

## Head 70 — IMMIGRATION DEPARTMENT

**Controlling officer:** the Director of Immigration will account for expenditure under this Head.

**Estimate 2026–27** ..... **\$7,335.4m**

**Establishment ceiling 2026–27** (notional annual mid-point salary value) representing an estimated 8 791 non-directorate posts as at 31 March 2026 reducing by 184 posts to 8 607 posts as at 31 March 2027..... **\$5,296.3m**

In addition, there will be an estimated 15 directorate posts as at 31 March 2026 and 31 March 2027.

### Controlling Officer’s Report

#### Programmes

<p><b>Programme (1) Pre-entry Control</b>  <b>Programme (2) Control upon Entry</b>  <b>Programme (3) Control after Entry</b>  <b>Programme (4) Personal Documentation</b>  <b>Programme (5) Nationality and Assistance to HKSAR Residents outside Hong Kong</b></p>	<p>These programmes contribute to Policy Area 10: Immigration Control (Secretary for Security).</p>
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#### Detail

##### Programme (1): Pre-entry Control

	2024–25 (Actual)	2025–26 (Original)	2025–26 (Revised)	<b>2026–27 (Estimate)</b>
Financial provision (\$m)	459.2	469.2	459.3 (–2.1%)	<b>457.8</b> (–0.3%)
				(or –2.4% on 2025–26 Original)

#### *Aim*

**2** The aim is to control, through the visa and entry permit system, legal immigration and the entry of non-local persons to Hong Kong and to prevent the entry of undesirable persons.

#### *Brief Description*

**3** The Visa Control (Policies) Division and Visa Control (Operations) Division of the Department deal with all aspects of pre-entry immigration control through the visa and entry permit system and related petitions/appeals/judicial reviews. The work involves:

- adopting an open immigration regime to facilitate entry of talent, professionals and entrepreneurs;
- processing applications for entry into Hong Kong for employment, investment, training, residence and study in accordance with prevailing policies and procedures;
- implementing the Immigration Facilitation Scheme for Visitors Participating in Short-term Activities in Designated Sectors;
- facilitating entry of bona-fide tourists and business visitors through the issue of visas, visit permits, Hong Kong Special Administrative Region (HKSAR) Travel Passes and Asia-Pacific Economic Cooperation (APEC) Business Travel Cards;
- processing applications for Pre-arrival Registration for Taiwan residents by electronic means to facilitate Taiwan visitors to come to Hong Kong;
- processing applications for Pre-arrival Registration for Indian nationals by electronic means to strengthen immigration control and to facilitate entry of bona-fide Indian visitors;
- processing applications for Certificate of Entitlement to the right of abode in Hong Kong;
- issuing entry permits to Mainland fisherman deckhands entering Hong Kong on board dual registered vessels for unloading catches in local fish markets under the Mainland Fisherman Deckhand Scheme;
- preventing the entry of undesirable persons who are likely to pose a threat to the security, prosperity and well-being of Hong Kong;

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- examining critically the bona fides of non-local persons seeking to enter Hong Kong; and
- processing petitions/appeals/judicial reviews on visa control and Certificate of Entitlement matters.

4 The key performance measures are:

### *Targets*

	Target	2024 (Actual)	2025 (Actual)	2026 (Plan)
average processing time (upon receipt of all supporting documents)				
entry visas and permits for visit within four weeks (%) .....	100	100	100	<b>100</b>
entry visas and permits for employment within four weeks (%) .....	90	99.0	99.7	<b>99.0</b>
entry permits under the Admission Scheme for Mainland Talents and Professionals within four weeks (%) <sup>ω</sup> .....	90.0	99.9	—	—
other entry visas and permits within six weeks (%) .....	90	99.9	99.9	<b>99.0</b>
visit permits and Pre-arrival Registration for Taiwan residents within two working days (%) .....	100	100	100	<b>100</b>
change of status within six weeks (%) .....	90	100	100	<b>100</b>

<sup>ω</sup> Target was included under the target “entry visas and permits for employment within four weeks” with effect from 1 January 2025.

