Controlling officer: the Director of Broadcasting will account for expenditure under this Head.

Estimate 2020–21	\$1,046.3m
<b>Establishment ceiling 2020–21</b> (notional annual mid-point salary value) representing an estimated 746 non-directorate posts as at 31 March 2020 rising by six posts to 752 posts as at 31 March 2021	\$486.6m
In addition, there will be an estimated nine directorate posts as at 31 March 2020 and as at 31 March 2021.	
Commitment balance	\$31.6m

## **Controlling Officer's Report**

#### Programmes

Programme (1) Radio Programme (2) Public Affairs and General Television Programme	These programmes contribute to Policy Area 17: Information Technology and Broadcasting (Secretary for Commerce and Economic Development).
Programme (3) School Education Television Programme	This programme contributes to Policy Area 16: Education (Secretary for Education).
Programme (4) New Media	This programme contributes to Policy Area 17: Information Technology and Broadcasting (Secretary for Commerce and Economic Development).

## Detail

#### Programme (1): Radio

	2018–19 (Actual)	2019–20 (Original)	2019–20 (Revised)	2020–21 (Estimate)
Financial provision (\$m)	402.2	394.6	408.0 (+3.4%)	<b>420.3</b> (+3.0%)
				(or +6.5% on 2019–20 Original)

## Aim

**2** As the public service broadcaster of Hong Kong, Radio Television Hong Kong (RTHK) aims to inform, educate and entertain the general public through the provision of high quality radio programmes.

## **Brief Description**

**3** The Radio Division of RTHK produces and transmits radio programmes to the community of Hong Kong. It operates seven AM/FM channels, namely:

- Channel 1 (Cantonese) news, information and general programming;
- Channel 2 (Cantonese) entertainment and popular music, promotion of youth, family and community projects;
- Channel 3 (English) news, information and general programming;
- Channel 4 (English and Cantonese) serious music, fine arts and relay of BBC World Service;
- Channel 5 (Cantonese) elderly, cultural and education;
- Channel 6 (Putonghua and Cantonese) relay of China National Radio Hong Kong Edition; and
- Channel 7 (Putonghua and other languages) general programming, news and finance, and Community Involvement Broadcasting Service (CIBS).

4 The Chinese and English radio news teams provide local, Mainland and international news for broadcast on radio, television (TV) and various online platforms. The video news team produces video news programmes and live feeds of news coverage (including special events and press conferences) for broadcast on RTHK TV 31, TV 32 and various online platforms.

**5** To strengthen synergy between radio and television services, Radio on TV programmes are simulcast on Radio Channel 1 and RTHK TV 31.

6 CIBS provides a platform for community groups, non-government organisations and the underprivileged to participate in broadcasting.

7 The key performance measures in respect of radio are:

Target

i urget				
		2018-19	2019–20 (Revised	2020-21
	Target	(Actual)	Estimate)	(Plan)
total hours of transmission@	61 320	61 320	61 320	61 320
Indicators				
			2019–20	
		2018–19	(Revised	2020-21
		(Actual)	Estimate)	(Estimate)
hours of transmission@				
Channel 1		8 760	8 760	8 760
Channel 2		8 760	8 760	8 760
Channel 3		8 760	8 760	8 760
Channel 4		8 760	8 760	8 760
Channel 5		8 760	8 760	8 760
Channel 6		8 760	8 760	8 760
Channel 7		8 760	8 760	8 760
Total		61 320	61 320	61 320
hours of news programming output		7 120	9 900‡	7 622
hours of CIBS programmes produced $\Omega$		832	844	884
cost per transmission hour excluding Newsroom a CIBS (\$)@				
Channel 1		6,930	7,010	7,420
Channel 2		6.050	5,730	6,350
Channel 3		3,160	3,160	3,300
Channel 4		3,660	3,610	3,840
Channel 5		2,900	3,110	3,180
Channel 6		2,500	11	11
Channel 7		2,590	2,430	2,710
no. of listeners (million)¶		3.513		
cost per listener (\$)¶		112.7		
audience reach per channel (%/million)¶		11207		
Channel 1		34/2.336		_
Channel 2		25/1.760		
Channel 3		4/0.262		
Channel 4		5/0.310		
Channel 5		7/0.460		
Channel 6		1/0.091		_
Channel 7		3/0.182		
minority audience compared with total audience (		20.3		
new programme hours compared with total output	2 II -			
hours (%)#		4.4	4.4	
no. of substantiated complaints		5	5	
transmission hours per programme staff@		388.1	378.5	365.0
community/educational projects organised		147	110ψ	130
radio hours devoted to public affairs phone-in disc	cussion	2 578	2 578	2 578
1 1				-

@ The target and indicators have been suitably revised and adopted as from 2020–21 to better reflect and measure the performance after taking into account the recommendations in Report No. 71 of the Director of Audit on RTHK's provision of programmes.

