Controlling officer: the Director of Architectural Services will account for expenditure under this Head.

Estimate 2020–21	\$2,616.8m
Establishment ceiling 2020–21 (notional annual mid-point salary value) representing an estimated 1 947 non-directorate posts as at 31 March 2020 rising by 57 posts to 2 004 posts as at 31 March 2021	\$1,278.7m
In addition, there will be an estimated 41 directorate posts as at 31 March 2020 rising by one post to 42 posts as at 31 March 2021.	

Controlling Officer's Report

Programmes

Programme (1) Monitoring and Advisory Services	This programme contributes to Policy Area 22: Buildings, Lands, Planning, Heritage Conservation, Greening and Landscape (Secretary for Development) and Policy Area 27: Intra-Governmental Services (Secretary for Development).
Programme (2) Facilities Upkeep	This programme contributes to Policy Area 22: Buildings, Lands, Planning, Heritage Conservation, Greening and Landscape (Secretary for Financial Services and the Treasury).
Programme (3) Facilities Development	This programme contributes to Policy Area 22: Buildings, Lands, Planning, Heritage Conservation, Greening and Landscape (Secretary for Development).

Detail

Programme (1): Monitoring and Advisory Services

	2018–19 (Actual)	2019–20 (Original)	2019–20 (Revised)	2020–21 (Estimate)
Financial provision (\$m)	334.8	362.9	379.9 (+4.7%)	379.3 (-0.2%)
				(or +4.5% on 2019–20 Original)

Aim

2 The aim is to provide effective professional and technical advice to the Government and quasi-government organisations and to oversee subvented and entrusted projects.

Brief Description

- 3 The Department provides professional and technical advice. This includes:
- advice on building, engineering and landscape services as well as planning and development-related issues;
- advice to the Government on matters related to building construction costs, practices and standards as well as statutory compliance for government building works on government land;
- advice on matters related to built heritage conservation; and
- advice to the Government on matters related to green building design.

4 The Subvented Projects Division of the Department is responsible for ensuring that government subvented and entrusted projects conform to government requirements. The work involves:

- · vetting budget, design, tender documents, tender recommendations and final accounts; and
- identifying non-conformities in design, standards and tendering procedures.

The above work is carried out according to the corresponding principles of subvention and entrustment.

5 The key performance measures in respect of monitoring and advisory services are:

Targets				
		2018	2019	2020
	Target	(Actual)	(Actual)	(Plan)
vetting budget and design within				
30 days (%)	99	99	99	99
vetting tender documents within				
21 days (%)vetting tender recommendations within	99	99	99	99
vetting tender recommendations within	100	100	100	100
14 days (%)	100	100	100	100
vetting final accounts within 90 days (%)	99	99	99	99
providing advice on building and				
engineering services and planning and				
development issues within	0.0	0.0	0.0	0.0
ten days (%)	99	99	99	99
Indicators				
		2018	2019	2020
		(Actual)	(Actual)	(Estimate)
				. ,
subvented/entrusted projects reviewed		764	698	700
advice given: subvented/entrusted projects	•••••	25 353	28 055	28 055
advice given: landscape issues		1 350	1 416	1 420
advice given: environmental issues		1 367	1 470	1 470
advice given: architectural/technical, built herita		21 400	22.750	22 750
conservation and other issues#	•••••	21 400	22 750	22 750

Revised description of the previous indicator "advice given: architectural/technical, heritage conservation and other issues" as from 2019.

Matters Requiring Special Attention in 2020–21

- 6 During 2020–21, the Department will:
- advise on environmental protection practices by advocating energy conservation, prevention of pollution and reduction in consumption of natural resources;
- promote sustainable development by introducing best practices including green building design when providing advice;
- advise on matters related to built heritage conservation;
- advise on architectural and landscape matters for large-scale government projects;
- promote and improve quality and environmental management standards through maintaining ISO 9001:2015 and ISO 14001:2015 certification; and adopt the principles of ISO 50001:2011 to enhance energy management;
- provide advice on a safe and healthy working environment for building works through promoting site safety, and
 promote awareness of safety and health of staff, contractors, consultants and stakeholders through maintaining
 OHSAS 18001:2007 certification;
- promote rooftop and vertical greening, and enhance practices on greening, landscape works and tree management in government building works;
- promote universal accessibility in design;
- encourage participation in the Considerate Contractor Site Award Scheme to promote environmental awareness and performance; and
- enhance existing and develop new information systems for improved efficiency and transparency.