### *Indicators*

	2024 (Actual)	2025 (Actual)	2026 (Estimate)
no. of applications			
entry visa			
received .....	635 416	586 386	<b>558 600</b>
processed <sup>Ω</sup> .....	644 062	670 253	<b>558 600</b>
visit visa			
received .....	90 053	121 633	<b>144 900</b>
processed <sup>Ω</sup> .....	88 504	122 151	<b>144 900</b>
visit permit for Taiwan residents			
received .....	576	653	<b>700</b>
processed <sup>Ω</sup> .....	403	799	<b>700</b>
Pre-arrival Registration for Taiwan residents			
received .....	561 375	609 048	<b>614 500</b>
processed.....	561 375	609 048	<b>614 500</b>
Pre-arrival Registration for Indian nationals			
received .....	448 657	526 782	<b>567 600</b>
processed.....	448 657	526 782	<b>567 600</b>
APEC Business Travel Card - local applications			
received .....	15 546	11 104	<b>12 700</b>
processed <sup>Ω</sup> .....	16 309	11 909	<b>12 700</b>
APEC Business Travel Card - referral applications			
received .....	99 258	71 084	<b>67 500</b>
processed <sup>Ω</sup> .....	96 877	75 151	<b>67 500</b>
HKSAR Travel Pass			
received .....	163	151	<b>100</b>
processed <sup>Ω</sup> .....	174	132	<b>100</b>
change of status			
received .....	18 219	17 546	<b>18 400</b>
processed <sup>Ω</sup> .....	17 334	17 746	<b>18 400</b>
entry permit for Mainland fisherman deckhands			
received .....	4 870	4 581	<b>4 400</b>
processed <sup>Ω</sup> .....	4 861	4 575	<b>4 400</b>

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	2024 (Actual)	2025 (Actual)	2026 (Estimate)
petition/appeal/judicial review			
received.....	34	48	60
processed $\Omega$ .....	35	41	60
Certificate of Entitlement			
received.....	5 099	4 587	5 000
processed $\Omega$ .....	5 705	4 890	5 000

$\Omega$  The number of applications processed includes outstanding applications brought forward from the previous year.

### ***Matters Requiring Special Attention in 2026–27***

5 During 2026–27, the Department will continue to provide immigration facilitation to support the policy objective of attracting and retaining outside talent, professionals and entrepreneurs to support the economic development of Hong Kong.

### **Programme (2): Control upon Entry**

	2024–25 (Actual)	2025–26 (Original)	2025–26 (Revised)	2026–27 (Estimate)
Financial provision (\$m)	3,964.4	3,971.4	3,946.3 (–0.6%)	4,064.1 (+3.0%)
				(or +2.3% on 2025–26 Original)

### ***Aim***

6 The aims are to exercise quantitative and qualitative control over legal immigration; prevent the entry of undesirable persons and the departure of persons wanted for criminal offences; facilitate the movement of bona-fide tourists, business visitors and local residents; and process cross-boundary vehicles.

### ***Brief Description***

7 The Boundary (Rail), Boundary (Vehicles), Harbour and Airport Divisions of the Department are responsible for operations at all control points of entry into and exit from Hong Kong via land, sea or air. The Boundary (Rail) Division comprises three land boundary control points, serving railway passengers at Lo Wu, Lok Ma Chau Spur Line and West Kowloon Station of the Guangzhou-Shenzhen-Hong Kong Express Rail Link. The Boundary (Vehicles) Division covers six land boundary control points at Lok Ma Chau, Man Kam To, Sha Tau Kok, Shenzhen Bay, Hong Kong-Zhuhai-Macao Bridge Hong Kong Port and Heung Yuen Wai, serving cross-boundary passengers and vehicles. There is also a clearance centre at San Uk Ling which deals with the processing and repatriation of illegal immigrants from the Mainland. Immigration control over people movements by passenger liners and ferries to and from the Mainland and Macao is carried out at China Ferry Terminal and Macao Ferry Terminal. The Kai Tak Cruise Terminal provides immigration clearance to passengers and crew members travelling by cruise liners. Control over other types of sea traffic is usually carried out at the Eastern, Western and Tuen Mun Immigration Anchorages. Operations at the Hong Kong International Airport (HKIA) enforce immigration control over passengers and aircrew entering and leaving Hong Kong by air. There are designated detention quarters in the China and Macao Ferry Terminals, the Harbour Control Section, the River Trade Terminal, the Kai Tak Cruise Terminal, the Lok Ma Chau Spur Line, West Kowloon Station of the Guangzhou-Shenzhen-Hong Kong Express Rail Link, Shenzhen Bay, Hong Kong-Zhuhai-Macao Bridge Hong Kong Port and Heung Yuen Wai control points and HKIA for detaining passengers and undesirable persons who have been refused entry and are pending removal. The work involves:

- examining incoming passengers, crew, vehicles and craft in a courteous and efficient manner to detect illegal immigrants, criminals and undesirable persons;
- examining outgoing passengers, crew, vehicles and craft in a courteous and efficient manner to detect immigration offenders and persons wanted for criminal offences; and
- repatriating illegal immigrants, individuals refused landing and undesirable persons in an efficient and reasonable manner.

