Controlling officer: the Director of Immigration will account for expenditure under this Head.

Estimate 2016–17	\$4,268.1m
<b>Establishment ceiling 2016–17</b> (notional annual mid-point salary value) representing an estimated 7 203 non-directorate posts as at 31 March 2016 rising by 181 posts to 7 384 posts as at 31 March 2017.	\$3,091.0m
In addition, there will be an estimated 12 directorate posts as at 31 March 2016 rising by two posts to 14 posts as at 31 March 2017.	
Commitment balance	\$12.6m

# **Controlling Officer's Report**

### Programmes

Programme (1) Pre-entry Control Programme (2) Control upon Entry Programme (3) Control after Entry Programme (4) Personal Documentation Programme (5) Nationality and Assistance to HKSAR Residents outside Hong Kong These programmes contribute to Policy Area 10: Immigration Control (Secretary for Security).

### Detail

### **Programme (1): Pre-entry Control**

	2014–15 (Actual)	2015–16 (Original)	2015–16 (Revised)	2016–17 (Estimate)
Financial provision (\$m)	272.9	280.7	290.4 (+3.5%)	<b>308.3</b> (+6.2%)
				(

(or +9.8% on 2015–16 Original)

### Aim

2 The aim is to control, through the visa system, legal immigration and the entry of foreign workers and to prevent the entry of undesirable persons.

### **Brief Description**

**3** The Visa Control (Policies) Division and Visa Control (Operations) Division of the Department deal with all aspects of pre-entry immigration control through the visa and entry permit systems and related petitions/appeals/judicial reviews. The work involves:

- adopting an open immigration regime to facilitate entry of talent, professionals and entrepreneurs;
- processing applications for entry into Hong Kong for employment, investment, training, residence and study in accordance with approved policies and procedures;
- facilitating entry of bona-fide tourists and business visitors through the issue of visas, visit permits, Hong Kong Special Administrative Region (HKSAR) Travel Passes and Asia-Pacific Economic Cooperation (APEC) Business Travel Cards;
- processing applications for Pre-arrival Registration for Taiwan Residents by electronic means to facilitate Taiwan visitors to come to Hong Kong;
- processing applications for Certificate of Entitlement to the right of abode in Hong Kong;
- issuing entry permits to Mainland fisherman deckhands entering Hong Kong on board dual registered vessels for unloading catches in local fish markets under the Mainland Fisherman Deckhand Scheme;
- preventing the entry of undesirable persons who are likely to pose a threat to the security, prosperity and well-being of Hong Kong;
- · examining critically the bona fides of foreign visitors seeking to enter Hong Kong; and
- processing petitions/appeals/judicial reviews on visa control and Certificate of Entitlement matters.

