- · provided additional places in DTRCs; and
- provided on-site medical support for psychotropic substance abusers at CCPSAs.
- 22 The key performance measures in respect of rehabilitation and medical social services are:

Targets

| Unit | 2009- (Actu | | 2010- (Revised E | | 2011- (Pla | |
|--|----------------------|-------------------|----------------------|------------------|-------------------|------------------|
| | Government sector | Subvented (sector | Government sector | Subvented sector | Government sector | Subvented sector |
| Residential services discharged mental patients halfway | | | | | | |
| housesplace | — | 1 509 | — | 1 509 | _ | 1 509 |
| long stay care homesplace | _ | 1 407 | _ | 1 507 | _ | 1 507 |

| Unit | 2009- (Actu | | 2010 (Revised H | | 2011- (Pla | |
|---|-------------------|------------------|----------------------|------------------|----------------------|------------------|
| | Government sector | Subvented sector | Government sector | Subvented sector | Government sector | Subvented sector |
| mentally handicapped (MH) integrated vocational training | | | | | | |
| centresplace moderately | — | 170 | — | 170 | — | 170 |
| MH hostels place severely MH | 150 | 2 028 | 150 | 2 119 | 150 | 2 207 |
| hostelsplace physically handicapped | — | 3 058 | — | 3 193 | — | 3 469 |
| hostelsplace C&A homes for the | — | 528 | — | 573 | — | 573 |
| severely disabled place C&A homes for the | — | 857 | — | 908 | — | 958 |
| aged blindplace | — | 825 | _ | 825 | _ | 825 |
| small group homesplace supported hostelsplace Day services | | 64 400 | _ | 64 554 | _ | 80 594 |
| training and activity centres for ex-mentally ill persons¥place day activity centresplace | _ | 230 4 495 | _ | 230 4 632 | _ | 4 973 |
| community rehabilitation network servicecentre | _ | 6 | _ | 6 | _ | 6 |
| parents/relatives resource centrescentre | _ | 6 | _ | 6 | _ | 6 |
| Community Mental Health LinkΨunit | _ | 25 | _ | 25 | _ | _ |
| community rehabilitation day centresβcentre | _ | 5 | _ | 4 | _ | 4 |
| district support centrescentre Pre-school services | — | 16 | _ | 16 | _ | 16 |
| early education and training centresplace integrated | _ | 2 318 | _ | 2 378 | _ | 2 986 |
| programme in child care centresplace | _ | 1 860 | _ | 1 860 | _ | 1 860 |
| occasional child careplace | _ | 68 | | 68 | | 80 |
| special child care centresplace | — | 1 622 | _ | 1 646 | _ | 1 880 |
| special provision for autistic children in special child care centresplace | _ | 186 | _ | 186 | _ | 186 |
| Vocational rehabilitation services sheltered workshopsplace | 260 | 4 873 | 260 | 4 873 | 280 | 4 789§ |
| supported employmentplace | | 1 645 | | 1 645 | | 1 645 |
| integrated vocational training centresplace | _ | 453 | _ | 453 | | 453 |
| integrated vocational rehabilitation services centresplace | _ | 3 685 | _ | 4 023 | _ | 4 257 |

| Unit | 2009- (Actu | | 2010 (Revised H | | 2011- (Pla | |
|---|-------------------|------------------|----------------------|------------------|----------------------|------------------|
| | Government sector | Subvented sector | Government sector | Subvented sector | Government sector | Subvented sector |
| on the job training programme for persons with disabilitiesplace Sunnywayplace Medical social servicessocial worker | | 432 311 — | 400 | 432 311 — | 431 | 432 311 |

Ψ The service has been revamped since the setting up of ICCMWs in October 2010. The figure for 2010–11 represents the performance up to September 2010.

β One community rehabilitation day centre has been re-engineered as an ICCMW from October 2010 onwards.