8 The Boundary (Rail), Boundary (Vehicles), Harbour and Airport Divisions of the Department strive to provide efficient immigration clearance and combat the use of forged travel documents.

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9 The key performance measures are:

### *Targets*

	Target	2024 (Actual)	2025 (Actual)	2026 (Plan)
clearing visitors within a 30-minute waiting time in the case of travelling by land (%).....	95.0	99.9	99.9	<b>99.9</b>
sea (%).....	95	100	100	<b>100</b>
clearing visitors within a 15-minute waiting time in the case of travelling by air (%).....	95.0	99.9	99.9	<b>99.9</b>
clearing residents within a 15-minute waiting time in the case of travelling by land (%).....	98.0	99.9	99.9	<b>99.9</b>
sea (%).....	98	100	100	<b>100</b>
air (%).....	98	100	100	<b>100</b>

### *Indicators*

	2024 (Actual)	2025 (Actual)	2026 (Estimate)
passengers/vehicles/vessels examined			
land.....	263 606 512	299 414 917	<b>340 210 000</b>
sea.....	10 744 059	10 975 302	<b>10 630 000</b>
air.....	41 901 653	45 346 254	<b>49 050 000</b>
visitors/seamen refused entry.....	31 236	32 002	<b>36 000</b>
secondary examination.....	476 451	513 299	<b>566 000</b>

### *Matters Requiring Special Attention in 2026–27*

10 During 2026–27, the Department will:

- continue to implement the complementary immigration measures on non-local pregnant visitors coming to give birth in Hong Kong;
- continue to implement facilitation measures to ease the immigration clearance for cross-boundary students at control points;
- prepare for the extension of the operating hours for passenger clearance of the Shenzhen Bay Control Point to 24 hours;
- prepare for the extension of operating hours for cargo clearance of the Heung Yuen Wai Boundary Control Point to 24 hours;
- carry out planning of immigration facilities at new control points or control points under redevelopment; and
- put in place the immigration facilities required in support of the Three-Runway System at HKIA.

### **Programme (3): Control after Entry**

	2024–25 (Actual)	2025–26 (Original)	2025–26 (Revised)	2026–27 (Estimate)
Financial provision (\$m)	1,395.2	1,335.8	1,314.2 (–1.6%)	<b>1,309.7</b> (–0.3%)

(or –2.0% on  
2025–26 Original)

### *Aim*

11 The aim is to exercise immigration control by granting or refusing extension of stay; investigating and prosecuting offenders under the Immigration Ordinance (Cap. 115), Immigration Service Ordinance (Cap. 331), Registration of Persons Ordinance (Cap. 177), Marriage Ordinance (Cap. 181), Births and Deaths Registration Ordinance (Cap. 174), and certain provisions under the Crimes Ordinance (Cap. 200); removing or deporting illegal immigrants, overstayers and undesirable persons from Hong Kong; and implementing a unified screening mechanism (USM), based on the procedures under the statutory torture claim screening mechanism, to assess non-refoulement claims made on all applicable grounds and effect timely removal of those whose claim is rejected.

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### *Brief Description*

12 The Visa Control (Operations) Division, Enforcement Division, Counter-Terrorism and Intelligence Division as well as Removal Assessment and Litigation Division of the Department are responsible for post-entry immigration control. The work involves:

- processing and considering applications for extension of stay and change of status from visitors and temporary residents effectively and efficiently;
- taking enforcement actions against illegal immigrants and visitors engaged in unlawful employment after entry and/or overstaying, and related employers;
- maintaining vigilance in extension of stay and change of status applications from doubtful visitors so as to prevent them from prolonging their stay in Hong Kong for illicit purposes;
- arresting overstayers, illegal immigrants, illegal workers and other immigration offenders;
- investigating immigration offences and initiating prosecutions if there is sufficient evidence;
- taking enforcement actions against air passengers with forged travel documents, including those in transit, and their aiders and abettors;
- dealing with immigration offenders arrested by the Hong Kong Police Force and the Immigration Task Force;
- identifying trends in immigration offences and formulating counter measures;
- removing illegal immigrants, overstayers, immigration offenders and undesirable persons in a reasonable and cost-effective manner;
- issuing and executing removal orders against immigration offenders liable to removal and right of abode claimants not eligible for stay;
- seeking and executing deportation orders against criminals;
- conducting assessment on non-refoulement claims and dealing with related appeals/petitions and judicial reviews;
- processing petitions/appeals/judicial reviews arising from the removal or deportation of illegal immigrants, overstayers, immigration offenders and undesirable persons from Hong Kong;
- investigating and exposing the use or manufacture of forged travel documents by individuals or syndicates;
- exchanging intelligence and information with law enforcement counterparts of the Mainland and other places to prevent human smuggling by forged travel documents as well as seaborne means;
- taking proactive actions against the engagement of foreign domestic helpers in non-domestic and unapproved jobs;
- taking proactive actions against syndicates arranging the entry of underpaid foreign domestic helpers;
- facilitating early identification of potential victims of trafficking in persons and exploitation relating to foreign domestic helpers and conducting investigations on related immigration offences;
- detaining immigration offenders under the Immigration Ordinance or Immigration Service Ordinance pending their removal or deportation from Hong Kong;
- managing the Castle Peak Bay Immigration Centre; and
- formulating and reviewing departmental strategic plans, policies and standing procedures relating to counter-terrorism intelligence and liaison matters.