# 4 The key performance measures are:

# Targets

average processing time (upon receipt of all supporting documents) entry visas and permits for visit within four weeks (%).   100   100   100     entry visas and permits for employment within four weeks (%).   90.0   98.8   98.4   98.0     entry permits under the Admission Scheme for Mathinal Talents and Professional (%) and permits within six weeks (%).   90.0   96.1   98.6   97.0     other entry visas (iffermits) and Pre-arrival received.   90.0   97.4   99.4   98.0     visit permits. Taiwan Visit Permits.   90.0   97.4   99.4   98.0     visit permits. Taiwan Visit Permits.   90.0   97.6   98.8   97.0     no. of applications entry visas entry visa   90.0   97.6   98.8   97.0     no. of applications entry visa   2014   2015   2016 (Actual)   (Actual)   (Estimate)     no. of applications entry visa   67 128   66 825   67 600   67 000     visit visa ed processedD.   75   N.A.   N.A.     processedD.   75   N.A.   N.A.     processedD.   515 094   528 000   515 094   528 000     Precerved.   75   N.A.   N.		Target	2014 (Actual)	2015 (Actual)	2016 (Plan)
entry visas and permits for visit   100   100   100   100     entry visas and permits for   90.0   98.8   98.4   98.0     entry permits under the Admission   90.0   98.8   98.4   98.0     entry permits under the Admission   90.0   96.1   98.6   97.0     other entry visas and permits within   90.0   97.4   99.4   98.0     visit permits and Pre-arrival   Registration for Taiwan residents   100   100   100     change of status within   90.0   97.6   98.8   97.0     no. of applications   2014   2015   2016     cuttry visa   2014   2015   2016     no. of applications   244 244   241 223   238 300     processedD   245 048   242 542   238 300     visit visa   71 779   67 350   67 600     processedD   576   426 42   310     processedD   586   420   310     processedD   558   420   310     processedD   502 406   515 094   528 000		-			
within four weeks (%)     100     100     100     100       entry visas and permits for employment within four weeks (%)     90.0     98.8     98.4     98.0       entry permits under the Admission Scheme for Mainland Talents and Professionals within four weeks (%)     90.0     96.1     98.6     97.0       other entry visas and permits within four weeks (%)     90.0     97.4     99.4     98.0       visit permits, Taiwan Visit Permits     90.0     97.4     99.4     98.0       visit permits, Taiwan Visit Permits     90.0     97.6     98.8     97.0       six weeks (%)     90.0     97.6     98.8     97.0       Indicators     2014     2015     2016       Indicators     2014     2015     2016       no. of applications entry visa     244 244     241 223     238 300       visit visa     75     N.A     N.A       received     67 179     67 350     67 600       visit visa     75     N.A     N.A       processedΩ     75     N.A     N.A       processedΩ	entry visas and permits for visit				
four weeks (%)     90.0     98.8     98.4     98.0       entry permits under the Admission Scheme for Mainland Talents and Professionals within four weeks (%)     90.0     96.1     98.6     97.0       other entry visa and permits within four weeks (%)     90.0     97.4     99.4     98.0       visit permits) and Pre-arrival Registration for Taiwan residents within two working days (%)     90.0     97.6     98.8     97.0       Indicators     2014     2015     2016 (Actual)     2014     2015     2016 (Actual)       no. of applications entry visa received     244 244     241 223     238 300       visit visa received     67 179     67 350     67 600       visit visa received     67 179     67 350     67 600       visit visa received     576     420     310       processedΩ     586     420     310       processedΩ     502 406     515 094     528 000       APEC Business Travel Card - local applications received     75     N.A.     N.A.       Pre-arrival Registration for Taiwan Residents received     73     N.A.     N.A. <t< td=""><td>within four weeks (%) entry visas and permits for</td><td>100</td><td>100</td><td>100</td><td>100</td></t<>	within four weeks (%) entry visas and permits for	100	100	100	100
	four weeks (%)	90.0	98.8	98.4	98.0
four weeks (%)     90.0     96.1     98.6     97.0       other entry visa and permits within     90.0     97.4     99.4     98.0       visit permits, Taiwan Visit Permits     90.0     97.4     99.4     98.0       visit permits, Taiwan Visit Permits     100     100     100     100       charge of status within     six weeks (%)     90.0     97.6     98.8     97.0       Indicators     2014     2015     2016     (Actual)     (Actual)     (Estimate)       no. of applications entry visa     244 244     241 223     238 300     visit visa     245 242     238 300       received     244 244     242 542     238 300     visit visa     67 179     67 350     67 600       visit permit for Taiwan residents     576     420     310     processedΩ     75     N.A.     N.A.       received     75     N.A.     N.A.     ProcessedΩ     75     N.A.     N.A.       processedΩ     502 406     515 094     528 000     Preceived     528 000     ProcessedΩ <td>Scheme for Mainland Talents and</td> <td></td> <td></td> <td></td> <td></td>	Scheme for Mainland Talents and				
six weeks (%)   90.0   97.4   99.4   98.0     visit permits, and Visit Permits (iPermits) and Pre-arrival Registration for Taiwan residents within two working days (%)   100   100   100   100     change of status within six weeks (%)   90.0   97.6   98.8   97.0 <i>Indicators</i> 2014   2015   2016 (Actual)   2014 (Actual)   2015 (Actual)   2016 (Estimate)     no. of applications entry visa received   244 244   241 223 245 048   242 542   238 300 245 048   242 542   238 300 240 515 04   238 000 240 515 04   238 000 240 515 04   238 000 240 515 04   238 000 240 515 04   238 000 258 000 250 2406   310 2700 2700 2700 253 260   310 2700 2700 2700 253 260   310 2700 2700 2700 253 260   21700 2700 2700 253 260   21700 2700 2700 2700 2700   21700 2700 2700 2700   242 52 463   63 700 2700 2700 2700 2700 2700   21700 2700 2700 2700 2700   21700 2700 2700 2700 2700   21700 2700 2700 2700 2700   245 2463   63 700	four weeks (%)	90.0	96.1	98.6	97.0
within two working days (%)\$\$   100   100   100   100     change of status within   90.0   97.6   98.8   97.0     Indicators     2014   2015   2016     (Actual)   (Actual)   (Estimate)     no. of applications   244 244   241 223   238 300     processedΩ   245 048   242 542   238 300     visit visa   67 179   67 350   67 600     processedΩ   67 284   66 825   67 600     visit visa   576   420   310     iPermit@received   75   N.A.   N.A.     processedΩ   75   N.A.   N.A.     Pre-arrival Registration for Taiwan Residents   502 406   515 094   528 000     processedΩ   502 406   515 094   528 000   2700     APEC Business Travel Card - local applications   8 771   10 533   12 700     processedΩ   687   481   340     processedΩ   738   471   340     processedΩ   6738   673   8 739	six weeks (%) visit permits, Taiwan Visit Permits (iPermits) and Pre-arrival	90.0	97.4	99.4	98.0
six weeks (%)     90.0     97.6     98.8     97.0       Indicators     2014     2015     2016       no. of applications entry visa received     244 244     241 223     238 300       visit visa received     244 244     241 223     238 300       visit visa received     67 179     67 350     67 600       processedΩ     67 284     66 825     67 600       visit permit for Taiwan residents received     576     420     310       processedΩ     586     420     310       processedΩ     75     N.A.     N.A.       processedΩ     75     N.A.     N.A.       processedΩ     502 406     515 094     528 000       APEC Business Travel Card - local applications received     8 771     10 533     12 700       processedΩ     78     471     340       processedΩ     738     471     340       processedΩ     738     471     340       processedΩ     9742     8 948     8080       entry Permit for Mainland Fisherman Deck	within two working days (%).	100	100	100	100
$\begin{array}{c ccccccccccccccccccccccccccccccccccc$		90.0	97.6	98.8	97.0
$\begin{array}{c cccc} (Actual) & (Actual) & (Estimate) \\ \hline no. of applications \\ entry visa \\ received$	Indicators				
no. of applications entry visa   244 244   241 223   238 300     processedQ   245 048   242 542   238 300     visit visa   67 179   67 350   67 600     processedQ   67 179   67 350   67 600     processedQ   67 284   66 825   67 600     visit permit for Taiwan residents   576   420   310     processedQ   586   420   310     processedQ   75   N.A.   N.A.     processedQ   75   N.A.   N.A.     processedQ   502 406   515 094   528 000     processedQ   502 406   515 094   528 000     processedQ   502 406   515 094   528 000     processedQ   9063   9 899   12 700     APEC Business Travel Card - local applications   8 771   10 533   12 700     processedQ   738   471   340     processedQ   738   471   340     processedQ   9 590   8 739   8 080     processedQ   9 742   8 948   8 080			2014	2015	
entry visa   244 244   241 223   238 300     processedΩ   245 048   242 542   238 300     visit visa   67 179   67 350   67 600     processedΩ   67 284   66 825   67 600     visit permit for Taiwan residents   776   420   310     processedΩ   576   420   310     processedΩ   75   N.A.   N.A.     processedΩ   75   N.A.   N.A.     processedΩ   502 406   515 094   528 000     processedΩ   502 406   515 094   528 000     APEC Business Travel Card - local applications   8 771   10 533   12 700     processedΩ   9 063   9 899   12 700     APEC Business Travel Card - referral applications   6 687   481   340     processedΩ   687   481   340   6 6 91			(Actual)	(Actual)	(Estimate)
received   244 244   241 223   238 300     processedΩ   245 048   242 542   238 300     visit visa   received   67 179   67 350   67 600     processedΩ   67 284   66 825   67 600     visit permit for Taiwan residents   576   420   310     iPermit $\phi$ 586   420   310     iPermit $\phi$ 75   N.A.   N.A.     processedΩ   75   N.A.   N.A.     processedΩ   75   N.A.   N.A.     processedΩ   502 406   515 094   528 000     processedΩ   8 771   10 533   12 700     processedΩ   9 063   9 899   12 700     processedΩ   46 691   54 552   63 700     processedΩ   46 691   54 552   63 700     processedΩ   738   471   340     chang	no. of applications				
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visit visa   67 179   67 350   67 600     processedΩ   67 284   66 825   67 600     visit permit for Taiwan residents   576   420   310     processedΩ   586   420   310     iPermitφ   586   420   310     received   75   N.A.   N.A.     processedΩ   75   N.A.   N.A.     Pre-arrival Registration for Taiwan Residents   502 406   515 094   528 000     processedΩ   9 063   9 899   12 700     APEC Business Travel Card - local applications   8 771   10 533   12 700     processedΩ   46 691   54 552   63 700     processedΩ   738   471   340     processedΩ   738   471   340				-	
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received   46 691   54 552   63 700     processedΩ   46 224   52 463   63 700     HKSAR Travel Pass   687   481   340     processedΩ   738   471   340     change of status   9 590   8 739   8 080     processedΩ   9 742   8 948   8 080     entry permit for Mainland Fisherman Deckhands   5 410   5 481   5 600     processedΩ   5 439   5 457   5 600     petition/appeal/judicial review   51   56   60	processedΩ		9 063	9 899	12 700
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$\begin{array}{c cccc} & & 9 & 742 & 8 & 948 & & \textbf{8} & \textbf{080} \\ \hline entry permit for Mainland Fisherman Deckhands \\ received 5 & 410 & 5 & 481 & \textbf{5} & 600 \\ processed \Omega 5 & 439 & 5 & 457 & \textbf{5} & 600 \\ \hline petition/appeal/judicial review \\ received 51 & 56 & \textbf{60} \end{array}$			9 590	8 739	8 080
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processedΩ     5 439     5 457     5 600       petition/appeal/judicial review     51     56     60			5 410	5 481	5 600
petition/appeal/judicial review received	processedΩ			5 457	
received	petition/appeal/judicial review				
processed $\Omega$	received			56	60
	processed $\Omega$		39	60	60

