Controlling officer: the Official Receiver will account for expenditure under this Head.

Estimate 2018–19	\$343.6m
Establishment ceiling 2018–19 (notional annual mid-point salary value) representing an estimated 234 non-directorate posts as at 31 March 2018 rising by 31 posts to 265 posts as at 31 March 2019	\$137.6m
In addition, there will be an estimated eight directorate posts as at 31 March 2018 and as at 31 March 2019.	
Commitment balance	\$1.1m

Controlling Officer's Report

Programme

Official Receiver's Office

This programme contributes to Policy Area 1: Financial Services (Secretary for Financial Services and the Treasury).

Detail

	2016–17 (Actual)	2017–18 (Original)	2017–18 (Revised)	2018–19 (Estimate)
Financial provision (\$m)	189.0	180.3	182.8 (+1.4%)	343.6 (+88.0%)
				(or +90.6% on 2017–18 Original)

Aim

2 The aim is to administer the Companies (Winding Up and Miscellaneous Provisions) Ordinance (Cap. 32) relating to the compulsory winding-up of companies and the Bankruptcy Ordinance (Cap. 6) relating to the estates of bankrupts.

Brief Description

3 The Official Receiver's Office (ORO) is responsible for the effective administration of insolvency matters pertaining to compulsory liquidation of companies and individual bankruptcies. This work involves:

- the delivery of an effective in-house management insolvency service when appointed by the court or creditors as liquidator or trustee, and the management of the schemes for contracting out insolvency cases to the private sector;
- the effective realisation of assets of insolvent companies and bankrupts at the earliest opportunity, adjudication of creditors' claims, and declaration of dividends to preferential and ordinary creditors as soon as possible; and
- investigation into the conduct of bankrupts, directors and officers of insolvent companies and the causes of business failures, prosecution of insolvency offenders and implementation of the statutory provisions relating to the disqualification of company directors of insolvent companies.
- 4 The key performance measures in respect of the administration of insolvency cases are:

Targets

	Target processing time	2016 (Actual)	2017 (Actual)	2018 (Plan)
general enquiries in person at public reception counter (%) applications for bankruptcy searches and winding-up searches	10 minutes	100	100	100
in person (%)	2.5 hours	100	100	100
by mail (%)	2 working days	100	100	100
using computer terminal (%)	1 hour	100	100	100
batch search (%)		100	100	100
applications for Certificate of Non-bankruptcy (%)		100	100	100

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	Target	2016	2017	2018
	processing time	(Actual)	(Actual)	(Plan)
lodging Proofs of Debt in person (%)	10 minutes	100	100	100
obtaining assistance of officers to	10 minutes	100	100	100
complete a Proof of Debt (%)	30 minutes	100	100	100
request for copies of Statement of	2 1 1	100	100	100
Affairs (%) distribution of dividends	3 working days	100	100	100
completing procedures when the				
distribution is possible (%)	9 months	100	100	100
sending dividend cheques by mail (%)	5 working days	100	100	100
holding meetings of creditors in	5 working days	100	100	100
non-summary cases				
winding-up cases				
making decision to hold meetings (%)	8 weeks	96	94	90
meetings (%) holding meetings (%)	12 weeks	98	96	90
bankruptcy cases				
making decision to hold meetings (%)	12 weeks	99	98	98
holding meetings (%)	16 weeks	99	98	100
processing written fund withdrawal				
requests from outside liquidators by the due dates, provided the specified				
notification periods are followed				
Pool Investment Scheme				
amount below \$10m (%)	3 working days	100	100	100
amount between \$10m - \$15m (%)	5 working days	100	100	100
amount between		100	100	100
\$15m - \$20m (%)1		100	100	100
funds invested separately (%)	2 working days before maturity	100	100	100
	of fixed deposit			
processing invoices including liquidators'				
bills and arranging payments (%)	30 calendar	99	99	99
putting summary cases with insufficient	days			
assets for distribution on release				
programme (%)	12 months	99	99	97
Indicators				
mucuors		0016	0015	
		2016 (Actual)	2017 (Actual)	2018 (Estimate)
		()		
insolvency cases completed (i.e. release orde		9 244	7 923	7 543
Court), stayed or rescinded		7 036	8 503	7 402
cases put on release programme		1 943	2 171	2 171
cases on release programme at year end cases put on small case programme		1 541 3 308	1 172 3 318	1 171 3 318
cases on small case programme at year end		18 111	15 151	13 239
average active in-house case load per Insolve				
year end.		164	146	174
average active non in-house case load per Ins Officer at year end	Solvency	687	722	735
cases put on adjudication programme		1 305	1 094	1 060
proofs of claim adjudicated		4 259	4 545	4 545
cases with dividends declared amount of dividends declared (\$m)		1 177 115.4	1 196 124.4	1 196 124.4
summonses issued		724	805	762
meetings of creditors held		3 149	2 398	2 283
writs issued and other proceedings		9	12	11

	2016	2017	2018
	(Actual)	(Actual)	(Estimate)
non-remunerative cases (i.e. cases with assets of not more than \$50,000) proportion of non-remunerative cases to new cases (%)	8 989 97	7 728 97	7 357 97