13 The key performance measures are:

### *Targets*

	Target	2024 (Actual)	2025 (Actual)	2026 (Plan)
time required to process extension cases (upon receipt of all supporting documents)				
visitors within one working day (%)...	100	100	100	<b>100</b>
residents within two weeks (%) .....	100	99.9	100	<b>100</b>

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### Indicators

	2024 (Actual)	2025 (Actual)	2026 (Estimate)
no. of applications			
extension of stay.....	303 385	371 107 <sup>□</sup>	<b>383 600</b>
other endorsements .....	9 978	9 653	<b>10 400</b>
operations conducted by the Immigration Task Force (including investigation of forgery, illegal migration and counter-terrorism cases) .....	60 626	62 823	<b>62 825</b>
investigation/removal/deportation cases processed .....	48 618	50 256	<b>50 640</b>
offenders prosecuted .....	4 730	5 013	<b>5 015</b>
persons repatriated .....	6 611	7 709	<b>7 720</b>
appeals/petitions received .....	2 708 <sup>φ</sup>	2 624 <sup>φ</sup>	<b>2 535<sup>φ</sup></b>
deportation/removal orders issued .....	2 979	3 067	<b>3 120</b>
non-refoulement claim cases made .....	2 798 <sup>§</sup>	2 487 <sup>§</sup>	<b>2 500</b>

□ The higher number in 2025 was mainly due to the increase in the number of extension of stay applications under the Top Talent Pass Scheme in 2025.

φ Appeals/petitions lodged by non-refoulement claimants after the Department's rejection of their non-refoulement claims account for the majority of the total number of appeals/petitions received. It is expected that the number of appeals/petitions in 2026 will be similar to that in 2025.

§ Since March 2014, the Department has commenced operating USM to screen non-refoulement claims lodged on all applicable grounds. The figures for 2024 and 2025 include only claims made by new claimants who had not previously made a torture claim with the Department and/or sought asylum with the United Nations High Commissioner for Refugees in Hong Kong, but exclude cases made by previous torture claimants/asylum seekers (involving 16 claims and six claims in 2024 and 2025 respectively) which the Department also has to determine under USM.

### Matters Requiring Special Attention in 2026–27

14 During 2026–27, the Department will continue to:

- process non-refoulement claims under USM expeditiously and deal with judicial reviews and appeals/petitions lodged by claimants efficiently;
- implement further enhanced measures to strengthen the handling of non-refoulement claims as follows:
  - maintain high efficiency in the screening procedures and handle all new claims received instantly;
  - expedite removal of unsubstantiated claimants under the updated removal policy implemented from 7 December 2022 onwards;
  - optimise the use of expanded detention capacity and strengthen management of immigration detainees;
  - strengthen enforcement actions against immigration offences and illegal employment; and
- step up enforcement actions against persons seeking entry into Hong Kong under the disguise of marriages with Hong Kong residents.

### Programme (4): Personal Documentation

	2024–25 (Actual)	2025–26 (Original)	2025–26 (Revised)	2026–27 (Estimate)
Financial provision (\$m)	1,519.6	1,489.0	1,482.3 (–0.4%)	<b>1,468.4</b> (–0.9%)

(or –1.4% on  
2025–26 Original)

### Aim

15 The aims are to counteract illegal immigration and enhance the maintenance of law and order by providing all legal residents with a secure form of identity card and all consequential services related to identity cards; to register births, deaths and marriages and provide all consequential services related to such civil registration; to assess right of abode claims; and to facilitate international travel of Hong Kong residents by providing them with travel documents.