	2014	2015	2016
	(Actual)	(Actual)	(Estimate)
Certificate of Entitlement received processedΩ	5 867 6 554	4 740 5 050	3 900 3 900

• The iPermit Scheme was terminated on 1 March 2014.

 $\Omega$  The number of applications processed includes outstanding applications brought forward from the previous year.

### Matters Requiring Special Attention in 2016–17

- 5 During 2016–17, the Department will continue to:
- implement the enhanced admission schemes, including a pilot scheme applicable to the second generation of Chinese Hong Kong permanent residents who have emigrated, to attract and retain outside talent, professionals and entrepreneurs to support the economic development of Hong Kong;
- provide immigration facilitation to support the policy objective of attracting more non-local students to study in our higher education institutions and facilitate their stay and work in Hong Kong after graduation; and
- implement the new Information Technology Infrastructure (ITI) and expand the data centre capacity to upkeep service quality and enhance its handling capacity to cope with substantially growing service demands and a number of new initiatives in coming years. The new ITI will also support services in Programmes (2) to (5).

### **Programme (2): Control upon Entry**

	2014–15 (Actual)	2015–16 (Original)	2015–16 (Revised)	2016–17 (Estimate)
Financial provision (\$m)	2,049.0	2,110.7	2,173.7 (+3.0%)	<b>2,296.2</b> (+5.6%)
				(or +8.8% on 2015–16 Original)

### Aim

**6** The aims are to exercise quantitative and qualitative control over legal immigration; prevent the entry of undesirable persons and the departure of persons wanted for criminal offences; facilitate the movement of bona-fide tourists, business visitors and local residents; and process cross-boundary vehicles.