134 places of the sheltered workshop will be re-engineered and incorporated into integrated vocational ş rehabilitation services centre from 2011-12 onwards.

| | | 2009–10 (Actual) | | 2010–11 (Revised Estimate) | | 2011–12 (Estimate) | |
|--|-------------------|---------------------|-------------------|-------------------------------|-------------------|-----------------------|--|
| | Government sector | Subvented sector | Government sector | Subvented sector | Government sector | Subvented sector | |
| Residential services residential homes | | | | | | | |
| enrolment rate (%) cost per place per | 98 | 98 | 99 | 99 | 99 | 99 | |
| month (\$) | 13,274 | 9,482 | 13,040 | 9,601 | 13,210 | 9,747 | |
| Day services | | | | | | | |
| day activity centres enrolment rate (%) | _ | 99 | _ | 99 | _ | 99 | |
| cost per place per month (\$) | _ | 6,383 | _ | 6,395 | _ | 6,396 | |
| pre-school services for children with disabilities | | | | | | | |
| enrolment rate (%) cost per place per | _ | 99 | _ | 99 | _ | 99 | |
| Wocational rehabilitation | | 6,176 | | 6,214 | — | 6,192 | |
| services | | | | | | | |
| sheltered workshops | | | | | | | |
| enrolment rate (%) cost per place per | 99 | 102 | 102 | 102 | 102 | 102 | |
| Medical social services | 4,396 | 3,612 | 4,301 | 3,616 | 4,486 | 3,613 | |
| cases served | 180 348 | | 181 121 | | 181 788 | | |
| caseload per worker | 69 | | 69 | _ | 67 | _ | |

Matters Requiring Special Attention in 2011–12

23 During 2011–12, the Department will:

- · continue to monitor the operation of ICCMWs throughout the territory to provide one-stop district-based community support services for ex-mentally ill persons, persons with suspected mental health problems, their families/carers and residents of the local community;
- prepare to set up a licensing office for residential care homes for persons with disabilities to undertake the ٠ statutory duties upon the enactment of the Residential Care Homes (Persons with Disabilities) Ordinance;
- introduce a Financial Assistance Scheme after enactment of the Residential Care Homes (Persons with Disabilities) Ordinance to provide subsidies to private residential care homes for persons with disabilities to carry out improvement works in order to comply with the licensing requirements in building and fire safety;
- continue to implement and monitor the pilot Bought Place Scheme for private residential care homes for persons with disabilities;

- continue to monitor private residential care homes for persons with disabilities through the implementation of the VRS;
- monitor the implementation of the pilot scheme on Home Care Service for Persons with Severe Disabilities;
- continue to monitor the operation of district support centres for persons with disabilities so as to provide one-stop district-based support services for persons with disabilities and their families/carers;
- continue to improve social rehabilitation services for persons with disabilities by providing additional day, residential and pre-school places;
- continue to support projects funded under the Enhancing Employment of People with Disabilities through Small Enterprise Project to create employment for persons with disabilities;
- continue to monitor and facilitate existing DTRCs in complying with the licensing requirements of the Drug Dependent Persons Treatment and Rehabilitation Centres (Licensing) Ordinance (Cap. 566);
- continue to monitor the implementation of on-site medical support service at CCPSAs;
- provide on-site medical support at social clubs to enable timely and early medical intervention to drug abusers; and
- continue to enhance medical social services for persons with mental health problems.

Programme (5): Services for Offenders

| | 2009–10 (Actual) | 2010–11 (Original) | 2010–11 (Revised) | 2011–12 (Estimate) |
|---------------------------|---------------------|-----------------------|----------------------|-----------------------------------|
| Financial provision (\$m) | | | | |
| Government sector | 239.8 | 255.1 | 237.3 (-7.0%) | 250.7 (+5.6%) |
| | | | | (or -1.7% on 2010–11 Original) |
| Subvented sector | 53.1 | 51.1 | 53.3 (+4.3%) | 53.6 (+0.6%) |
| | | | | (or +4.9% on 2010–11 Original) |
| Total | 292.9 | 306.2 | 290.6 (-5.1%) | 304.3 (+4.7%) |
| | | | | (or -0.6% on 2010-11 Original) |

Aim

24 The aim is to provide treatment for offenders through a social work approach, including supervision, counselling, academic, prevocational and social skill training, and help them re-integrate into the community and lead a law-abiding life.

Brief Description

25 The Department provides probation and aftercare services, operates remand home and residential training institution, and administers the Community Service Orders (CSO) Scheme, the Community Support Service Scheme (CSSS), the Post-Release Supervision of Prisoners Scheme and the Young Offender Assessment Panel (YOAP). The subvented sector provides counselling, group activities, residential services and employment assistance for ex-offenders.

26 In 2010, the Department:

- strengthened the provision of catering services of Tuen Mun Children and Juvenile Home by increasing the varieties of nutritious food; and
- continued to implement the two-year pilot project on enhanced probation service at two designated courts to assist young drug offenders under the age of 21 convicted of drug-related offences to rehabilitate through more focused, structured and intensive treatment programmes.