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### *Brief Description*

16 The Registration of Persons Division of the Department is responsible for the assessment of claims to right of abode, the issue of identity cards and the maintenance of identity card records. The Documents Division of the Department receives and processes applications for various types of travel documents. It is also responsible for registering all births, deaths and marriages and providing statistics for planning purposes. The work involves:

- providing identity cards and related services to legal residents;
- operating an accessible and convenient system for birth, death and marriage registration and providing related services;
- improving customer services to registrants for identity cards, births, deaths or marriages;
- monitoring and reviewing the operation of the Civil Celebrants of Marriages Scheme and its impact on marriage services;
- providing eligible Hong Kong residents with HKSAR passports or other travel documents;
- lobbying foreign countries to grant visa-free access to holders of HKSAR passport;
- enhancing the processing of applications for HKSAR electronic travel documents;
- assessing claims to right of abode and dealing with related matters; and
- processing appeals and judicial reviews on identity card and HKSAR passport applications and related matters.

17 The key performance measures are:

### *Targets*

	Target	2024 (Actual)	2025 (Actual)	2026 (Plan)
delivery of services related to identity card on the day of applicants' attendance (%) .....	100	100	100	100
normal processing time per application/case				
identity card within seven working days (%)^ .....	100	100	—	—
identity card within five working days (%)# .....	100	100	100	100
certificate of registered particulars within 25 working days (%) .....	100	77¶	100	100
verification of eligibility for permanent identity card within six weeks (%)µ .....	100	92Ω	97Ω	100
certified copy of birth/death/marriage certificate within seven working days (if search of records is not involved) (%) .....	100	100	100	100
certified copy of birth/death certificate within ten working days (if search of records is involved) (%) .....	100	100	100	100
certified copy of adoption certificate within nine working days (%) .....	100	100	100	100
HKSAR passport				
first application or replacement within five working days (%) .....	100	100	100	100
application from children under 11 not holding Hong Kong permanent identity cards within ten working days (%) .....	100	100	100	100
HKSAR document of identity within five working days (%) .....	100	100	100	100
HKSAR seaman's identity book on the day of application (%)µ .....	100	100	100	100
HKSAR re-entry permit on the day of application (%)µ .....	100	100	100	100

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	Target	2024 (Actual)	2025 (Actual)	2026 (Plan)
standard processing time at counter				
birth/death/adoption registration				
within 30 minutes (%) .....	100	99.8	99.8	100
marriage notice within				
30 minutes (%) .....	100	99.7	99.7	100

^ Target removed as from 2025.

# New target as from 2024. The new target replaced the target “normal processing time per application/case – identity card within seven working days”. With effect from 13 December 2024, the normal processing time per application/case has been shortened from seven to five working days.

¶ The lower percentage in 2024 was due to the influx of applications after the resumption of normal travel since early 2023 and hence a longer-than-normal processing time.

μ The target is applied upon receipt of all necessary documents.

Ω The lower percentage in 2024 was due to the longer processing time required for applications brought forward from 2023 without all necessary documents upon receipt. The application intake in 2025 remained at a high level following the influx of applications since 2023 and the percentage in 2025 had yet resumed normal.

### Indicators

	2024 (Actual)	2025 (Actual)	2026 (Estimate)
identity cards and certificates of registered particulars			
issued .....	1 037 224 <sup>α</sup>	821 005	792 000
verification of eligibility of permanent identity card			
applications .....	100 883 <sup>α</sup>	94 785	89 500
birth/adoption registrations .....	36 836	31 763	34 000
death registrations .....	52 366	51 750	50 600
marriage registrations			
processing of notice of intended marriage .....	44 678	44 923	42 000
marriage solemnisation (by Civil Celebrants of			
Marriages).....	22 321	20 207	19 800
marriage solemnisation (other than by Civil Celebrants			
of Marriages) .....	22 265	22 082	19 800
birth/adoption certificates issued.....	52 489	45 305	48 900
death certificates issued.....	87 783	86 157	87 000
marriage certificates issued .....	45 307	42 542	43 900
appointment of Civil Celebrants .....	94	79	80
no. of applications			
HKSAR passport.....	911 329 <sup>α</sup>	701 747	770 000
HKSAR document of identity.....	50 759	33 874	33 900
HKSAR seaman’s identity book .....	24	26	30
HKSAR re-entry permit .....	48 185	32 109	32 100

α The higher number in 2024 was due to the resumption of normal travel.

### Programme (5): Nationality and Assistance to HKSAR Residents outside Hong Kong

	2024–25 (Actual)	2025–26 (Original)	2025–26 (Revised)	2026–27 (Estimate)
Financial provision (\$m)	36.3	37.2	35.6 (–4.3%)	35.4 (–0.6%)

(or –4.8% on  
2025–26 Original)

### Aim

18 The Department is authorised by the Central People’s Government to deal with Chinese nationality matters in respect of residents in HKSAR in accordance with the Nationality Law of the People’s Republic of China and the “Explanations” adopted by the Standing Committee of the National People’s Congress. The Department also accepts applications outside Hong Kong for declaration of change of nationality, naturalisation as a Chinese national, and renunciation and restoration of Chinese nationality through Chinese diplomatic and consular missions. It also provides assistance to Hong Kong residents in distress outside Hong Kong.