### **Brief Description**

7 The Border (Rail), Border (Vehicles), Harbour and Airport Divisions of the Department are responsible for operations at all control points of entry into and exit from Hong Kong via land, sea or air. The Border (Rail) Division comprises three land boundary control points, serving railway passengers at Lo Wu, Hung Hom and Lok Ma Chau Spur Line. Lo Wu is the busiest land passenger crossing point. The Border (Vehicles) Division covers four land boundary control points at Lok Ma Chau, Man Kam To, Sha Tau Kok and Shenzhen Bay, serving cross-boundary passengers and vehicles. Among them, the Shenzhen Bay Control Point provides "Co-location of Boundary Crossing Facilities" for both passengers and vehicles. There is also a clearance centre at San Uk Ling which deals with the processing and repatriation of illegal immigrants from the Mainland. Immigration control over people movements by passenger liners and ferries to and from the Mainland and Macao is carried out at various ferry terminals. The Kai Tak Cruise Terminal which opened in 2013 provides immigration clearance to passengers and crew members travelling by cruise liners. Control over other types of sea traffic is usually carried out at the Eastern, Western and Tuen Mun Immigration Anchorages. Operations at the Airport enforce immigration control over passengers and aircrew entering and leaving Hong Kong by air. There are designated detention quarters in the China, Macau and Tuen Mun Ferry Terminals, the Airport for detaining passengers and undesirable persons who have been refused entry and pending removal. The work involves:

- examining incoming passengers, crew, vehicles and craft in a courteous and efficient manner to detect illegal immigrants, criminals and undesirable persons;
- examining outgoing passengers, crew, vehicles and craft in a courteous and efficient manner to detect immigration offenders and persons wanted for criminal offences; and
- repatriating illegal immigrants, individuals refused landing and undesirable persons in an efficient and reasonable manner.

**8** The Border (Rail), Border (Vehicles), Harbour and Airport Divisions of the Department strive to cope with the growth of passenger traffic at control points, provide efficient immigration clearance and combat the use of forged travel documents.

### 9 The key performance measures are:

### **Targets**

	Target	2014 (Actual)	2015 (Actual)	2016 (Plan)
clearing visitors within a 30-minute waiting time in the case of travelling by land (%)sea (%) clearing visitors within a 15-minute	95.0 95.0	99.0 98.7	99.4 99.9	99.4 99.9
waiting time in the case of travelling by air (%) clearing residents within a 15-minute	95.0	99.9	99.9	99.9
waiting time in the case of travelling by land (%) sea (%) air (%)	98 98 98	100 100 100	100 100 100	100 100 100
Indicators				
		2014 (Actual)	2015 (Actual)	2016 (Estimate)
passengers/vehicles/vessels examined landsea airvisitors/seamen refused entry secondary examination		234 212 240 32 962 773 43 235 260 42 177 610 497	237 842 193 32 132 194 46 326 546 56 855 729 541	240 315 000 32 244 000 49 293 000 62 000 802 000

### Matters Requiring Special Attention in 2016–17

- **10** During 2016–17, the Department will continue to:
- implement the complementary immigration measures on non-local pregnant visitors coming to give birth in Hong Kong;
- implement facilitation measures to ease the immigration clearance for cross boundary students at control points;
- plan the immigration facilities required in the new control points at the Guangzhou-Shenzhen-Hong Kong Express Rail Link West Kowloon Terminus, Hong Kong-Zhuhai-Macao Bridge Hong Kong port area and Liangtang/Heung Yuen Wai; and
- implement the new Immigration Control System to enhance operational efficiency and effectiveness at immigration control points for meeting rising service demands.

## Programme (3): Control after Entry

	2014–15 (Actual)	2015–16 (Original)	2015–16 (Revised)	2016–17 (Estimate)
Financial provision (\$m)	836.5	845.5	873.2 (+3.3%)	<b>933.2</b> (+6.9%)
				(or +10.4% on 2015–16 Original)

### Aim

11 The aim is to exercise immigration control by granting or refusing extension of stay; investigating and prosecuting offenders under the Immigration Ordinance (Cap. 115), Immigration Service Ordinance (Cap. 331), Registration of Persons Ordinance (Cap. 177), Marriage Ordinance (Cap. 181), Births and Deaths Registration Ordinance (Cap. 174), and certain provisions under the Crimes Ordinance (Cap. 200); removing or deporting illegal immigrants, overstayers and undesirable persons from Hong Kong; and implementing a unified screening mechanism (USM), based on the procedures under the statutory torture claim screening mechanism, to assess non-refoulement claims lodged on applicable grounds including torture, cruel, inhuman or degrading treatment or punishment as well as persecution, and effect timely removal of those whose claim is rejected.