27 The key performance measures in respect of services for offenders are:

Targets

| Unit | 2009- (Actu | | 2010 (Revised I | | 2011- (Pla | |
|--|-------------------|------------------|--------------------|------------------|-------------------|------------------|
| | Government sector | Subvented sector | Government sector | Subvented sector | Government sector | Subvented sector |
| probationsocial worker | 138 | | 138 | | 138 | — |
| CSO Schemesocial worker | 25 | _ | 25 | — | 25 | _ |
| residential serviceplace social service centres for | 388 | | 388 | | 388 | — |
| ex-offenderssocial worker | | 47 | — | 47 | — | 47 |
| hostels for ex-offenders maleplace femaleplace | | 120 10 | _ | 120 10 | _ | 120 10 |
| community-based programmes for | | 10 | | 10 | | 10 |
| ex-offenderssocial worker | — | 10 | — | 10 | — | 10 |
| YOAPsocial worker | 3 | — | 3 | — | 3 | — |
| CSSSsocial worker | 6 | — | 6 | — | 6 | — |

Indicators#

| | 2009 (Actu | | 2010 (Revised H | | 2011- (Estim | |
|--|-------------------|------------------|--------------------|------------------|-------------------|------------------|
| | Government sector | Subvented sector | Government sector | Subvented sector | Government sector | Subvented sector |
| Probation services supervision cases served cases with order satisfactorily | 6 189 | _ | 5 698 | _ | 5 698 | _ |
| completed (%) | 85 | _ | 85 | _ | 85 | _ |
| cost per case served per month (\$) | 1,735 | _ | 1,826 | | 1,906 | _ |
| CSOs | 2 200 | | 2.026 | | 2.926 | |
| supervision cases served cases with order satisfactorily | 3 208 | | 2 836 | _ | 2 836 | _ |
| completed (%) cost per case served per | 96 | | 98 | | 98 | _ |
| month (\$) Social service centres for | 1,503 | — | 1,544 | — | 1,638 | — |
| ex-offenders | | | | | | |
| cases supervised per worker per month cases closed per worker per | _ | 98 | _ | 98 | _ | 98 |
| month | — | 6 | — | 6 | | 6 |
| cost per case per month (\$) Hostels for ex-offenders | _ | 618 | — | 620 | _ | 621 |
| occupancy rate (%) male female | | 99 99 | _ | 99 99 | | 99 99 |
| cost per place per month (\$) | | 4,516 | _ | 4,567 | _ | 4,581 |

| Government Subvented Government Subvented Government Subvented Sector se | ted ctor |
|--|-------------|
| | |
| Residential training | |
| probation home | |
| admissions 149 — 149 — 149 | — |
| discharges 166 — 166 — 166 | — |
| cases satisfactorily | |
| completed (%) 92 — 92 — 92 | — |
| rate of successful | |
| re-integration of | |
| discharged | |
| cases $(\%)$ | — |
| cost per resident per | |
| month $(\$)^{-1}$ 37,441 — 37,086 — 39,161 | |
| reformatory school | |
| admissions 24 — 24 — 24 | |
| discharges 13 — 13 — 13 | |
| cases satisfactorily | |
| completed (%) $56 - 56 - 56$ | |
| rate of successful | |
| re-integration | |
| of discharged | |
| cases $(\%)$ 100 — 100 — 100 | |
| cost per resident per | |
| $month (\$)^{-1} 37,441 - 37,086 - 39,161$ | |
| remand home/place of | |
| refuge | |
| admissions | |
| discharges 3 068 — 3 068 — 3 068 | |
| cost per resident per | |
| month $(\$)^{\Lambda}$ | — |

Demand for services under this programme hinges on the number of prosecutions and the type of court sentence. Demand must always be met in full because of the statutory nature of the services.

[^] Owing to the re-location and co-location of the probation homes, reformatory school and remand homes/places of refuge to a new residential training complex, namely the Tuen Mun Children and Juvenile Home, in 2007, the same unit cost is applicable to all cases under residential training.

Matters Requiring Special Attention in 2011–12

28 During 2011–12, the Department will continue to run the pilot project on enhanced probation service at the two designated courts, monitor the progress of the project and prepare for an evaluation.

