Controlling officer: the Director of Legal Aid will account for expenditure under this Head.

Estimate 2019–20 \$1,590.2m

Establishment ceiling 2019–20 (notional annual mid-point salary value) representing an estimated 531 non-directorate posts as at 31 March 2019 rising by 12 posts to 543 posts as at 31 March 2020.....

\$266.9m

In addition, there will be an estimated 15 directorate posts as at 31 March 2019 and as at 31 March 2020.

Controlling Officer's Report

Programmes

Programme (1) Processing of Legal Aid Applications These programmes contribute to Policy Area 20: Legal Aid (Director of Administration).

Programme (2) Litigation Services Programme (3) Support Services

Programme (4) Official Solicitor's Office

Detail

Programme (1): Processing of Legal Aid Applications

	2017–18	2018–19	2018–19	2019–20
	(Actual)	(Original)	(Revised)	(Estimate)
Financial provision (\$m)	108.6	113.1	114.4 (+1.1%)	122.7 (+7.3%)

(or +8.5% on 2018–19 Original)

Aim

2 The aim is to ensure that legal aid service is provided only to eligible applicants.

Brief Description

- 3 The Application and Processing Division and the Crime Section and Insolvency Unit of the Litigation Division of the Department assess applicants' eligibility for legal aid and the financial contributions required of them towards the relevant legal costs.
 - 4 To qualify for legal aid, an applicant has to pass both the means test and the merits test.
- 5 Although an applicant's financial resources may exceed the prescribed financial eligibility limit, the Director of Legal Aid (the Director) may grant legal aid if a breach of the Hong Kong Bill of Rights Ordinance (Cap. 383) or an inconsistency with the International Covenant on Civil and Political Rights as applied to Hong Kong is an issue, or, in a criminal case, if the Director is satisfied that it is desirable in the interests of justice to do so.
- 6 For civil cases, unsuccessful applicants may appeal against the Director's refusal to grant legal aid on grounds of means or merits. For criminal cases, unsuccessful applicants may appeal against the Director's refusal to grant legal aid where appeals to the Court of Final Appeal are involved. Legal aid may also be granted to an accused or appellant by a Judge in certain circumstances even though such has been refused by the Director.
 - 7 The Department generally met the aim of the programme in 2018.
 - **8** The key performance measures in respect of processing legal aid applications are:

Targets

	Target	2017 (Actual)	2018 (Actual)	2019 (Plan)
Civil legal aid applications processed within three months from the date of				
application (%)	85	88	90	85