# **Brief Description**

12 The Visa Control (Operations) Division, Enforcement Division and Removal Assessment and Litigation Division of the Department are responsible for post-entry immigration control. The work involves:

- processing and considering applications for extension of stay and change of status from visitors and temporary residents effectively and efficiently;
- taking enforcement action against illegal immigrants and visitors engaged in unlawful employment after entry and/or overstaying, and related employers;
- maintaining vigilance in extension of stay and change of status applications from doubtful visitors so as to prevent them from prolonging their stay in Hong Kong for illicit purposes;
- arresting overstayers, illegal immigrants, illegal workers and other immigration offenders;
- investigating immigration offences and initiating prosecutions if there is sufficient evidence;
- taking enforcement action against air passengers with forged travel documents, including those in transit, and their aiders and abetters;
- dealing with immigration offenders arrested by the Hong Kong Police Force and the Immigration Task Force;
- identifying trends in immigration offences and formulating counter measures;
- removing illegal immigrants, overstayers, immigration offenders and undesirable persons in a reasonable and cost-effective manner;
- issuing and executing removal orders against immigration offenders liable to removal and right of abode claimants not eligible for stay;
- seeking and executing deportation orders against criminals;
- conducting assessment on non-refoulement claims and dealing with related appeals/petitions and judicial reviews;
- processing petitions/appeals/judicial reviews arising from the removal or deportation of illegal immigrants, overstayers, immigration offenders and undesirable persons from Hong Kong;
- investigating and exposing the use or manufacture of forged travel documents by individuals or syndicates;
- exchanging intelligence and information with law enforcement counterparts of the Mainland and other places to prevent human smuggling by forged travel documents as well as sea borne means;
- taking proactive actions against the engagement of foreign domestic helpers in non-domestic jobs;
- taking proactive actions against syndicates arranging the entry of underpaid foreign domestic helpers;
- conducting examination on the status of Vietnamese illegal arrivals;
- detaining immigration offenders under the Immigration Ordinance or Immigration Service Ordinance pending their removal or deportation from Hong Kong; and
- managing the Castle Peak Bay Immigration Centre.
- 13 The key performance measures are:

### **Targets**

	Target	2014 (Actual)	2015 (Actual)	2016 (Plan)
time required to process extension cases (upon receipt of all supporting documents)	100	00.2	00.4	00.0
visitors within one working day (%) residents within two weeks (%)	100 100	99.2 97.3	99.4 97.9	99.0 97.0
Indicators				
		2014 (Actual)	2015 (Actual)	2016 (Estimate)
no. of applications extension of stay^ other endorsements		331 086 10 765	313 397 12 193	267 200 13 800

# Head 70—IMMIGRATION DEPARTMENT

	2014 (Actual)	2015 (Actual)	2016 (Estimate)
operations conducted by the Immigration Task Force (including investigation of forgery and illegal migration cases conducted at the Hong Kong International			
Airport) investigation/removal/deportation cases processed	$40\ 888$ $43\ 527$	$40\ 563\ 44\ 760$	43 260 47 000
offenders prosecuted	3 954	4 345	4 560
persons repatriated	5 068	5 608	5 890
appeals/petitions received deportation/removal orders issued	1 014# 2 559	2 779 2 568	3 350 2 580
non-refoulement claim cases received§	3 516	4 730	4 730

- ∧ Since the implementation of enhancement measures to various admission schemes with effect from 4 May 2015, entrants admitted under the General Employment Policy, Admission Scheme for Mainland Talents and Professionals as well as Quality Migrant Admission Scheme will normally be granted an initial stay of two years instead of the original one year. These entrants therefore will not have to apply for an extension of stay until two years after entry. As such, the number of approved applications under the above schemes from 4 May 2015 to 31 December 2015 is reflected accordingly in the 2016 Estimate.
- # In 2014, appeals lodged to the Torture Claims Appeal Board against Immigration Department's decision under USM were fewer than usual. USM commenced in March 2014 and determinations were not made en masse until the third quarter of 2014 (average processing time to make one determination was 25 weeks). Fewer appeals were lodged in the first half of 2014 as a result.
- § Since March 2014, the Department commenced operating a new USM to screen non-refoulement claims lodged on grounds of, apart from torture under Part VIIC of the Immigration Ordinance, torture or cruel, inhuman or degrading treatment or punishment under article 3 of section 8 of the Hong Kong Bill of Rights Ordinance (Cap. 383), and persecution with reference to the non-refoulement principle under article 33 of the 1951 Convention relating to the Status of Refugees.

The actual figure for 2014 (3 516 claims) and 2015 (4 730 claims) include only new claimants who have not previously lodged a torture/asylum claim in Hong Kong, but not the 5 335 and 323 claims, in 2014 and 2015 respectively, lodged by previous torture/asylum claimants which the Department also has to determine under the USM pursuant to the applicable transitional arrangements. Given the steady monthly intake of new claims since January 2015, the projected figure for 2016 is estimated to be the same as the actual figure for 2015 (4 730 claims).

# Matters Requiring Special Attention in 2016–17

- **14** During 2016–17, the Department will:
- continue to process non-refoulement claims under the USM and deal with judicial reviews and appeals/petitions lodged by claimants,
- support the Security Bureau's comprehensive review of the strategy of handling non-refoulement claims,
- expedite the processing of non-refoulement claims to increase case output by optimising the use of available resources,
- step up enforcement and removal action to combat entry of illegal immigrants and abusers of USM, and
- continue to step up enforcement action against persons seeking entry into Hong Kong under the disguise of marriages with Hong Kong residents.