Programme (6): Community Development

| | 2009–10 (Actual) | 2010–11 (Original) | 2010–11 (Revised) | 2011–12 (Estimate) |
|---------------------------|---------------------|-----------------------|----------------------|-----------------------------------|
| Financial provision (\$m) | | | | |
| Government sector | 4.0 | 4.0 | 4.0 (—) | 4.0 (—) |
| | | | | (or same as 2010–11 Original) |
| Subvented sector | 148.2 | 144.9 | 146.4 (+1.0%) | 146.4 (—) |
| | | | | (or +1.0% on 2010–11 Original) |
| Total | 152.2 | 148.9 | 150.4 (+1.0%) | 150.4 (—) |
| | | | | (or +1.0% on |

2010–11 Original)

Aim

29 The aim is to promote a sense of belonging in the community through social work services which encourage people to identify their social needs and mobilise community resources to solve their problems.

Brief Description

30 While continuing to provide community work and group services for the general public, community centres of the subvented sector also focus more on the needs of vulnerable groups. Neighbourhood Level Community Development Projects (NLCDPs) are provided by the subvented sector in areas qualified under the existing criteria.

31 Through the provision of outreaching support, casework and group work services, Care and Support Networking Team aims at assisting mainly the street sleepers, ex-mentally ill persons and ex-offenders to integrate into the community.

- **32** In 2010, the Department:
- · continued to provide community development services; and
- implemented the modernisation work of community centres.

33 The key performance measures in respect of community development services are:

Targets

| | Unit | 2009–10 (Actual) | 2010–11 (Revised Estimate) | 2011–12 (Plan) |
|---|------|---------------------|----------------------------------|-------------------|
| | | Subvented sector | Subvented sector | Subvented sector |
| group and community work units in district community centres NLCDPs | | 13 17 | 13 17 | 13 17 |

Indicators

| | 2009–10 (Actual) | 2010–11 (Revised Estimate) | 2011–12 (Estimate) |
|--|---------------------|----------------------------------|-----------------------|
| | Subvented sector | Subvented sector | Subvented sector |
| Group and community work units in district community | | | |
| centres | 5 0 4 0 | 5 0 40 | 7 0 40 |
| new and renewed members per unit per month | 5 848 | 5 848 | 5 848 |
| attendance per unit per month | 18 447 | 18 447 | 18 447 |
| groups per month | 2 138 | 2 138 | 2 138 |
| NLCDPs | | | |
| community programmes and community groups attendance and residents' contacts per team | 15 017 | 15 114 | 15 114 |

Matters Requiring Special Attention in 2011–12

34 During 2011–12, the Department will continue to keep in view the provision of community development services in the light of changing community needs.

Programme (7): Young People

| | 2009–10 (Actual) | 2010–11 (Original) | 2010–11 (Revised) | 2011–12 (Estimate) |
|---------------------------|---------------------|-----------------------|----------------------|-----------------------|
| Financial provision (\$m) | | | | |
| Government sector | 43.5 | 47.1 | 46.2 (-1.9%) | 48.4 (+4.8%) |

(or +2.8% on 2010–11 Original)

2010 11

| | 2009–10 (Actual) | 2010–11 (Original) | 2010–11 (Revised) | 2011–12 (Estimate) |
|------------------|---------------------|-----------------------|----------------------|-----------------------------------|
| Subvented sector | 1,490.9 | 1,503.8 | 1,488.8 (-1.0%) | 1,538.8 (+3.4%) |
| | | | | (or +2.3% on 2010–11 Original) |
| Total | 1,534.4 | 1,550.9 | 1,535.0 (-1.0%) | 1,587.2 (+3.4%) |
| | | | | (or +2.3% on 2010–11 Original) |

Aim

35 The aim is to assist and encourage young people to become mature, responsible and contributing members of society.

Brief Description

36 Major activities under this programme are delivered through integrated children and youth services centres (ICYSCs), children and youth centres (CYCs), outreaching social work service and school social work service.

- **37** In 2010, the Department:
- continued to assist in the implementation of the Child Development Fund projects;
- monitored the performance of the enhanced services of the CSSS;
- further monitored the performance of the enhanced services of outreaching social work teams;
- · implemented the modernisation works of youth service units; and
- provided one school social worker for one new secondary school.