		2017	2018	2019
	Target	(Actual)	(Actual)	(Plan)
Criminal legal aid				
Appeals against sentence				
applications processed within				
two months from the date of				
application (%)	90	92	92	90
Appeals against conviction				
applications processed within				
three months from the date of				
application (%)	90	93	91	90
Court of First Instance of the High				
Court/District Court				
applications processed within				
ten working days from the date				
of application (%)	90	92	90	90
Committal proceedings				
applications processed within				
eight working days from the date				
of application (%)	90	93	92	90
Indicators				
Inuculors				
		2017	2018	2019
		2017 (Actual)	2018 (Actual)	2019 (Estimate)
Civil				
Civil enquiries received		(Actual)	(Actual)	(Estimate)
enquiries received		(Actual) 37 036	(Actual) 36 375	(Estimate) 36 400
enquiries receivedapplications received#		(Actual) 37 036 15 373	(Actual) 36 375 15 091	(Estimate) 36 400 15 100
enquiries received		(Actual) 37 036 15 373 15 203	(Actual) 36 375 15 091 15 359	(Estimate) 36 400 15 100 15 100
enquiries received		(Actual) 37 036 15 373 15 203 2 430	(Actual) 36 375 15 091 15 359 2 162	(Estimate) 36 400 15 100 15 100 2 160
enquiries received		(Actual) 37 036 15 373 15 203	(Actual) 36 375 15 091 15 359	(Estimate) 36 400 15 100 15 100
enquiries received		(Actual) 37 036 15 373 15 203 2 430 6 340	(Actual) 36 375 15 091 15 359 2 162 5 888	(Estimate) 36 400 15 100 15 100 2 160 5 890
enquiries received		(Actual) 37 036 15 373 15 203 2 430 6 340	(Actual) 36 375 15 091 15 359 2 162 5 888 920	(Estimate) 36 400 15 100 15 100 2 160 5 890
enquiries received		(Actual) 37 036 15 373 15 203 2 430 6 340	(Actual) 36 375 15 091 15 359 2 162 5 888	(Estimate) 36 400 15 100 15 100 2 160 5 890
enquiries received		(Actual) 37 036 15 373 15 203 2 430 6 340 939 5 967	(Actual) 36 375 15 091 15 359 2 162 5 888 920 6 813	(Estimate) 36 400 15 100 15 100 2 160 5 890 920 6 810
enquiries received		(Actual) 37 036 15 373 15 203 2 430 6 340 939 5 967	(Actual) 36 375 15 091 15 359 2 162 5 888 920 6 813 1 632	(Estimate) 36 400 15 100 15 100 2 160 5 890 920 6 810 1 550
enquiries received		(Actual) 37 036 15 373 15 203 2 430 6 340 939 5 967	(Actual) 36 375 15 091 15 359 2 162 5 888 920 6 813	(Estimate) 36 400 15 100 15 100 2 160 5 890 920 6 810
enquiries received		(Actual) 37 036 15 373 15 203 2 430 6 340 939 5 967	(Actual) 36 375 15 091 15 359 2 162 5 888 920 6 813 1 632	(Estimate) 36 400 15 100 15 100 2 160 5 890 920 6 810 1 550
enquiries received		(Actual) 37 036 15 373 15 203 2 430 6 340 939 5 967	(Actual) 36 375 15 091 15 359 2 162 5 888 920 6 813 1 632	(Estimate) 36 400 15 100 15 100 2 160 5 890 920 6 810 1 550
enquiries received		(Actual) 37 036 15 373 15 203 2 430 6 340 939 5 967	(Actual) 36 375 15 091 15 359 2 162 5 888 920 6 813 1 632 61	(Estimate) 36 400 15 100 15 100 2 160 5 890 920 6 810 1 550 57
enquiries received		(Actual) 37 036 15 373 15 203 2 430 6 340 939 5 967 937 40	(Actual) 36 375 15 091 15 359 2 162 5 888 920 6 813 1 632 61	(Estimate) 36 400 15 100 15 100 2 160 5 890 920 6 810 1 550 57
enquiries received		(Actual) 37 036 15 373 15 203 2 430 6 340 939 5 967 937 40 3 471 3 490	(Actual) 36 375 15 091 15 359 2 162 5 888 920 6 813 1 632 61 3 314 3 249	(Estimate) 36 400 15 100 15 100 2 160 5 890 920 6 810 1 550 57
enquiries received		(Actual) 37 036 15 373 15 203 2 430 6 340 939 5 967 937 40 3 471 3 490 176	(Actual) 36 375 15 091 15 359 2 162 5 888 920 6 813 1 632 61 3 314 3 249 241	(Estimate) 36 400 15 100 15 100 2 160 5 890 920 6 810 1 550 57 3 310 3 310 2 40
enquiries received		(Actual) 37 036 15 373 15 203 2 430 6 340 939 5 967 937 40 3 471 3 490 176	(Actual) 36 375 15 091 15 359 2 162 5 888 920 6 813 1 632 61 3 314 3 249 241	(Estimate) 36 400 15 100 15 100 2 160 5 890 920 6 810 1 550 57 3 310 3 310 2 40
enquiries received		(Actual) 37 036 15 373 15 203 2 430 6 340 939 5 967 937 40 3 471 3 490 176 2 469	(Actual) 36 375 15 091 15 359 2 162 5 888 920 6 813 1 632 61 3 314 3 249 241 2 364	(Estimate) 36 400 15 100 15 100 2 160 5 890 920 6 810 1 550 57 3 310 3 310 2 40 2 360

[#] The number of applications received in 2017 and 2018 included 25 and 40 applications respectively from applicants who were subject to an Order made pursuant to Regulation 11 of the Legal Aid Regulations (Cap. 91A).

Matters Requiring Special Attention in 2019–20

- 9 During 2019–20, the Department will continue to monitor:
- the number of legal aid applications and the processing time;
- the effectiveness of the means-testing processes; and
- the use of mediation in legally-aided cases.

Programme (2): Litigation Services

	2017–18	2018–19	2018–19	2019–20
	(Actual)	(Original)	(Revised)	(Estimate)
Financial provision (\$m)	836.7	944.9	946.7 (+0.2%)	1,403.3 (+48.2%)

(or +48.5% on 2018–19 Original)

Aim

10 The aim is to discharge the Department's statutory duties relating to assignment and conduct of legal aid cases.

Brief Description

Assigning out and monitoring of cases

11 The Application and Processing Division and the Crime Section of the Litigation Division of the Department systematically monitor cases assigned to private practitioners.