### **Programme (4): Personal Documentation**

2016–17 (Estimate)	2015–16 (Revised)	2015–16 (Original)	2014–15 (Actual)	
<b>706.5</b> (+5.7%)	668.4 (+2.6%)	651.2	647.8	Financial provision (\$m)
(or +8.5% on 2015–16 Original)				

Aim

15 The aims are to counteract illegal immigration and enhance the maintenance of law and order by providing all legal residents with a secure form of identity card and all consequential services related to identity cards; to register births, deaths and marriages and provide all consequential services related to such civil registration; to assess right of abode claims; and to facilitate international travel of Hong Kong residents by providing them with travel documents.

# **Brief Description**

16 The Registration of Persons Division of the Department is responsible for the assessment of claims to right of abode, the issue of identity cards and the maintenance of identity card records. The Documents Division of the Department receives and processes applications for various types of travel documents. It is also responsible for registering all births, deaths and marriages and providing statistics for planning purposes. The work involves:

- providing identity cards and related services to legal residents;
- operating an accessible and convenient system for birth, death and marriage registration and providing related services;
- improving customer services to registrants for identity cards, births, deaths or marriages;
- monitoring and reviewing the operation of the Civil Celebrants of Marriages Scheme and its impact on marriage services;
- providing eligible Hong Kong residents with HKSAR passports or other travel documents;
- · lobbying foreign countries to grant visa-free access to holders of HKSAR passport;
- enhancing the processing of applications for HKSAR electronic travel documents;
- assessing claims to right of abode and dealing with related matters; and
- processing appeals and judicial reviews on identity card and HKSAR passport applications and related matters.
- 17 The key performance measures are:

### Targets

	Target	2014 (Actual)	2015 (Actual)	2016 (Plan)
	Tuiget	(Tettur)	(l'iteration)	(1)
delivery of services related to identity card				
on the day of applicants'	100	100	100	100
attendance (%) normal processing time per	100	100	100	100
application/case				
identity card within				
ten working days (%)	100	100	100	100
certificate of registered particulars		- • •		- • •
within 25 working days (%)	100	100	100	100
verification of eligibility for				
permanent identity card within				
six weeks (%)µ	100	99	99	99
certified copy of				
birth/death/marriage/adoption				
certificate within	100	100	100	100
nine working days (%)	100	100	100	100
HKSAR passport				
first application or				
replacement within	100	100	100	100
ten working days (%)μ application from children under	100	100	100	100
11 not holding Hong Kong				
permanent identity				
cards within				
14 working days (%)µ	100	100	100	100
HKSAR document of identity within				
ten working days (%)µ	100	100	100	100
HKSAR seaman's identity book on				
the day of application $(\%)\mu$	100	100	100	100
HKSAR re-entry permit on				
the day of application (%)µ	100	100	100	100
standard processing time at counter				
birth/death/adoption registration	100	00.7	00.7	00.0
within 30 minutes (%)	100	99.7	99.7	99.0
marriage notice within $20 \text{ minutes } (9/)$	100	00.0	00.0	99.0
30 minutes (%)	100	99.9	99.9	99.0

μ The target is applied upon receipt of all necessary documents.

# Head 70 — IMMIGRATION DEPARTMENT

## Indicators

2014 (Actual)	2015 (Actual)	2016 (Estimate)
581 944	594 692	615 000
61 379	70 082	76 300
107 164	107 718	107 700
59 939	53 646	50 600
28 765	26 219	24 770
27 627	25 228	23 800
163 903	172 977	182 900
128	118	123
774 032	762 114	766 500
46 765	48 279	49 900
23	13	18
105 549	106 610	107 000
	(Actual) 581 944 61 379 107 164 59 939 28 765 27 627 163 903 128 774 032 46 765 23	(Actual)   (Actual)     581 944   594 692     61 379   70 082     107 164   107 718     59 939   53 646     28 765   26 219     27 627   25 228     163 903   172 977     128   118     774 032   762 114     46 765   48 279     23   13

### Matters Requiring Special Attention in 2016–17

- **18** During 2016–17, the Department will continue to:
- promote the Civil Celebrants of Marriages Scheme;
- monitor the trend of birth registrations; and
- develop the Next Generation Smart Identity Card System to enhance operational efficiency and effectiveness in supporting the issue of smart Hong Kong identity cards, and plan the territory-wide identity card replacement exercise.

### Programme (5): Nationality and Assistance to HKSAR Residents outside Hong Kong

	2014–15 (Actual)	2015–16 (Original)	2015–16 (Revised)	2016–17 (Estimate)
Financial provision (\$m)	22.7	22.2	23.0 (+3.6%)	<b>23.9</b> (+3.9%)
				(or +7.7% on 2015–16 Original)

### Aim

19 The Department is authorised by the Central People's Government to deal with Chinese nationality matters in respect of residents in HKSAR in accordance with the Nationality Law of the People's Republic of China and the "Explanations" adopted by the Standing Committee of the National People's Congress. The Department also accepts applications outside Hong Kong for declaration of change of nationality, naturalisation as a Chinese national, and renunciation and restoration of Chinese nationality through Chinese diplomatic and consular missions. It also provides assistance to Hong Kong residents in distress outside Hong Kong.

### **Brief Description**

- 20 The work on nationality-related matters and assistance to Hong Kong residents outside Hong Kong involves:
- receiving and processing declarations of change of nationality;
- receiving and processing applications for naturalisation as a Chinese national and for renunciation and restoration of Chinese nationality;
- dealing with enquiries on Chinese nationality matters;
- providing prompt assistance to Hong Kong residents outside Hong Kong in distress, or those who have been imprisoned or detained, and their family members in Hong Kong;
- operating the 24-hour Assistance to Hong Kong Residents Unit hotline with 46 lines; and
- providing the Registration of Outbound Travel Information service which enables Hong Kong residents to register their contact details and itinerary outside Hong Kong, as well as receive updates on Outbound Travel Alerts and related public information.