<sup>‡</sup> The increase in the hours of news programming output is due to the increase in live coverages of the social events in Hong Kong.

 $\Omega$  This is a new indicator after CIBS is subsumed under *Subhead 000 Operational expenses* with effect from 2020–21.

The figures are based on commissioned surveys. To better reflect and measure the performance after taking into account the recommendations in Report No. 71 of the Director of Audit on RTHK's provision of programmes, revised surveys will be commissioned from 2020–21 and hence it is not possible to estimate the figures for 2020–21.

# The indicator is no longer applicable to radio programmes and will be deleted as from 2020–21.

 $\psi$  The decrease in the number of community/educational projects organised is due to the cancellation of some events.

# Matters Requiring Special Attention in 2020–21

- 8 During 2020–21, RTHK will continue to:
- strengthen the identity of different channels;
- strengthen the synergy between radio and TV services to enhance reach and public engagement;
- nurture young broadcasting talents;
- strengthen the promotion of CIBS to raise public awareness and attract more diversified applicants;
- reach out to community groups through programme productions/collaborations;
- explore collaborations with local and external partners;
- enhance the accessibility of radio programmes in the multimedia environment;
- plan for the construction of the new Broadcasting House in Tseung Kwan O in relation to radio services; and
- take forward relevant recommendations as set out in Report No. 71 of the Director of Audit on RTHK's provision of programmes.

## Programme (2): Public Affairs and General Television Programme

	2018–19 (Actual)	2019–20 (Original)	2019–20 (Revised)	2020–21 (Estimate)
Financial provision (\$m)	563.9	553.8	562.1 (+1.5%)	<b>581.2</b> (+3.4%)
				(or +4.9% on 2019–20 Original)

## Aim

**9** As the public service broadcaster, RTHK aims to inform, educate and entertain the general public through the provision of high quality TV programmes.

## **Brief Description**

10 The TV Division of RTHK produces TV programmes and operates three Digital Terrestrial Television (DTT) channels, namely:

- RTHK TV 31 general programming on current affairs, education, arts and culture and minority interests, comprising in-house produced programmes, commissioned programmes, acquired programmes and education programmes;
- RTHK TV 32 covering live events including Legislative Council (LegCo) meetings, local, Mainland and international news, press conferences, international sports highlights, local sports competitions and live events of public interest, and also providing the latest traffic information, weather forecasts, news updates and video segments; and
- RTHK TV 33 relaying programmes of China Central Television Channel 1.
- 11 The key performance measures in respect of public affairs and general TV programme are:

## Target<sup>Q</sup>

	Target	2018–19 (Actual)	2019–20 (Revised Estimate)	2020–21 (Plan)
total hours of transmission	26 280.0	(Actual) 19 715.6	26 280.0	26 280.0
total notify of transmission	20 200.0	17 / 15.0	20 200.0	20 200.0

#### **Indicators**¤

	2018–19 (Actual)	2019–20 (Revised Estimate)	2020–21 (Estimate)
total hours of first-run programmes hours of transmission – DTT	1 574.2	1 778.0	1 830.0
RTHK TV 31	6 936.3	8 760.0	8 760.0
RTHK TV 32	4 019.3	8 760.0	8 760.0
RTHK TV 33	8 760	8 760	8 760
total	19 715.6	26 280.0	26 280.0
transmission hours on DTT per programme staff major official public events	93.9	124.0	122.2
no. of events	16	15	15
hours of events	17.4	17.7	17.0
hours of pool signal provided to media	510.0	381.2§	510.0
cost per transmission hour on DTT (\$)	25,150	19,390	20,340
distribution of content by programming nature (%)			
current affairs	16.8	16.8	16.8
special interests group (including elderly, minorities			
and the underprivileged)	12	14	14
youth and children	12.8	12.8	12.8
arts and culture	15.2	15.2	15.2
civic education	18.4	16.4	16.4
continuing education	15.8	15.8	15.8
Mainland affairs	9	9	9
audience reach (million) $\theta$			
RTHK TV 31	4.858	4.897	—Ф
RTHK TV 32	3.846	4.976	_Φ
RTHK programmes on Television Broadcasts Limited			
(TVB)	5.138	5.028	—Ф
RTHK programmes on ViuTV	2.044	2.471	_Φ
average TV ratingsθ			
RTHK TV 31	8 000	19 600	_Φ
RTHK TV 32	1 400	32 700	_Φ
RTHK programmes on TVB	227 000	223 000	-Φ
RTHK programmes on ViuTV	16 000	30 000	-Φ
highest TV ratingsθ			
RTHK TV 31	144 100	111 000	—Ф
RTHK TV 32	65 500	517 000	-Φ
RTHK programmes on TVB	557 000	615 000	—Ф
RTHK programmes on ViuTV	58 900	91 600	-Φ
no. of substantiated complaints	2	5	_
community/educational projects organised	71	67	67
TV Programme Appreciation Index Surveyλ			
RTHK average	70.3		—λ
no. of RTHK programmes in the top 20 list	10	—	—λ