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### *Brief Description*

- 19** The work on nationality-related matters and assistance to Hong Kong residents outside Hong Kong involves:
- receiving and processing declarations of change of nationality;
  - receiving and processing applications for naturalisation as a Chinese national and for renunciation and restoration of Chinese nationality;
  - dealing with enquiries on Chinese nationality matters;
  - providing prompt and practicable assistance to Hong Kong residents outside Hong Kong in distress, or those who have been imprisoned or detained, and their family members in Hong Kong;
  - operating the 24-hour Assistance to Hong Kong Residents Unit hotline;
  - providing the Registration of Outbound Travel Information service which enables Hong Kong residents to register their contact details and itinerary outside Hong Kong, as well as providing updates on Outbound Travel Alerts and related public information to assistance seekers;
  - providing support to the Security Bureau’s implementation of the Outbound Travel Alert System; and
  - enhancing Hong Kong residents’ awareness of outbound travel safety and understanding of consular protection.
- 20** The key performance measures are:

### *Targets*

	Target	2024 (Actual)	2025 (Actual)	2026 (Plan)
normal processing time per application/case				
assistance to Hong Kong residents outside Hong Kong on day of request (%).....	100	100	100	100
declaration of change of nationality in person on day of application (%)μ .....	100	100	100	100
application for naturalisation as a Chinese national within three months (%)μ .....	80	92	93	80
application for renunciation of Chinese nationality within two months (%)μ .....	80	100	100	80
application for restoration of Chinese nationality within three months (%)μ .....	80	100	100	80

μ The target is applied upon receipt of all necessary documents.

### *Indicators*

	2024 (Actual)	2025 (Actual)	2026 (Estimate)
applications under the Chinese Nationality (Miscellaneous Provisions) Ordinance (Cap. 540)			
declaration of change of nationality.....	364	310	350
application for naturalisation as a Chinese national.....	2 123	2 209	2 200
application for renunciation of Chinese nationality.....	239	447	320
application for restoration of Chinese nationality.....	11	8	10
requests for assistance by Hong Kong residents in distress outside Hong Kong and by their family members.....	3 302	3 388	3 500
telephone calls received and made via “1868” hotline .....	121 614	101 843	102 000
assistance requests/enquiries received via online assistance request form.....	1 318	1 378	1 400
assistance requests/enquiries received via 1868 WhatsApp Assistance Hotline .....	5 896	5 149	5 200
assistance requests/enquiries received via 1868 WeChat Assistance Hotline.....	10 036	9 062	9 100
assistance requests/enquiries received via 1868 Chatbotv .....	3 613	3 327	3 400

v New indicator as from 2024. The 1868 WeChat Assistance Hotline and 1868 Chatbot have been implemented with effect from 18 March 2024.

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### *Matters Requiring Special Attention in 2026–27*

**21** The Assistance to Hong Kong Residents Unit will continue to enhance the promotion of consular protection and services provided by our country in the community through organising various events and activities.

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### ANALYSIS OF FINANCIAL PROVISION

Programme	2024–25 (Actual) (\$m)	2025–26 (Original) (\$m)	2025–26 (Revised) (\$m)	2026–27 (Estimate) (\$m)
(1) Pre-entry Control .....	459.2	469.2	459.3	457.8
(2) Control upon Entry .....	3,964.4	3,971.4	3,946.3	4,064.1
(3) Control after Entry .....	1,395.2	1,335.8	1,314.2	1,309.7
(4) Personal Documentation .....	1,519.6	1,489.0	1,482.3	1,468.4
(5) Nationality and Assistance to HKSAR Residents outside Hong Kong .....	36.3	37.2	35.6	35.4
	7,374.7	7,302.6	7,237.7 (-0.9%)	7,335.4 (+1.3%)
				(or +0.4% on 2025–26 Original)

#### Analysis of Financial and Staffing Provision

##### Programme (1)

Provision for 2026–27 is \$1.5 million (0.3%) lower than the revised estimate for 2025–26. This is mainly due to the decreased provisions for operating expenses and a net decrease of six posts in 2026–27, partly offset by the increased provision for full-year effect of vacancies filled in 2025–26.

##### Programme (2)

Provision for 2026–27 is \$117.8 million (3.0%) higher than the revised estimate for 2025–26. This is mainly due to the increased provisions for full-year effect of vacancies filled in 2025–26 and other operating expenses, partly offset by the net decrease of 95 posts in 2026–27.