21 The key performance measures are:

# Targets

	Target	2014 (Actual)	2015 (Actual)	2016 (Plan)
normal processing time per				
application/case				
assistance to Hong Kong residents				
outside Hong Kong on day of	100	100	100	100
request (%)	100	100	100	100
declaration of change of nationality in person on day of				
application (%)µ	100	100	100	100
application for naturalisation as a	100	100	100	100
Chinese national within				
three months (%)µ	80	80	80	80
application for renunciation of				
Chinese nationality within				
two months (%)µ	80	80	80	80
application for restoration of Chinese				
nationality within three months (%)μ	80	80	80	80
unce monuns (70)µ	80	80	80	00
$\mu$ The target is applied upon receipt of all ne	ecessary documents			
Indicators				
		2014	2015	2016
		(Actual)	(Actual)	(Estimate)
applications under the Chinese Nationality (M Provisions) Ordinance (Cap. 540)	iscellaneous			· · · ·
declaration of change of nationality		137	134	140
application for naturalisation as a Chines		1 458	1 689	1 860
application for renunciation of Chinese r		112	109	106
application for restoration of Chinese na requests for assistance by Hong Kong resident		3	5	5
outside Hong Kong and by their family men	mbers	2 068	2 529	2 840
telephone calls received and made via "1868"	hotline	206 625	170 446	162 600

# ANALYSIS OF FINANCIAL PROVISION

Pro	gramme	2014–15 (Actual) (\$m)	2015–16 (Original) (\$m)	2015–16 (Revised) (\$m)	2016–17 (Estimate) (\$m)
(1)	Pre-entry Control	272.9	280.7	290.4	308.3
(2)	Control upon Entry	2,049.0	2,110.7	2,173.7	2,296.2
(3)	Control after Entry	836.5	845.5	873.2	933.2
(4) (5)	Personal Documentation Nationality and Assistance to HKSAR	647.8	651.2	668.4	706.5
	Residents outside Hong Kong	22.7	22.2	23.0	23.9
		3,828.9	3,910.3	4,028.7 (+3.0%)	4,268.1 (+5.9%)
					(or +9.2% on

(or +9.2% on 2015–16 Original)

### Analysis of Financial and Staffing Provision

#### Programme (1)

Provision for 2016–17 is \$17.9 million (6.2%) higher than the revised estimate for 2015–16. This is mainly due to the salary increments for staff, filling of vacancies and the increase of 26 posts for meeting operational needs.

### Programme (2)

Provision for 2016–17 is \$122.5 million (5.6%) higher than the revised estimate for 2015–16. This is mainly due to the salary increments for staff, filling of vacancies and the increase of 32 posts for meeting operational needs.

### Programme (3)

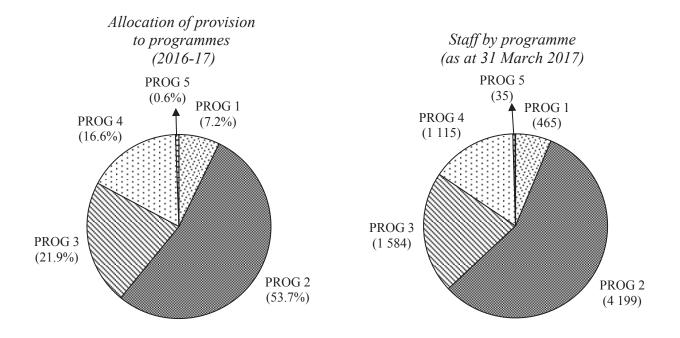
Provision for 2016–17 is \$60.0 million (6.9%) higher than the revised estimate for 2015–16. This is mainly due to the salary increments for staff, filling of vacancies and the net increase of 86 posts for meeting operational needs.

### Programme (4)

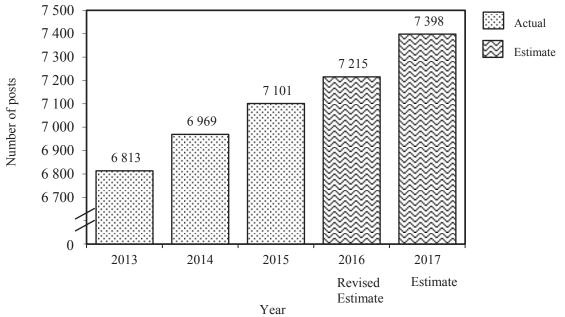
Provision for 2016–17 is \$38.1 million (5.7%) higher than the revised estimate for 2015–16. This is mainly due to the salary increments for staff, filling of vacancies and the increase of 39 posts for developing and implementing the Next Generation Smart Identity Card System project.

# **Programme (5)**

Provision for 2016–17 is \$0.9 million (3.9%) higher than the revised estimate for 2015–16. This is mainly due to the salary increments for staff and increased operating expenses.