Ø The target and indicators have been suitably revised and adopted as from 2020-21 to better reflect and measure the performance since the transmission coverage of DTT service has reached 99 per cent of the Hong Kong population and TV programmes are broadcast 24 hours daily through three TV channels, namely RTHK TV 31, TV 32 and TV 33 from 1 April 2019 onwards. Due consideration has also been taken from recommendations in Report No. 71 of the Director of Audit on RTHK's provision of programmes. The decrease in hours of pool signal provided to media is due to the suspension of LegCo meetings.

§ Ø The figures of live streaming, archive access and visits of RTHK's programmes via "rthk.hk" (which are not included in audience reach and TV ratings) are reflected in the relevant indicators under Programme (4).

It is not possible to estimate the figures for 2020–21 as audience reach and TV ratings are subject to audiences' response. Φ

λ The figures are based on commissioned surveys. To better reflect and measure the performance after taking into account the recommendations in Report No. 71 of the Director of Audit on RTHK's provision of programmes, revised surveys will be commissioned from 2020-21 and hence it is not possible to estimate the figures for 2020-21.

## Matters Requiring Special Attention in 2020–21

- **12** During 2020–21, RTHK will continue to:
- produce programmes on civic education, youth and children;
- promote civic awareness amongst the public and support the Hong Kong Special Administrative Region's official events;
- produce programmes and commission projects to encourage creativity;
- explore collaborations with local and external partners;
- produce programmes to reflect the daily life of the community, including the stories of the underprivileged and minorities;
- cover public performances and produce programmes to promote public appreciation of arts, culture and sports;
- plan for the construction of the new Broadcasting House in Tseung Kwan O in relation to TV services; and
- take forward relevant recommendations as set out in Report No. 71 of the Director of Audit on RTHK's provision of programmes.

#### **Programme (3): School Education Television Programme**

	2018–19 (Actual)	2019–20 (Original)	2019–20 (Revised)	2020–21 (Estimate)
Financial provision (\$m)	27.4	28.0	27.9 (-0.4%)	∧ (−100.0%)
				(or -100.0% on 2019-20 Original)

∧ In the light of the recommendation to review RTHK's production of school education television (ETV) programmes given in Report No. 71 of the Director of Audit on RTHK's provision of programmes, the annual financial provision to RTHK for the production of ETV programmes and Programme (3) will cease with effect from 2020–21.

#### Programme (4): New Media

	2018–19 (Actual)	2019–20 (Original)	2019–20 (Revised)	2020–21 (Estimate)
Financial provision (\$m)	44.1	44.7	45.0 (+0.7%)	<b>44.8</b> (-0.4%)
				(or +0.2% on 2019–20 Original)

#### Aim

13 RTHK aims to extend its high quality radio and TV programming to the audiences by leveraging the different platforms in the new media.

### **Brief Description**

14 The New Media services of RTHK provide different online platforms and contents for audiences, through the official website (i.e. "rthk.hk"), seven mobile applications featuring different services (namely "RTHK on the Go", "RTHK Screen", "RTHK Mine", "RTHK News", "RTHK Vox", "RTHK Memory" and "Chinese History – the Flourishing Age"), and on social media (such as YouTube and Facebook).

15 The key performance measures in respect of new media are:

#### Target

	Target	2018–19 (Actual)	2019–20 (Revised Estimate)	2020–21 (Plan)
rthk.hk provision of 24-hour continuous streaming service (%)	100	100	100	100
<i>Indicators</i> <sup>\lambda</sup>				
		2018–19 (Actual)	2019–20 (Revised Estimate)	2020–21 (Estimate)
rthk.hk daily live streaming (Radio and TV)δ daily archive accessΔ daily visits no. of podcasts available audio programmes (%) video programmes (%) daily access of news pages		731 000 470 100 28 500 61 39 1 233 400	$\begin{array}{c} 3 \ 000 \ 000 \\ 780 \ 000 \\ 480 \ 000 \\ 30 \ 000 \\ 55 \\ 45 \\ 2 \ 000 \ 000 \end{array}$	$\begin{array}{r} 3 \ 400 \ 000 \\ 850 \ 000 \\ 600 \ 000 \\ 30 \ 000 \\ 55 \\ 45 \\ 2 \ 300 \ 000 \end{array}$

Since Programme (3) will cease with effect from 2020–21, the indicators for eTVonline are deleted as from 2020–21.