38 The key performance measures in respect of services for young people are:

Targets

| | Unit | 2009–10 (Actual) | 2010–11 (Revised Estimate) | 2011–12 (Plan) |
|---|--------------------------|-----------------------------|----------------------------------|-----------------------------|
| | | Subvented sector | Subvented sector | Subvented sector |
| CYCs ICYSCs school social work outreaching social work CSSS | centre worker team | 24 137 484 16 5 | 24 137 482 16 5 | 23 138 578 16 5 |

Indicators

| | 2009–10 (Actual) | 2010–11 (Revised Estimate) | 2011–12 (Estimate) | |
|--|--|---|--|--|
| | Subvented sector | Subvented sector | Subvented sector | |
| CYCs attendees in core programme sessions per centre core programmes with goals achieved per centre (%) new and renewed members per centre ICYSCs attendees in core programme sessions per worker clients served per worker at any one time core programmes with goals achieved per centre (%) | 25 697 98 1 383 5 085 83 98 | $25 697 \\98 \\1 383 \\5 085 \\83 \\98$ | 25 697 98 1 383 5 085 83 98 | |

| | 2009–10 (Actual) | 2010–11 (Revised Estimate) | 2011–12 (Estimate) |
|--|---------------------|----------------------------------|-----------------------|
| | Subvented sector | Subvented sector | Subvented sector |
| School social work | | | |
| cases served | 23 625 | 23 597 | 25 907 |
| caseload per worker | 84 | 84 | 84 |
| cases closed having achieved the agreed goal per | | | |
| social worker | 28 | 28 | 28 |
| Outreaching social work | | | |
| cases served | 14 162 | 14 264 | 14 569 |
| caseload per worker | 85 | 85 | 85 |
| cases closed having achieved case goal plan per team | 74 | 75 | 77 |
| clients identified | 5 027 | 5 063 | 5 171 |
| cost per case per month (\$) | 496 | 507 | 535 |

Matters Requiring Special Attention in 2011–12

39 During 2011–12, the Department will:

- continue to assist in the implementation of the Child Development Fund projects;
- monitor the performance of the enhanced services of outreaching social work teams;
- set up a new ICYSC in Kwun Tong through pooling of existing resources;
- launch pilot cyber youth outreaching projects to reach out through the Internet to youths in need, particularly those identified as at-risk or hidden; and
- enhance the school social work service for secondary schools to help prevent and tackle student drug abuse and related problems.

| Pro | gramme | 2009–10 (Actual) (\$m) | 2010–11 (Original) (\$m) | 2010–11 (Revised) (\$m) | 2011–12 (Estimate) (\$m) |
|--------------------------|---|--------------------------------------|--------------------------------------|--------------------------------------|--------------------------------------|
| (1) (2) (3) (4) | Family and Child Welfare Social Security Services for Elders Rehabilitation and Medical Social | 1,716.1 28,686.0 3,907.9 | $1,792.0 \\28,266.6 \\4,067.8$ | 1,745.0 28,682.0 3,978.8 | 1,852.6 29,363.5 4,331.3 |
| (4) (5) (6) (7) | Services Services for Offenders Community Development Young People | 3,239.8 292.9 152.2 1,534.4 | 3,513.3 306.2 148.9 1,550.9 | 3,324.0 290.6 150.4 1,535.0 | 3,676.4 304.3 150.4 1,587.2 |
| | | 39,529.3 | 39,645.7 | 39,705.8 (+0.2%) | 41,265.7 (+3.9%) |

ANALYSIS OF FINANCIAL PROVISION

(or +4.1% on 2010–11 Original)

Analysis of Financial and Staffing Provision

Programme (1)

Provision for 2011-12 is \$107.6 million (6.2%) higher than the revised estimate for 2010-11. This is mainly due to the full-year effect of new projects implemented in 2010-11 and the additional provision for regularising the NSCCP and setting up of a new IFSC. In addition, there will be a net increase of 16 posts in 2011-12.

Programme (2)

Provision for 2011–12 is \$681.5 million (2.4%) higher than the revised estimate for 2010–11. This is mainly due to increased requirement for CSSA and SSA payments, partly offset by the additional one-off payments/allowances for CSSA and SSA recipients in 2010–11. In addition, there will be a net increase of four posts in 2011–12.

Programme (3)

Provision for 2011–12 is \$352.5 million (8.9%) higher than the revised estimate for 2010–11. This is mainly due to additional provision for increasing the supply of subsidised day/residential care places and home care places, making full use of the space in existing subvented RCHEs to provide more LTC places, strengthening the care for infirm/demented elders in RCHEs and day care centres/units for the elderly as well as the full-year effect of new projects implemented in 2010–11. In addition, there will be a net increase of five posts in 2011–12.

Programme (4)

Provision for 2011–12 is \$352.4 million (10.6%) higher than the revised estimate for 2010–11. This is mainly due to additional provision for increasing the provision of day services, residential services and pre-school rehabilitation services, strengthening the manpower of ICCMWs, on-site medical support at social clubs as well as the full-year effect of new projects implemented in 2010–11. In addition, there will be a net increase of 29 posts in 2011–12.