##### Programme (3)

Provision for 2026–27 is \$4.5 million (0.3%) lower than the revised estimate for 2025–26. This is mainly due to the decreased provisions for operating expenses and a net decrease of 79 posts in 2026–27, partly offset by the increased provision for full-year effect of vacancies filled in 2025–26.

##### Programme (4)

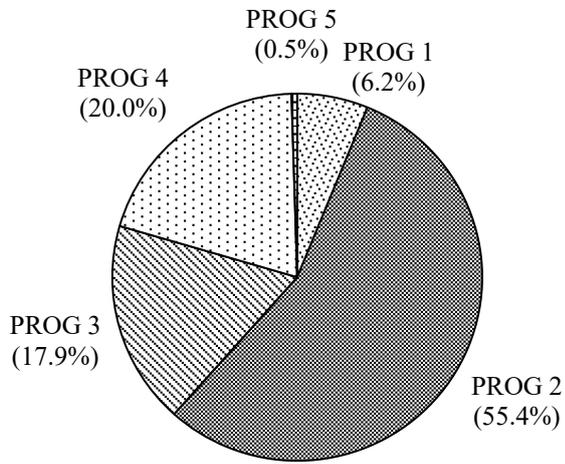
Provision for 2026–27 is \$13.9 million (0.9%) lower than the revised estimate for 2025–26. This is mainly due to the decreased provisions for operating expenses and a net decrease of four posts in 2026–27, partly offset by the increased provision for allowances.

##### Programme (5)

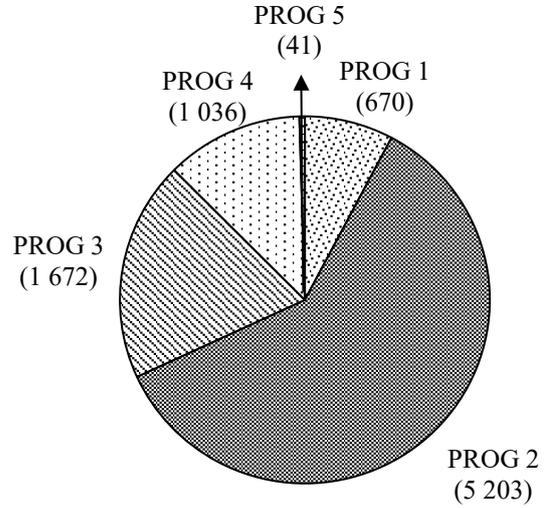
Provision for 2026–27 is \$0.2 million (0.6%) lower than the revised estimate for 2025–26. This is mainly due to the decreased provisions for operating expenses and decreased cash flow requirement for the replacement of plant and equipment, partly offset by the increased provision for allowances.

**Head 70 — IMMIGRATION DEPARTMENT**

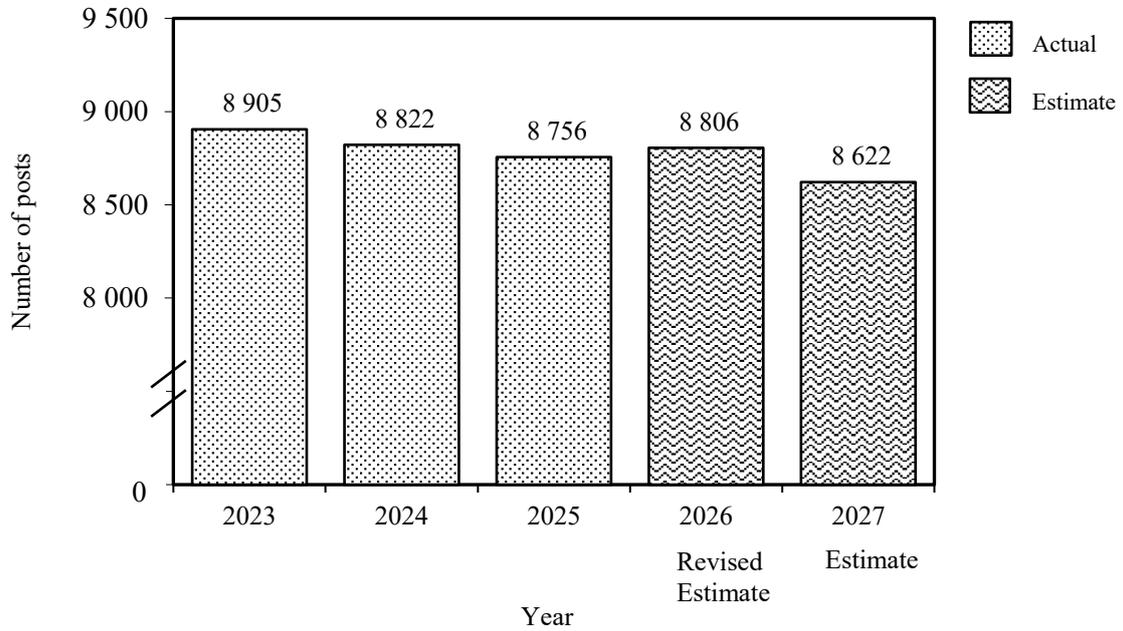
*Allocation of provision  
to programmes  
(2026-27)*