Programme (2): Facilities Upkeep

	2018–19 (Actual)	2019–20 (Original)	2019–20 (Revised)	2020–21 (Estimate)
Financial provision (\$m)	1,115.5	1,195.8	1,212.6 (+1.4%)	1,331.0 (+9.8%)
				(or +11 3% on

(or +11.3% on 2019–20 Original)

Aim

7 The aim is to provide efficient and cost-effective professional and project management services for the maintenance and refurbishment of buildings and facilities.

Brief Description

- 8 The Property Services Branch of the Department is responsible for facilities upkeep. The work involves:
- maintenance and repair of all government buildings and facilities;
- maintenance services to subvented schools; and
- refurbishment, fitting-out, alteration, addition and improvements and emergency repairs to all properties maintained by the Branch.
- 9 The key performance measures in respect of facilities upkeep are:

Targets

	Target	2018 (Actual)	2019 (Actual)	2020 (Plan)
attending to emergency repairs				
e.g. a burst water pipe, within one hour of notification in				
Hong Kong, Kowloon and new				
towns in the New Territories (%)§	99	99	99	99
attending to urgent repairs e.g. a broken window, within				
one day of notification (%)§	99	99	99	99
completing minor repairs within the	99	99	99	99
agreed time scale (%) completing major maintenance and	99	99	99	99
refurbishment work within the agreed				
time scale (%)	99	99	99	99
carrying out scheduled maintenance inspections of all buildings (%)	100	100	100	100
achieving satisfactory performance in	100	100	100	100
client satisfaction survey for minor				
repairs (%)	98	99	99	98
completing technical checking of contractors' submitted accounts within				
14 days (%)	97	99	99	97

§ These include inspection and assessment on site, as well as immediate remedial actions taken as appropriate.

Indicators

	2018	2019	2020
	(Actual)	(Actual)	(Estimate)
expenditure on works maintenance (\$m) refurbishment and improvement (\$m) building floor area of properties maintained (m ²) no. of works orders completed	905.9 2,834.9 32 512 000 393 121	901.2 3,266.0 32 951 000 402 136	881.0 3,523.0 33 281 000 411 500

Matters Requiring Special Attention in 2020–21

- **10** During 2020–21, the Department will:
- upkeep facilities in an environmentally-responsible manner by conserving energy, preventing pollution and reducing the consumption of natural resources;
- enhance and promote preventive maintenance and best practices in facilities upkeep;
- promote and improve quality, environmental and energy management standards through maintaining ISO 9001:2015, ISO 14001:2015 and ISO 50001:2011 certification;
- ensure a safe and healthy working environment for maintenance and refurbishment works through promoting site safety and maintaining OHSAS 18001:2007 certification;
- promote and incorporate green building features in existing buildings;
- implement the Green Contractor Award Scheme to achieve continual improvement in the Department's quality and environmental performance;
- enhance existing and develop new information systems for improved efficiency and transparency;
- continue to explore and implement new modes of service delivery to further improve efficiency and cost-effectiveness; and
- conduct client satisfaction surveys and implement improvement measures to enhance services provided to client departments.

Programme (3): Facilities Development

	2018–19 (Actual)	2019–20 (Original)	2019–20 (Revised)	2020–21 (Estimate)
Financial provision (\$m)	781.2	821.2	857.1 (+4.4%)	906.5 (+5.8%)
				(or +10.4% on

^{2019–20} Original)

Aim

11 The aim is to provide efficient, cost-effective and timely architectural and associated professional and project management services for the design and construction of buildings and related facilities.

Brief Description

12 The Project Management Branch, Architectural Branch, Building Services Branch, Structural Engineering Branch, Quantity Surveying Branch and Property Services Branch of the Department are responsible for the development of new facilities. The work involves:

- assisting user departments in developing their requirements;
- designing the facilities to meet users' requirements and Government's needs; and
- appointing consultants and contractors and inspecting works to ensure the facilities are developed up to standard.