Programme (5)

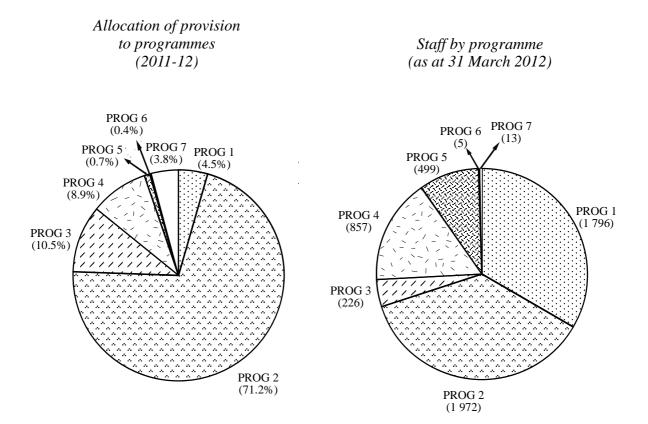
Provision for 2011–12 is \$13.7 million (4.7%) higher than the revised estimate for 2010–11. This is mainly due to increased requirement for general departmental expenses.

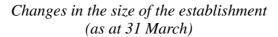
Programme (6)

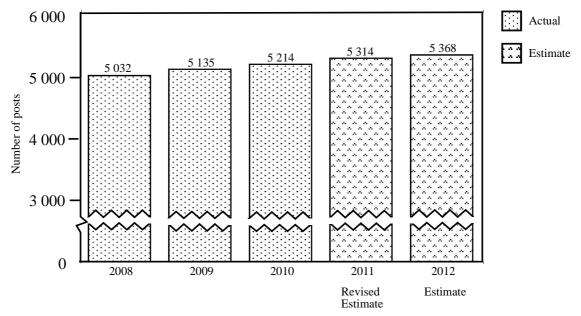
Provision for 2011–12 is the same as the revised estimate for 2010–11.

Programme (7)

Provision for 2011–12 is \$52.2 million (3.4%) higher than the revised estimate for 2010–11. This is mainly due to additional provision for enhancing the school social work service in secondary schools and the full-year effect of service enhancement implemented in 2010–11.







Year

| Sub- head (Code) | | Actual expenditure 2009–10 | Approved estimate 2010–11 | Revised estimate 2010–11 | Estimate 2011–12 |
|------------------------|---|--|--|--|--|
| | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 |
| | Operating Account | | | | |
| | Recurrent | | | | |
| 000 003 | Operational expenses Recoverable salaries and allowances (General)2,223 | 11,379,067 | 12,032,097 | 11,669,423 | 12,569,713 |
| 157 176 | <i>Deduct</i> reimbursements <u>Cr.2,223</u> Assistance for patients and their families Criminal and law enforcement injuries | 91 | 141 | 141 | 141 |
| 170 177 179 | compensation Emergency relief Comprehensive social security assistance | 6,347 479 | 6,540 1,000 | 6,000 1,000 | 8,480 1,000 |
| 180 184 187 | Social security allowance scheme Traffic accident victims assistance scheme Agents' commission and expenses | 19,028,240 8,850,679 73,506 3,942 | 18,586,000 8,876,000 29,949 7,066 | 17,697,000 8,465,000 29,949 4,022 | 19,232,000 9,267,000 31,000 4,458 |
| 107 | Total, Recurrent | 39,342,351 | 39,538,793 | 37,872,535 | 41,113,792 |
| 700 | Non-Recurrent General non-recurrent Total, Non-Recurrent Total, Operating Account | 186,975 186,975 39,529,326 | 106,929 106,929 39,645,722 | 1,832,978 1,832,978 39,705,513 | 151,941 151,941 41,265,733 |
| | Capital Account | | | | |
| | Plant, Equipment and Works | | | | |
| | Minor plant, vehicles and equipment (block vote) | _ | _ | 300 | _ |
| | Total, Plant, Equipment and Works | | | 300 | |
| | Total, Capital Account | | | 300 | |
| | | | | | |
| | Total Expenditure | 39,529,326 | 39,645,722 | 39,705,813 | 41,265,733 |

Details of Expenditure by Subhead

The estimate of the amount required in 2011–12 for the salaries and expenses of the Social Welfare Department is \$41,265,733,000. This represents an increase of \$1,559,920,000 over the revised estimate for 2010–11 and of \$1,736,407,000 over the actual expenditure in 2009–10.