*Staff by programme  
(as at 31 March 2027)*



*Changes in the size of the establishment  
(as at 31 March)*



**Head 70 — IMMIGRATION DEPARTMENT**

Sub-head (Code)	Actual expenditure 2024–25	Approved estimate 2025–26	Revised estimate 2025–26	<b>Estimate 2026–27</b>	
	\$'000	\$'000	\$'000	<b>\$'000</b>	
<b>Operating Account</b>					
Recurrent					
000	Operational expenses .....	7,327,148	7,228,969	7,166,609	<b>7,295,021</b>
202	Repatriation expenses .....	11,168	14,982	12,434	<b>13,668</b>
	Total, Recurrent.....	<u>7,338,316</u>	<u>7,243,951</u>	<u>7,179,043</u>	<b><u>7,308,689</u></b>
	Total, Operating Account .....	<u>7,338,316</u>	<u>7,243,951</u>	<u>7,179,043</u>	<b><u>7,308,689</u></b>
<b>Capital Account</b>					
Plant, Equipment and Works					
661	Minor plant, vehicles and equipment (block vote).....	25,590	28,499	28,499	<b>26,704</b>
	Plant, vehicles and equipment.....	10,745	30,130	30,130	<b>—</b>
	Total, Plant, Equipment and Works.....	<u>36,335</u>	<u>58,629</u>	<u>58,629</u>	<b><u>26,704</u></b>
	Total, Capital Account.....	<u>36,335</u>	<u>58,629</u>	<u>58,629</u>	<b><u>26,704</u></b>
	Total Expenditure .....	<u><u>7,374,651</u></u>	<u><u>7,302,580</u></u>	<u><u>7,237,672</u></u>	<b><u><u>7,335,393</u></u></b>

## Head 70 — IMMIGRATION DEPARTMENT

### Details of Expenditure by Subhead

The estimate of the amount required in 2026–27 for the salaries and expenses of the Immigration Department is \$7,335,393,000. This represents an increase of \$97,721,000 over the revised estimate for 2025–26 and a decrease of \$39,258,000 against the actual expenditure in 2024–25.

#### *Operating Account*

#### Recurrent

**2** Provision of \$7,295,021,000 under *Subhead 000 Operational expenses* is for the salaries, allowances and other operating expenses of the Immigration Department.

**3** The establishment as at 31 March 2026 will be 8 806 posts. It is expected that there will be a net decrease of 184 posts in 2026–27. Subject to certain conditions, the controlling officer may under delegated power create or delete non-directorate posts during 2026–27, but the notional annual mid-point salary value of all such posts must not exceed \$5,296,298,000.

**4** An analysis of the financial provision under *Subhead 000 Operational expenses* is as follows:

	2024–25 (Actual) (\$'000)	2025–26 (Original) (\$'000)	2025–26 (Revised) (\$'000)	<b>2026–27 (Estimate) (\$'000)</b>
Personal Emoluments				
- Salaries .....	4,870,867	5,060,806	4,962,349	<b>5,086,140</b>
- Allowances .....	109,133	110,099	77,040	<b>89,175</b>
- Job-related allowances.....	18,784	18,363	18,910	<b>19,136</b>
Personnel Related Expenses				
- Mandatory Provident Fund contribution .....	14,861	20,788	20,321	<b>14,713</b>
- Civil Service Provident Fund contribution .....	612,088	679,560	664,282	<b>732,514</b>
Departmental Expenses				
- Information and communications technology rentals and maintenance .....	280,946	290,000	330,170	<b>300,000</b>
- Specialist supplies and equipment.....	189,315	184,606	227,018	<b>117,539</b>
- General departmental expenses .....	1,230,737	864,253	866,102	<b>935,370</b>
Other Charges				
- Land usage cost .....	1	1	1	<b>1</b>
- Grant to the Immigration Service Welfare Fund.....	416	493	416	<b>433</b>
	7,327,148	7,228,969	7,166,609	<b>7,295,021</b>

**5** Provision of \$13,668,000 under *Subhead 202 Repatriation expenses* is for the repatriation of illegal immigrants, immigration offenders and convicted criminals in accordance with the relevant immigration legislation.