In-house litigation

- 12 The Litigation Division conducts litigation on behalf of legally-aided persons. The work involves:
 - Civil litigation
- Personal injury and miscellaneous taking proceedings for legally-aided persons in respect of claims for common law damages for personal injuries and death and compensation under the Employees' Compensation Ordinance (Cap. 282), claims for seamen's wages, and claims for damages due to professional negligence;
- Matrimonial taking or defending proceedings for legally-aided persons in respect of separation, dissolution or annulment of marriage or ancillary and other relief and wardship; and
- Insolvency taking winding-up and bankruptcy proceedings for legally-aided persons to recover employment entitlements and judgment debts.
 - Criminal litigation
- representing legally-aided persons in committal proceedings in the Magistrates' Court, plea day proceedings in the District Court, and bail applications in the Court of First Instance; and
- acting as instructing solicitors for legally-aided persons in Court of First Instance cases, as well as in appeals before the Court of First Instance, the Court of Appeal and the Court of Final Appeal.
- 13 The Department generally met the aim of the programme in 2018.
- 14 The key performance measures in respect of assignment and conduct of legal aid cases are:

Indicators

	2017 (Actual)	2018 (Actual)	2019 (Estimate)
Assigning out and monitoring of cases	,	,	,
Civil	5.040	4.600	4 = 40
new cases assigned	5 040	4 692	4 740
cases concluded	4 762	4 907	4 740
active cases as at end of year	16 945	16 730	16 730
Criminal			
new cases assigned	2 295	2 217	1 830
cases concluded	2 015	2 144	1 830
active cases as at end of year	1 353	1 426	1 425
In-house litigation			
Civil			
Personal injury and miscellaneous			
new cases assigned	184	176	200
cases concluded	193	199	200
active cases as at end of year	355	332	330
	333	332	330
Matrimonial	007	027	020
new cases assigned	907	837	930
cases concluded	978	976	980
active cases as at end of year	1 208	1 069	1 020

	2017 (Actual)	2018 (Actual)	2019 (Estimate)
Insolvency			
new cases assigned	28	15	20
cases concluded	57	65	65
active cases as at end of year			
pending issue of winding-up and bankruptcy			
order	10	5	5
pending realisation of assets	148	103	60
Criminal			
new cases assigned	543	529	530
cases concluded	611	536	530
active cases as at end of year	118	111	110
Damages/costs recovered from all civil cases			
amount of damages recovered (\$'000)	1,236,105	1,370,686	N.A.
amount of costs recovered (\$'000)	319,906	377,589	N.A.

Matters Requiring Special Attention in 2019–20

- 15 During 2019–20, the Department will continue to monitor:
- the progress and expenditure of legal aid cases;
- the performance of assigned private practitioners and progress of assigned-out cases; and
- the cost effectiveness of litigation services.

Programme (3): Support Services

	2017–18 (Actual)	2018–19 (Original)	2018–19 (Revised)	2019–20 (Estimate)
Financial provision (\$m)	44.6	42.8	46.3 (+8.2%)	48.6 (+5.0%)
				(or +13.6% on 2018–19 Original)

Aim

16 The aims are to provide effective support services for processing applications and conducting legal aid cases and for increasing public understanding and awareness of legal aid services, and to review or make recommendations on legal aid policy to meet areas of perceived needs.

Brief Description

- 17 Support services include:
- Insolvency dealing with cases to be referred to the Protection of Wages on Insolvency Fund Board for ex-gratia payments without the need for bankruptcy and winding-up proceedings;
- Costing assessing costs, preparing bills of costs and attending taxation hearings;
- Enforcement taking action to enforce unsatisfied judgments and orders; and
- Public education organising or participating in activities to enhance the public's knowledge and awareness of legal aid services provided by the Department.
- 18 The Department assesses and makes payments to assigned solicitors and counsel, and effects payment of damages recovered to clients.
- 19 In the area of policy and legislation, constant effort is made to improve the practical working of the legal aid scheme; to increase the Department's efficiency and productivity; to make recommendations on any change in legal aid legislation; and to comment on other legislation which may have an impact on the provision of legal aid services.
- 20 It is not possible to specify quantitative measures and indicators for work on policy and legislation, as performance in such areas must be judged in qualitative terms.
 - 21 The Department generally met the aims of the programme in 2018.