13 In 2019, the Department was able to meet the demand for its services through the use of outsourcing, increased application of technology as well as the maintenance and enhancement of a robust Integrated Management System encompassing quality, environmental, occupational health and safety management.

14 The key performance measures in respect of facilities development are:

Targets

	Target	2018 (Actual)	2019 (Actual)	2020 (Plan)
completing design and documentation within the agreed time scale (%)	100	100	100	100
completing projects within approved project estimates (%)	100	100	100	100
completing projects within the agreed time scale (%)	100	100	100	100

Indicators

	2018	2019	2020
	(Actual)	(Actual)	(Estimate)
no. of projects completed	27	31	28
expenditure on building projects (\$m)	12,158.8	13,773.7	14,315.3
value of projects under design and construction (\$m)	246,022.5	270,044.9	313,122.3

Matters Requiring Special Attention in 2020–21

15 During 2020–21, the Department will:

- deliver services in an environmentally-responsible manner by conserving energy, preventing pollution and reducing the consumption of natural resources;
- achieve sustainable development by continuing to enhance and promote best practices, including green building design, in providing advice and when designing and constructing buildings;
- promote and improve quality and environmental management standards through maintaining ISO 9001:2015 and ISO 14001:2015 certification; and adopt the principles of ISO 50001:2011 to enhance energy management;
- provide a safe and healthy working environment for building works, and promote awareness of safety and health of staff, contractors, consultants and stakeholders through maintaining OHSAS 18001:2007 certification;
- promote rooftop and vertical greening, and enhance practices on greening, landscape works and tree management in government building works;
- promote universal accessibility in design;
- incorporate green construction practices in new works projects and achieve continual improvement in quality and environmental performance through implementing the Green Contractor Award Scheme;
- enhance existing and develop new information systems for improved efficiency and transparency;
- enhance systematic risk management, design for safety, non-contractual partnering, integrity management and value management in public works projects;
- enhance services provided to client departments through conducting post-occupancy evaluation on selected projects and implementing improvement measures;
- enhance buildability and constructability of the projects for improving the efficiency of construction; and
- adopt Building Information Modelling in design and construction of major public works projects at different works stages to enhance productivity and cost-effectiveness.

Pro	gramme	2018–19 (Actual) (\$m)	2019–20 (Original) (\$m)	2019–20 (Revised) (\$m)	2020–21 (Estimate) (\$m)
(1)	Monitoring and Advisory Services	334.8	362.9	379.9	379.3
(2)	Facilities Upkeep	1,115.5	1,195.8	1,212.6	1,331.0
(3)	Facilities Development	781.2	821.2	857.1	906.5
		2,231.5	2,379.9	2,449.6 (+2.9%)	2,616.8 (+6.8%)
					(or +10.0% on

ANALYSIS OF FINANCIAL PROVISION

2019–20 Original)

Analysis of Financial and Staffing Provision

Programme (1)

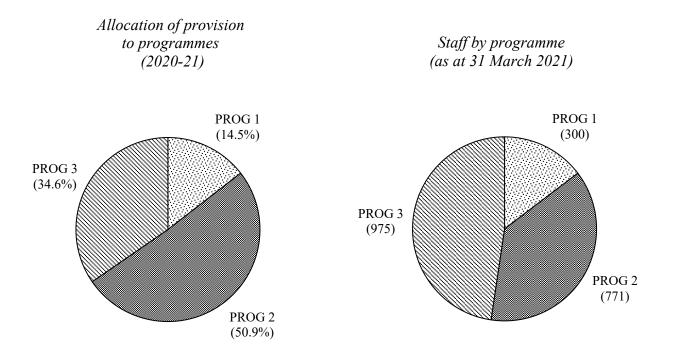
Provision for 2020–21 is \$0.6 million (0.2%) lower than the revised estimate for 2019–20. This is mainly due to the decreased provision for plant and equipment and personal emoluments, partly offset by increased provision for the personnel related expenses and departmental expenses. There will be a net increase of two posts in 2020-21.