 $\delta$  New indicator as from 2019–20. It refers to the number of hits designated to activate a live media webcast.

 $\Delta$  Revised description of the previous indicator "daily media access" as from 2019–20. The indicator captures on-demand usage of media (audio and video) archive access. The revised description to "daily archive access" can more accurately reflect that this indicator is measuring access to archive.

#### Matters Requiring Special Attention in 2020–21

16 During 2020–21, RTHK will continue to:

- develop synergy projects among TV, radio and new media;
- enhance the user experience and accessibility of "rthk.hk" and the RTHK mobile applications;
- improve the technical performance of "rthk.hk" for stable and faster access by local and overseas users;
- plan for the construction of the new Broadcasting House in Tseung Kwan O in relation to new media services; and
- take forward relevant recommendations as set out in Report No. 71 of the Director of Audit on RTHK's provision of programmes.

	2018–19 (Actual) (\$m)	2019–20 (Original) (\$m)	2019–20 (Revised) (\$m)	2020–21 (Estimate) (\$m)
Programme	<b>`</b>	× /	× /	
<ol> <li>Radio</li> <li>Public Affairs and General Television</li> </ol>	402.2	394.6	408.0	420.3
<ul><li>Programme</li><li>(3) School Education Television</li></ul>	563.9	553.8	562.1	581.2
Programme	27.4	28.0	27.9	—
(4) New Media	44.1	44.7	45.0	44.8
	1,037.6	1,021.1	1,043.0 (+2.1%)	1,046.3 (+0.3%)
				$(ar \pm 2.5\% ar)$

## ANALYSIS OF FINANCIAL PROVISION

(or +2.5% on 2019–20 Original)

## Analysis of Financial and Staffing Provision

#### Programme (1)

Provision for 2020–21 is \$12.3 million (3.0%) higher than the revised estimate for 2019–20. This is mainly due to the increase in personal emoluments arising from filling of vacancies and an increase of seven posts, as well as the increase in capital expenditure, partly offset by the decrease in operating expenses.

#### Programme (2)

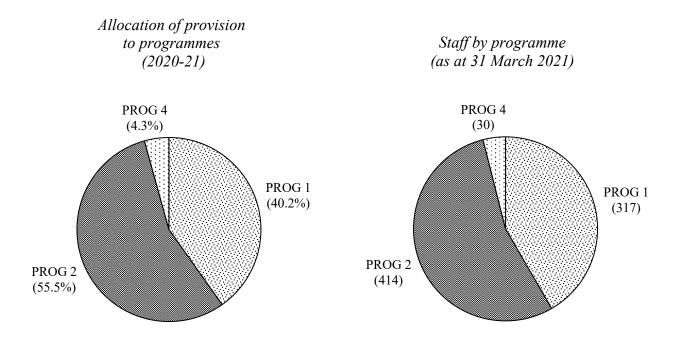
Provision for 2020–21 is \$19.1 million (3.4%) higher than the revised estimate for 2019–20. This is mainly due to the increase in personal emoluments arising from filling of vacancies and an increase of five posts, as well as the increase in capital expenditure, partly offset by the decrease in operating expenses.

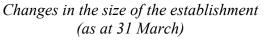
## Programme (3)

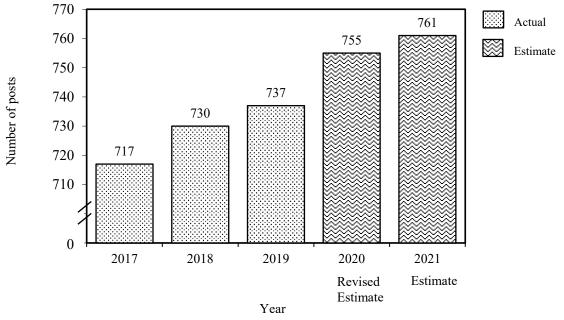
In the light of the recommendation to review RTHK's production of school ETV programmes given in Report No. 71 of the Director of Audit on RTHK's provision of programmes, the annual financial provision to RTHK for the production of ETV programmes and Programme (3) will cease with effect from 2020–21, under which six posts will lapse.