22 The key performance measures in respect of support services are:

Targets

	Target	2017 (Actual)	2018 (Actual)	2019 (Plan)
Payment of damages or compensation to aided persons Interim payment				
payments processed within	0.5	00	00	05
one month (%) Final payment	95	99	99	95
payments processed within six weeks (%)	95	99	99	95
Payment to lawyers/experts/other parties Advance payment				
payments processed within six weeks (%)	95	99	99	95
payments processed within six weeks (%)	95	99	98	95
Indicators				
		2017 (Actual)	2018 (Actual)	2019 (Estimate)
<i>Insolvency</i> cases for ex-gratia payment from Protection of W	lagas on			
Insolvency Fund		337	349	350
Costing taxation - court attendance		204	240	240
preparation of bills and objections		382 9 848	313 10 826	310 10 830
Enforcement cases assigned enforcement action taken		259 290	259 255 232	260 260
active cases as at end of yearamount of debts and costs recovered (\$'000)		329 15,722	333 7,312	335 N.A.

Matters Requiring Special Attention in 2019–20

- 23 During 2019–20, the Department will continue to:
- promote public awareness and understanding of legal aid services;
- provide support to the Legal Aid Services Council and implement recommendations of the Council to improve the quality and efficiency of legal aid services; and
- monitor the performance pledges on payments related to legal aid cases.

Programme (4): Official Solicitor's Office

2019–20 (Estimate)	2018–19 (Revised)	2018–19 (Original)	2017–18 (Actual)	
15.6 (-4.9%)	16.4 (+2.5%)	16.0	15.9	Financial provision (\$m)
(or -2.5% on 2018–19 Original)				

Aim

24 The aim is to provide representation to persons under a legal disability and to discharge the Official Solicitor's duties as prescribed by the Official Solicitor Ordinance (Cap. 416) (OSO) and other enactments.

Brief Description

- 25 Under the OSO, the Director is appointed the Official Solicitor.
- **26** The Official Solicitor plays an important role in safeguarding the rights of those under a legal disability (i.e. mentally incapacitated persons and minors). He is also the Official Trustee pursuant to the Trustee Ordinance (Cap. 29) and may also act as the Judicial Trustee if appointed by the Court.
- 27 Cases falling within the scope of the Official Solicitor's duties include wardship, adoptions, contempt cases, divorce and family cases, committee cases, Judicial and Official Trustee cases and grants of administration. A large proportion of the cases involving the work of the Official Solicitor includes the representation of persons under a legal disability, representation of deceased persons' estates in litigation and the management of a number of trust funds. Where so directed by the Court, the Official Solicitor undertakes investigations and reports on matters such as complex custody and/or access issues.
- 28 The Official Solicitor is also asked by other government departments to provide advice on matters such as custody, adoption and representation of children and comment on legislation which may have an impact on the provision of services by the Official Solicitor's Office.
 - 29 The Department generally met the aim of the programme in 2018.
 - **30** The key performance measures in respect of the Official Solicitor's Office are:

Indicators

	2017	2018	2019
	(Actual)	(Actual)	(Estimate)
new cases received	278	295	300
	272	280	280
	500	515	535

Matters Requiring Special Attention in 2019-20

- 31 During 2019–20, the Official Solicitor's Office will continue to:
- enhance the efficiency and quality of its services; and
- promote understanding of the work of the Official Solicitor's Office by strengthening communication with other government departments, non-governmental organisations and legal practitioners.

ANALYSIS OF FINANCIAL PROVISION

Prog	gramme	2017–18 (Actual) (\$m)	2018–19 (Original) (\$m)	2018–19 (Revised) (\$m)	2019–20 (Estimate) (\$m)
(1)	Processing of Legal Aid Applications	108.6	113.1	114.4	122.7
(2)	Litigation Services	836.7	944.9	946.7	1,403.3
(3)	Support Services	44.6	42.8	46.3	48.6
(4)	Official Solicitor's Office	15.9	16.0	16.4	15.6
		1,005.8	1,116.8	1,123.8 (+0.6%)	1,590.2 (+41.5%)

(or +42.4% on 2018–19 Original)

Analysis of Financial and Staffing Provision

Programme (1)

Provision for 2019–20 is \$8.3 million (7.3%) higher than the revised estimate for 2018–19. This is mainly due to the increased provision for salary increments, operating expenses and creation of five posts.

Programme (2)

Provision for 2019–20 is \$456.6 million (48.2%) higher than the revised estimate for 2018–19. This is mainly due to the increased provision for legal aid costs arising from the upward adjustment of solicitors' hourly rates pursuant to a review, salary increments and creation of four posts.

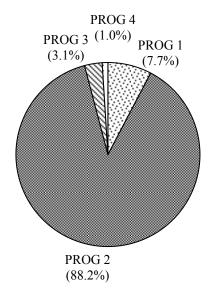
Programme (3)

Provision for 2019–20 is \$2.3 million (5.0%) higher than the revised estimate for 2018–19. This is mainly due to the increase in operating expenses and creation of three posts.