Operating Account

Recurrent

2 Provision of \$12,569,713,000 under *Subhead 000 Operational expenses* is for the salaries, allowances and other operating expenses of the Social Welfare Department, as well as subventions and contract payments for the operation of subsidised welfare services.

3 The establishment as at 31 March 2011 will be 5 314 permanent posts. It is expected that there will be a net increase of 54 posts in 2011–12. Subject to certain conditions, the controlling officer may under delegated power create or delete non-directorate posts during 2011–12, but the notional annual mid-point salary value of all such posts must not exceed \$1,837,481,000.

4 An analysis of the financial provision under *Subhead 000 Operational expenses* is as follows:

| 2009–10 (Actual) (\$'000) | 2010–11 (Original) (\$'000) | 2010–11 (Revised) (\$'000) | 2011–12 (Estimate) (\$'000) |
|---------------------------------|---|--|---|
| | | | |
| 1,938,797 | 1,990,662 | 1,963,155 | 2,058,642 |
| 15,478 | 14,828 | 15,717 | 15,719 |
| 1,734 | 2,127 | 1,928 | 2,138 |
| | | | |
| | | | |
| 7,845 | 10,837 | 8,071 | 6,824 |
| | | | |
| 6,290 | 6,574 | 16,270 | 28,929 |
| | | | |
| 243,960 | 270,536 | 225,683 | 258,605 |
| | | | |
| 10,000 | 10,000 | 10,000 | 10,000 |
| * | , | , | , |
| 115,647 | 128,481 | 118,279 | 127,304 |
| 697,361 | 820,849 | 768,661 | 986,411 |
| 128 | 128 | 128 | 128 |
| | | | |
| 8,297,464 | 8,715,338 | 8,490,999 | 9,012,659 |
| 44,363 | 61,737 | 50,532 | 62,354 |
| 11,379,067 | 12,032,097 | 11,669,423 | 12,569,713 |
| | (Actual) (\$'000) 1,938,797 15,478 1,734 7,845 6,290 243,960 10,000 115,647 697,361 128 8,297,464 44,363 | $\begin{array}{c c} (Actual) & (Original) \\ (\$'000) & (\$'000) \\ \hline 1,938,797 & 1,990,662 \\ 15,478 & 14,828 \\ 1,734 & 2,127 \\ \hline 7,845 & 10,837 \\ 6,290 & 6,574 \\ 243,960 & 270,536 \\ \hline 10,000 & 10,000 \\ \hline 115,647 & 128,481 \\ 697,361 & 820,849 \\ 128 & 128 \\ 8,297,464 & 8,715,338 \\ 44,363 & 61,737 \\ \hline \end{array}$ | $\begin{array}{c ccccc} (Actual) & (Original) & (Revised) \\ (\$'000) & (\$'000) & (\$'000) \\ \hline 1,938,797 & 1,990,662 & 1,963,155 \\ 15,478 & 14,828 & 15,717 \\ 1,734 & 2,127 & 1,928 \\ \hline 7,845 & 10,837 & 8,071 \\ 6,290 & 6,574 & 16,270 \\ 243,960 & 270,536 & 225,683 \\ 10,000 & 10,000 & 10,000 \\ \hline 115,647 & 128,481 & 118,279 \\ 697,361 & 820,849 & 768,661 \\ 128 & 128 & 128 \\ \hline 8,297,464 & 8,715,338 & 8,490,999 \\ 44,363 & 61,737 & 50,532 \\ \hline \end{array}$ |

5 Gross provision of \$2,223,000 under *Subhead 003 Recoverable salaries and allowances (General)* is for the salaries and allowances of civil servants involved in support of the Sichuan earthquake reconstruction projects funded under the Trust Fund in Support of Reconstruction in the Sichuan Earthquake Stricken Areas. The gross provision must not be exceeded without the prior approval of the Secretary for Financial Services and the Treasury. Expenditure under this subhead is to be reimbursed by the Trust Fund.

6 Provision of \$141,000 under *Subhead 157 Assistance for patients and their families* is for payment to patients requiring medical care and assistance to their families pending provision of the Comprehensive Social Security Assistance (CSSA), or where CSSA is not applicable.