## **Programme (4)**

Provision for 2020–21 is \$0.2 million (0.4%) lower than the revised estimate for 2019–20. This is mainly due to the decrease in operating expenses and capital expenditure, partly offset by the increase in personal emoluments.







Sub- head (Code)		Actual expenditure 2018–19	Approved estimate 2019–20	Revised estimate 2019–20	Estimate 2020–21
	<b>Operating Account</b>	\$'000	\$'000	\$'000	\$'000
	Operating Account				
	Recurrent				
000	Operational expenses	965,818	952,829	973,117	977,811
	Total, Recurrent	965,818	952,829	973,117	977,811
	Non-Recurrent				
	General non-recurrent	8,025	8,000	8,000	—Δ
	Total, Non-Recurrent	8,025	8,000	8,000	
	Total, Operating Account	973,843	960,829	981,117	977,811
	Capital Account				
	Plant, Equipment and Works				
603 661	Plant, vehicles and equipment Minor plant, vehicles and equipment (block	13,647	11,812	11,812	12,000
001	vote)	50,095	48,414	50,114	56,529
	Total, Plant, Equipment and Works	63,742	60,226	61,926	68,529
	Total, Capital Account	63,742	60,226	61,926	68,529
	Total Expenditure	1,037,585	1,021,055	1,043,043	1,046,340

# Head 160-RADIO TELEVISION HONG KONG

Δ Subhead 700 General non-recurrent Item 837 Community Involvement Broadcasting Fund is subsumed under Subhead 000 Operational expenses with effect from 2020–21.

#### **Details of Expenditure by Subhead**

The estimate of the amount required in 2020–21 for the salaries and expenses of the Radio Television Hong Kong is \$1,046,340,000. This represents an increase of \$3,297,000 over the revised estimate for 2019–20 and \$8,755,000 over the actual expenditure in 2018–19.

#### **Operating** Account

#### Recurrent

**2** Provision of \$977,811,000 under *Subhead 000 Operational expenses* is for the salaries, allowances and other operating expenses of the Radio Television Hong Kong.

**3** The establishment as at 31 March 2020 will be 755 posts. It is expected that there will be a net increase of six posts in 2020–21. Subject to certain conditions, the controlling officer may under delegated power create or delete non-directorate posts during 2020–21, but the notional annual mid-point salary value of all such posts must not exceed \$486,619,000.

4 An analysis of the financial provision under *Subhead 000 Operational expenses* is as follows:

	2018–19 (Actual) (\$'000)	2019–20 (Original) (\$'000)	2019–20 (Revised) (\$'000)	2020–21 (Estimate) (\$'000)
Personal Emoluments				
- Salaries - Allowances - Job-related allowances Personnel Related Expenses	412,958 8,159 431	421,400 7,550 610	435,680 8,600 890	455,880 8,800 1,180
- Mandatory Provident Fund				
contribution - Civil Service Provident Fund	2,372	2,607	2,573	2,007
- Disturbance allowance Departmental Expenses	23,930 19	29,452 24	28,905 25	37,978 25
- General departmental expenses Other Charges	517,949	491,186	496,444	461,941
- Community Involvement Broadcasting Service	_		_	10,000Δ
	965,818	952,829	973,117	977,811

△ Subhead 700 General non-recurrent Item 837 Community Involvement Broadcasting Fund is subsumed under Subhead 000 Operational expenses with effect from 2020–21.

#### Capital Account

#### Plant, Equipment and Works

**5** Provision of \$56,529,000 under *Subhead 661 Minor plant, vehicles and equipment (block vote)* represents an increase of \$6,415,000 (12.8%) over the revised estimate for 2019–20. This reflects an increase in the cash flow requirements for the procurement of minor plant and equipment in 2020–21.

# Commitments

Sub- head Item (Code) (Code)	Ambit	Approved commitment \$'000	Accumulated expenditure to 31.3.2019 \$'000	Revised estimated expenditure for 2019–20 \$'000	Balance \$'000
Capital Acco	unt				
603	Plant, vehicles and equipment				
801	Replacement of transmission system for relocation of Digital Terrestrial Television frequency channelA	20,000Λ			20,000
825	Establishment of Fill-in Stations for the Digital Terrestrial Television service of Radio Television Hong Kong	64,200	44,054	8,561	11,585
	Total	84,200	44,054	8,561	31,585

 $\Lambda$  This is a new item, funding for which is sought in the context of the Appropriation Bill 2020.