Changes in the size of the establishment (as at 31 March)



Sub- head (Code)		Actual expenditure 2014–15	Approved estimate 2015–16	Revised estimate 2015–16	Estimate 2016–17
		\$'000	\$'000	\$'000	\$'000
	<b>Operating Account</b>				
	Recurrent				
000 202	Operational expenses Repatriation expenses	3,819,240 5,249	3,896,699 7,652	4,020,438 7,455	4,235,690 7,861
	Total, Recurrent	3,824,489	3,904,351	4,027,893	4,243,551
	Total, Operating Account	3,824,489	3,904,351	4,027,893	4,243,551
	Capital Account				
	Plant, Equipment and Works				
603 661	Plant, vehicles and equipment	_	5,148	_	3,852
001	Minor plant, vehicles and equipment (block vote)	4,456	812	812	20,719η
	Total, Plant, Equipment and Works	4,456	5,960	812	24,571
	Total, Capital Account	4,456	5,960	812	24,571
	Total Expenditure	3,828,945	3,910,311	4,028,705	4,268,122

η Provision of \$20,719,000 under Subhead 661 Minor plant, vehicles and equipment (block vote) represents an increase of \$19,907,000 (2 451.6%) over the revised estimate for 2015–16. This reflects the updating of the ambit of this block vote subhead as set out in the Introduction to the Estimates and the increased requirements for new or replacement equipment.

### **Details of Expenditure by Subhead**

The estimate of the amount required in 2016–17 for the salaries and expenses of the Immigration Department is \$4,268,122,000. This represents an increase of \$239,417,000 over the revised estimate for 2015–16 and \$439,177,000 over the actual expenditure in 2014–15.

### **Operating** Account

### Recurrent

**2** Provision of \$4,235,690,000 under *Subhead 000 Operational expenses* is for the salaries, allowances and other operating expenses of the Immigration Department.

**3** The establishment as at 31 March 2016 will be 7 215 permanent posts. It is expected that there will be a net increase of 183 posts including two supernumerary posts in 2016–17. Subject to certain conditions, the controlling officer may under delegated power create or delete non-directorate posts during 2016–17, but the notional annual mid-point salary value of all such posts must not exceed \$3,090,958,000.

4 An analysis of the financial provision under *Subhead 000 Operational expenses* is as follows:

2014–15 (Actual) (\$'000)	2015–16 (Original) (\$'000)	2015–16 (Revised) (\$'000)	2016–17 (Estimate) (\$'000)
2,862,537 49,932 1,293	2,903,183 58,230 1,384	3,023,083 57,641 1,448	3,161,998 60,640 1,490
13,102	11,383	11,888	13,788
129,238	157,581	164,578	188,453
195,299	206,111	195,540	204,480
	,		141,347
406,732	410,625	421,884	457,954
3,908	5,200	3,910	5,200
327	335	326	340
3,819,240	3,896,699	4,020,438	4,235,690
	(Actual) (\$'000) 2,862,537 49,932 1,293 13,102 129,238 195,299 156,872 406,732 3,908 327	(Actual) (\$'000)   (Original) (\$'000)     2,862,537 49,932   2,903,183 58,230 1,293     13,102   11,383     129,238   157,581     195,299   206,111     156,872   142,667     406,732   410,625     3,908   5,200     327   335	$\begin{array}{c cccc} (Actual) & (Original) & (Revised) \\ (\$'000) & (\$'000) & (\$'000) \\ 2,862,537 & 2,903,183 & 3,023,083 \\ 49,932 & 58,230 & 57,641 \\ 1,293 & 1,384 & 1,448 \\ \hline 13,102 & 11,383 & 11,888 \\ 129,238 & 157,581 & 164,578 \\ 195,299 & 206,111 & 195,540 \\ 156,872 & 142,667 & 140,140 \\ 406,732 & 410,625 & 421,884 \\ \hline 3,908 & 5,200 & 3,910 \\ \hline 327 & 335 & 326 \\ \hline \end{array}$

**5** Provision of \$7,861,000 under *Subhead 202 Repatriation expenses* is for the repatriation of illegal immigrants, immigration offenders and convicted criminals in accordance with the relevant immigration legislation.

### Capital Account

### Plant, Equipment and Works

6 Provision of \$20,719,000 under *Subhead 661 Minor plant, vehicles and equipment (block vote)* represents an increase of \$19,907,000 (2 451.6%) over the revised estimate for 2015–16. This reflects the updating of the ambit of this block vote subhead as set out in the Introduction to the Estimates and the increased requirements for new or replacement equipment.

# Commitments

Ambit	Approved commitment	Accumulated expenditure to 31.3.2015	Revised estimated expenditure for 2015–16	Balance
	\$'000	\$'000	\$'000	\$'000
int				
Plant, vehicles and equipment				
Replacement of Immigration Launch No. 6ε	12,580ε			12,580
Total	12,580			12,580
	<i>Plant, vehicles and equipment</i> Replacement of Immigration Launch No. 6ε	Ambit commitment   g`000 s`000   Int Plant, vehicles and equipment   Replacement of Immigration Launch 12,580ε	Ambit   Approved commitment   expenditure to 31.3.2015     \$'000   \$'000   \$'000     Int   Plant, vehicles and equipment   \$'000     Replacement of Immigration Launch   12,580ε	Ambit   Approved commitment   Accumulated expenditure to 31.3.2015   estimated expenditure for 2015–16     \$'000   \$'000   \$'000   \$'000     Int   Plant, vehicles and equipment   Image: state st

 $\epsilon$  The original commitment for the item, as approved in 2010–11, was \$9,900,000. An increase in the commitment is sought in the context of the Appropriation Bill 2016.