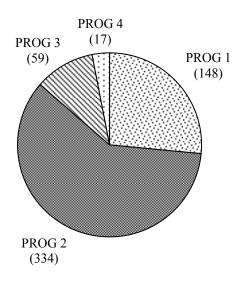
Programme (4)

Provision for 2019–20 is \$0.8 million (4.9%) lower than the revised estimate for 2018–19. This is mainly due to the decrease in salary provision resulted from staff movements.

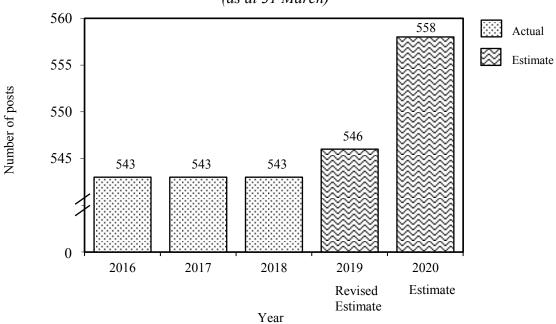
Allocation of provision to programmes (2019-20)



Staff by programme (as at 31 March 2020)



Changes in the size of the establishment (as at 31 March)



Sub- head (Code)		Actual expenditure 2017–18	Approved estimate 2018–19	Revised estimate 2018–19	Estimate 2019–20
		\$'000	\$'000	\$'000	\$'000
	Operating Account				
	Recurrent				
000 208	Operational expenses	313,483 692,358	319,841 796,503	326,874 796,503	348,299 1,241,655
	Total, Recurrent	1,005,841	1,116,344	1,123,377	1,589,954
	Total, Operating Account	1,005,841	1,116,344	1,123,377	1,589,954
	Capital Account				
	Plant, Equipment and Works				
661	Minor plant, vehicles and equipment (block vote)	_	425	425	260
	Total, Plant, Equipment and Works	_	425	425	260
	Total, Capital Account		425	425	260
	Total Expenditure	1,005,841	1,116,769	1,123,802	1,590,214

Details of Expenditure by Subhead

The estimate of the amount required in 2019–20 for the salaries and expenses of the Legal Aid Department is \$1,590,214,000. This represents an increase of \$466,412,000 over the revised estimate for 2018–19 and \$584,373,000 over the actual expenditure in 2017–18.

Operating Account

Recurrent

- **2** Provision of \$348,299,000 under *Subhead 000 Operational expenses* is for the salaries, allowances and other operating expenses of the Legal Aid Department.
- 3 The establishment as at 31 March 2019 will be 546 permanent posts. It is expected that there will be an increase of 12 posts in 2019–20. Subject to certain conditions, the controlling officer may under delegated power create or delete non-directorate posts during 2019–20, but the notional annual mid-point salary value of all such posts must not exceed \$266,890,000.
 - 4 An analysis of the financial provision under Subhead 000 Operational expenses is as follows:

2017–18 (Actual) (\$'000)	2018–19 (Original) (\$'000)	2018–19 (Revised) (\$'000)	2019–20 (Estimate) (\$'000)
283,062 1,774	283,310 2,284	289,737 3,097	306,951 1,956
1,008	1,107	1,174	1,386
11,171	13,405	13,131	15,306
16,468	19,735	19,735	22,700
313,483	319,841	326,874	348,299
	(Actual) (\$'000) 283,062 1,774 1,008 11,171 16,468	(Actual) (Original) (\$'000) 283,062 283,310 2,284 1,008 1,107 11,171 13,405 16,468 19,735	(Actual) (\$'000) (Original) (\$'000) (Revised) (\$'000) 283,062 1,774 283,310 2,284 289,737 3,097 1,008 1,107 1,174 1,174 11,171 13,405 13,131 16,468 19,735 19,735

⁵ Provision of \$1,241,655,000 under *Subhead 208 Legal aid costs* is for expenses related to legal aid and Official Solicitor cases. The increase of \$445,152,000 (55.9%) over the revised estimate for 2018–19 is to cater for the anticipated increase in legal aid costs for both civil and criminal cases.

Capital Account

Plant, Equipment and Works

6 Provision of \$260,000 under Subhead 661 Minor plant, vehicles and equipment (block vote) represents a decrease of \$165,000 (38.8%) against the revised estimate for 2018–19. This is mainly due to decreased requirement for replacement of equipment.