Programme (2)

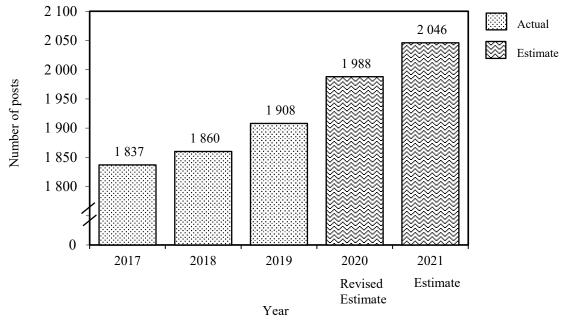
Provision for 2020–21 is \$118.4 million (9.8%) higher than the revised estimate for 2019–20. This is mainly due to the increased provision for the personal emoluments, departmental expenses, personnel related expenses and maintenance of government buildings. There will be a net increase of 18 posts in 2020–21.

Programme (3)

Provision for 2020–21 is \$49.4 million (5.8%) higher than the revised estimate for 2019–20. This is mainly due to the increased provision for the personal emoluments, departmental expenses and personnel related expenses. There will be a net increase of 38 posts in 2020–21.



Changes in the size of the establishment (as at 31 March)



Sub- head (Code)		Actual expenditure 2018–19	Approved estimate 2019–20	Revised estimate 2019–20	Estimate 2020–21
		\$'000	\$'000	\$'000	\$'000
	Operating Account				
	Recurrent				
000	Operational expenses	2,231,487	2,371,993	2,441,695	2,613,089
	Total, Recurrent	2,231,487	2,371,993	2,441,695	2,613,089
	Total, Operating Account	2,231,487	2,371,993	2,441,695	2,613,089
	Capital Account				
	Plant, Equipment and Works				
661	Minor plant, vehicles and equipment (block vote)	_	7,900	7,900	3,667
	Total, Plant, Equipment and Works		7,900	7,900	3,667
	Total, Capital Account		7,900	7,900	3,667
	Total Expenditure	2,231,487	2,379,893	2,449,595	2,616,756

Head 25 — ARCHITECTURAL SERVICES DEPARTMENT

Details of Expenditure by Subhead

The estimate of the amount required in 2020–21 for the salaries and expenses of the Architectural Services Department is \$2,616,756,000. This represents an increase of \$167,161,000 over the revised estimate for 2019–20 and \$385,269,000 over the actual expenditure in 2018–19.

Operating Account

Recurrent

2 Provision of \$2,613,089,000 under *Subhead 000 Operational expenses* is for the salaries, allowances and other operating expenses of the Architectural Services Department.

3 The establishment as at 31 March 2020 will be 1 988 posts including one supernumerary post. It is expected that there will be a net increase of 58 posts including one supernumerary post in 2020–21. Subject to certain conditions, the controlling officer may under delegated power create or delete non-directorate posts during 2020–21, but the notional annual mid-point salary value of all such posts must not exceed \$1,278,661,000.

4 An analysis of the financial provision under *Subhead 000 Operational expenses* is as follows:

	2018–19 (Actual) (\$'000)	2019–20 (Original) (\$'000)	2019–20 (Revised) (\$'000)	2020–21 (Estimate) (\$'000)
Personal Emoluments				
- Salaries - Allowances - Job-related allowances	1,234,161 13,068 41	1,306,626 12,985 67	1,328,241 15,528 20	1,388,319 16,096 67
Personnel Related Expenses				
- Mandatory Provident Fund contribution - Civil Service Provident Fund	5,534	8,732	8,010	9,695
contribution	53,533	65,282	64,498	82,740
Departmental Expenses				
- Light and power	4,055	4,771	4,587	4,806
- Hire of services and professional fees	56,357	76,646	73,613	89,757
- Workshop services	12,246	11,865	13,186	14,211
- General departmental expenses Other Charges	97,076	131,335	125,328	151,175
- Maintenance of government buildings	755,416	753,684	808,684	856,223
	2,231,487	2,371,993	2,441,695	2,613,089

Capital Account

Plant, Equipment and Works

5 Provision of \$3,667,000 under *Subhead 661 Minor plant, vehicles and equipment (block vote)* represents a decrease of \$4,233,000 (53.6%) against the revised estimates for 2019–20. This is due to the reduced provision for procurement of hardware for implementation of Building Information Modelling System.