7 Provision of \$8,480,000 under Subhead 176 Criminal and law enforcement injuries compensation is to cover compensation payable to persons who are injured as a result of violent crimes and acts of law enforcement or to their dependants as appropriate. The level of compensation for criminal injuries is based on the payment schedule of the Emergency Relief Fund whereas the level of compensation for law enforcement injuries is assessed on the basis of common law damages. The increase of \$2,480,000 (41.3%) over the revised estimate for 2010-11 is mainly due to an estimated increase in the number of cases and average amount of payment per case.

8 Provision of \$1,000,000 under *Subhead 177 Emergency relief* is to cover expenditure arising from the provision of food and necessities to victims of natural and other disasters.

9 Provision of \$19,232,000,000 under *Subhead 179 Comprehensive social security assistance scheme* is for payment to persons who meet the criteria for CSSA. The increase of \$1,535,000,000 (8.7%) over the revised estimate for 2010–11 is mainly due to an estimated increase in paid cases under the CSSA Scheme and an upward adjustment of 3.4 per cent in the standard payment under the Scheme effective from 1 February 2011 as well as the increase in the flat-rate grant for school-related expenses effective from 2011/12 school year.

10 Provision of \$9,267,000,000 under *Subhead 180 Social security allowance scheme* is for payment of Disability Allowance and Old Age Allowance to eligible persons. The increase of \$802,000,000 (9.5%) over the revised estimate for 2010–11 is mainly due to an estimated increase in paid cases under the Social Security Allowance Scheme and an upward adjustment of 3.4 per cent in the rates of allowances under the Scheme effective from 1 February 2011.

11 Provision of \$31,000,000 under *Subhead 184 Traffic accident victims assistance scheme* is for Government's contribution towards the Traffic Accident Victims Assistance Fund. It does not represent the actual payment for cases during the year. The annual provision is calculated at 25 per cent of the estimated amount of levies to be collected in the current financial year and it also takes into account necessary adjustments to Government's contribution in respect of the collection of levies in the previous year.

12 Provision of \$4,458,000 under *Subhead 187 Agents' commission and expenses* is for payment of bank charges on autopay transactions. The increase of \$436,000 (10.8%) over the revised estimate for 2010–11 is mainly due to an estimated increase in the unit rate of charge.

Commitments

| Approved commitment \$'000 | Accumulated expenditure to 31.3.2010 \$'000 | Revised estimated expenditure for 2010–11 | Balance \$'000 |
|----------------------------------|---|---|---|
| | | | |
| | | | |
| 400,000 | 63,978 | 29,425 | 306,597 |
| 50,000 | 29,028 | 4,142 | 16,830 |
| 100,000 | 33,490 | 14,400 | 52,110 |
| 1,900,000 | _ | 1,744,000 | 156,000 |
| 200,000 | 80,361 | 40,179 | 79,460 |
| 2,650,000 | 206,857 | 1,832,146 | 610,997 |
| | <u>commitment</u> \$'000 400,000 50,000 100,000 1,900,000 200,000 | Approved commitment expenditure to 31.3.2010 \$'000 \$'000 \$'000 \$'000 400,000 63,978 50,000 29,028 100,000 33,490 1,900,000 — 200,000 80,361 | $ \begin{array}{c} \begin{array}{c} \mbox{Accumulated}\\ \mbox{expenditure}\\ \mbox{to } 31.3.2010\\ \hline \mbox{$$'000$} \end{array} \begin{array}{c} \mbox{estimated}\\ \mbox{expenditure}\\ \mbox{for } 2010-11\\ \hline \mbox{$$'000$} \end{array} \end{array} \\ \begin{array}{c} \mbox{$$'000$} \end{array} \begin{array}{c} \mbox{$$'000$} \end{array} \end{array} \\ \begin{array}{c} \mbox{$$'000$} \end{array} \end{array} \\ \begin{array}{c} \mbox{$$400,000$} \end{array} \begin{array}{c} \mbox{$$63,978$} \end{array} \end{array} \begin{array}{c} \mbox{$$29,425$} \\ \mbox{$$50,000$} \end{array} \\ \begin{array}{c} \mbox{$$29,028$} \\ \mbox{$$4,142$} \\ \mbox{$$100,000$} \end{array} \\ \begin{array}{c} \mbox{$$1,900,000$} \end{array} \end{array} \\ \begin{array}{c} \mbox{$$1,744,000$} \\ \mbox{$$200,000$} \end{array} \end{array} \\ \begin{array}{c} \mbox{$$20,000$} \end{array} \begin{array}{c} \mbox{$$80,361$} \end{array} \end{array} \begin{array}{c} \mbox{$$40,179$} \end{array} \end{array}$ |