Matters Requiring Special Attention in 2018–19

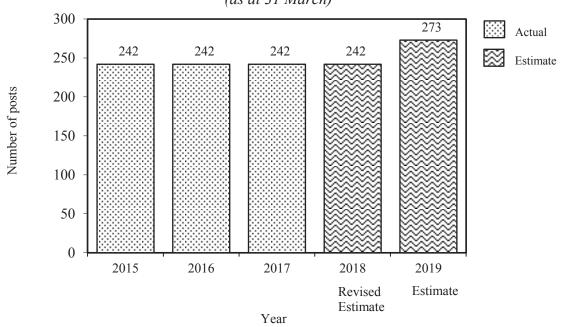
- 5 During 2018–19, the ORO will continue to:
- provide support for the Financial Services and the Treasury Bureau in formulating legislative proposals and preparing legislation for a statutory corporate rescue procedure and insolvent trading provisions,
- implement the scheme to contract out summary liquidation cases (each with estimated realisable assets of not more than \$200,000) to practitioners in the private sector,
- monitor the Administrative Panel Scheme for contracting out non-summary liquidation cases (each with estimated realisable assets of more than \$200,000) to practitioners in the private sector,
- implement the scheme for outsourcing preliminary examination of bankrupts to practitioners in the private sector,
- implement the scheme to outsource a certain number of debtor-petition summary bankruptcy cases (each with estimated realisable assets of not more than \$200,000) to practitioners in the private sector,
- encourage greater use of individual voluntary arrangements by debtors as an alternative to bankruptcy,
- closely review existing targets of performance pledges and determine any new areas for improvement in consultation with the ORO's Service Advisory Committee, and
- review the operational procedures in the ORO with a view to improving efficiency and productivity.

ANALYSIS OF FINANCIAL PROVISION

Programme	2016–17 (Actual) (\$m)	2017–18 (Original) (\$m)	2017–18 (Revised) (\$m)	2018–19 (Estimate) (\$m)
Official Receiver's Office	189.0	180.3	182.8 (+1.4%)	343.6 (+88.0%)
				(or +90.6% on 2017–18 Original)

Analysis of Financial and Staffing Provision

Provision for 2018–19 is \$160.8 million (88.0%) higher than the revised estimate for 2017–18. This is mainly due to the provision for return of revenue in respect of some liquidation cases. Other factors include creation of posts, filling of vacancies, salary increments, provident fund contributions for staff and increased requirement for general departmental expenses.



Changes in the size of the establishment (as at 31 March)

Sub- head (Code)		Actual expenditure 2016–17	Approved estimate 2017–18	Revised estimate 2017–18	Estimate 2018–19
		\$'000	\$'000	\$'000	\$'000
	Operating Account				
	Recurrent				
000	Operational expenses	188,998	180,251	182,794	342,858
	Total, Recurrent	188,998	180,251	182,794	342,858
	Non-Recurrent				
700	General non-recurrent	—	60	—	60
	Total, Non-Recurrent		60		60
	Total, Operating Account	188,998	180,311	182,794	342,918
	Capital Account				
	Plant, Equipment and Works				
661	Minor plant, vehicles and equipment (block vote)	_			638
	Total, Plant, Equipment and Works				638
	Total, Capital Account				638
	Total Expenditure	188,998	180,311	182,794	343,556

Head 116 — OFFICIAL RECEIVER'S OFFICE

Details of Expenditure by Subhead

The estimate of the amount required in 2018–19 for the salaries and expenses of the Official Receiver's Office is \$343,556,000. This represents an increase of \$160,762,000 over the revised estimate for 2017–18 and \$154,558,000 over the actual expenditure in 2016–17.

Operating Account

Recurrent

2 Provision of \$342,858,000 under *Subhead 000 Operational expenses* is for the salaries, allowances and other operating expenses of the Official Receiver's Office. The increase of \$160,064,000 (87.6%) over the revised estimate for 2017–18 is mainly due to the provision for return of revenue in respect of some liquidation cases. Other factors include creation of posts, filling of vacancies, salary increments, provident fund contributions for staff and increased requirement for general departmental expenses.

3 The establishment as at 31 March 2018 will be 242 permanent posts. It is expected that there will be a net increase of 31 posts in 2018–19. Subject to certain conditions, the controlling officer may under delegated power create or delete non-directorate posts during 2018–19, but the notional annual mid-point salary value of all such posts must not exceed \$137,583,000.

4 An analysis of the financial provision under *Subhead 000 Operational expenses* is as follows:

	2016–17 (Actual) (\$'000)	2017–18 (Original) (\$'000)	2017–18 (Revised) (\$'000)	2018–19 (Estimate) (\$'000)
Personal Emoluments				
- Salaries - Allowances - Job-related allowances	124,579 3,608	130,030 3,327 2	130,100 3,800 2	147,010 3,696 2
Personnel Related Expenses				
 Mandatory Provident Fund contribution Civil Service Provident Fund 	488	615	589	995
contribution	4,203	5,346	5,344	6,562
Departmental Expenses				
 Hire of services and professional fees General departmental expenses 	5,584 50,536	4,332 36,599	5,379 37,580	5,841 178,752
	188,998	180,251	182,794	342,858

Capital Account

Plant, Equipment and Works

5 Provision of \$638,000 under *Subhead 661 Minor plant, vehicles and equipment (block vote)* is for replacement of air-conditioning units at the government office building.

Commitments

Sub- head (Code)	Item (Code)	Ambit	Approved commitment \$'000	Accumulated expenditure to 31.3.2017 \$'000	Revised estimated expenditure for 2017–18 %'000	Balance \$'000
Opera	ting Ac	count				
700		General non-recurrent				
	003	Pilot scheme to contract out cases of winding-up of companies	10,000	8,921	_	1,079
		Total	10,000	8,921		1,079